

311530107021060



Brings your home to life.

*0002537

[Redacted]

[Redacted]
SPRINGFIELD NE 68059 [Redacted]

[Redacted]

Security Code: [Redacted]

Statement of Service

February 28, 2010



Account
Phone Number
Contact Us

[Redacted]

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

[Redacted]

[Redacted]

Charter Brings your Home to Life™

Summary *details on following pages*

Previous Balance	[Redacted]
Payments Received	[Redacted]
Balance Forward	[Redacted]
Charter Cable Services	[Redacted]
Charter Internet Services	[Redacted]
Adjustments, Taxes and Fees	[Redacted]
Total Due by 03/20/10	[Redacted]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

February 28, 2010

Account [Redacted]
Phone Number [Redacted]

Total Due by 03/20/10 [Redacted]

Amount you are enclosing: \$ [Redacted]



Brings your home to life.

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[Redacted]



July 21, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[Redacted]
WAHOO NE 68066

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 08/10/14
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Internet \$29.99 / Phone \$19.99 - Get more of a good thing with Charter Internet® and Charter Phone®. Upgrade today and enjoy faster Internet speeds up to 30 Mbps, 10x faster than DSL for \$29.99 per month for 12 months when bundled and talk more with unlimited local and long distance calling for \$19.99 per month. Call 1-866-517-6115 to upgrade today!



[Redacted]

[Redacted]

WAHOO NE 68066

[Redacted]

[Redacted]

July 21, 2014

Account:
Phone Number:
Service at

[Redacted]
WAHOO NE 68066

Total Due by Auto Pay

[Redacted]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[Redacted]



September 21, 2014
Account:
Phone Number:
Security Code:
Service At

WAHOO NE 68066

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/11/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips .

September 21, 2014

Account:
Phone Number:
Service at

WAHOO NE 68066



WAHOO NE 68066

Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229



September 18, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WAHOO NE 68066-

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips .

Thank you for choosing Charter.
We appreciate your prompt payment and value you as a customer.

September 18, 2014



[REDACTED]
WAHOO NE 68066-

Account:
Phone Number:
Service at

[REDACTED]
WAHOO NE 68066-

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-
[REDACTED]

311559685002229



September 21, 2014
Account:
Phone Number:
Security Code:
Service At

[Redacted]
[Redacted]
[Redacted]
ASHLAND NE 68003

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary <small>Service from 10/01/14 through 10/31/14 details on following pages</small>	
Previous Balance	[Redacted]
Payments Received Thank You!	[Redacted]
Remaining Balance	[Redacted]
Charter TV®	[Redacted]
Charter Internet®	[Redacted]
Charter Phone®	[Redacted]
Other Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
Total Due by 10/11/14	[Redacted]

[Redacted]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[Redacted]



[Redacted]

[Redacted]
ASHLAND NE 68003

[Redacted]

[Redacted]

September 21, 2014

Account: [Redacted]
Phone Number: [Redacted]
Service at [Redacted]
ASHLAND NE 68003

Total Due by 10/11/14 [Redacted]
Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179

[Redacted]

311579530001182



September 19, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MITCHELL NE 69357

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/09/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]

September 19, 2014



Account:
Phone Number:
Service at

[REDACTED]
MITCHELL NE 69357

[REDACTED]
MITCHELL NE 69357

Total Due by 10/09/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

[REDACTED]



May 13, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MITCHELL NE 69357-

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 06/02/13

[REDACTED]

Charter News

2013 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.

[REDACTED]



[REDACTED]

[REDACTED]
MITCHELL NE 69357

[REDACTED]

[REDACTED]

May 13, 2013

Account:
Phone Number:
Service at

[REDACTED]
MITCHELL NE 69357-

Total Due by 06/02/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]



October 10, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MITCHELL NE 69357-[REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/01/14</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED]
MITCHELL NE 69357-[REDACTED]

October 10, 2014

Account:
Phone Number:
Service at

[REDACTED]
MITCHELL NE 69357-[REDACTED]

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]



October 26, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MITCHELL NE 69357

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/15/14
Total Due

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 26, 2014

Account:
Phone Number:
Service at

[REDACTED]
MITCHELL NE 69357



[REDACTED]
MITCHELL NE 69357

Total Due

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

311579530003109



September 16, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
MITCHELL NE 69357

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received - Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/06/14
Total Due

[REDACTED]
[REDACTED]
[REDACTED]

Charter News

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



8413 EXCELSIOR DR 120 MADISON WI 53717-1970
8634 0100 NO RP 16 09172014 NNNYYNN 01 025962 0080

[REDACTED]
MITCHELL NE 69357

[REDACTED]

[REDACTED]

September 16, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
MITCHELL NE 69357

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]



March 4, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MITCHELL NE 69357

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter TV®	
Charter Internet®	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 03/24/14	
Total Due	

Charter News

[REDACTED]

[REDACTED]

March 4, 2014



[REDACTED]

[REDACTED]
BAYARD NE 69334

Account:
Phone Number:
Service at

[REDACTED]
MITCHELL NE 69357

Total Due _____
Amount you are enclosing \$ _____

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

[REDACTED]

311579530003133



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MITCHELL NE 69357

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/04/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

[REDACTED]



[REDACTED]
MITCHELL NE 69357

September 14, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
MITCHELL NE 69357

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

[REDACTED]



October 27, 2014
Account:
Phone Number:
Security Code:
Service At

MITCHELL NE 69357

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/16/14

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 27, 2014



Account:
Phone Number:
Service at

MITCHELL NE 69357

Total Due by 11/16/14

Amount you are enclosing \$

MITCHELL NE 69357

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229



October 19, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SCOTTSBLUFF NE 69361

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 11/08/14

[REDACTED]

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about November 11, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.



[REDACTED]
SCOTTSBLUFF NE 69361

October 19, 2014

Account:
Phone Number:
Service at

[REDACTED]
SCOTTSBLUFF NE 69361

Total Due by 11/08/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

[REDACTED]

311579530004205



October 6, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SCOTTSBLUFF NE 69361

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/26/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]

October 6, 2014



[REDACTED]
SCOTTSBLUFF NE 69361

Account:
Phone Number:
Service at

[REDACTED]
SCOTTSBLUFF NE 69361

Total Due by 10/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

[REDACTED]



October 26, 2014
Account:
Phone Number:
Security Code:
Service At

MORRILL NE 69358

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/15/14

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MORRILL NE 69358

October 26, 2014

Account:
Phone Number:
Service at

MORRILL NE 69358

Total Due by 11/15/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

311579533001015



September 19, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
SCOTTSSLUFF NE 69361 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/09/14

Charter News

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]



[REDACTED]
[REDACTED]
[REDACTED]
SCOTTSSLUFF NE 69361 [REDACTED]

September 19, 2014

Account:
Phone Number:
Service at

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
SCOTTSSLUFF NE 69361 [REDACTED]

Total Due by 10/09/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

[REDACTED]



October 19, 2014
Account:
Phone Number:
Security Code:
Service At

SCOTTSBLUFF NE 69361

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 11/08/14

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about November 11, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

October 19, 2014



Account:
Phone Number:
Service at

SCOTTSBLUFF NE 69361

Total Due by 11/08/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

311579534001149



September 28, 2014
Account:
Phone Number:
Security Code:
Service At

SCOTTSBLUFF NE 69361

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Charter Phone®
Current Charges
Total Due by 10/18/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

September 28, 2014



Account:
Phone Number:
Service at

SCOTTSBLUFF NE 69361

Total Due by 10/18/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229



311579534001151

September 16, 2014
Account:
Phone Number:
Security Code:
Service At

SCOTTSBLUFF NE 6936

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/06/14

Charter News

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

[Redacted]



[Redacted]
[Redacted]
SCOTTSBLUFF NE 6936

September 16, 2014

Account: [Redacted]
Phone Number: [Redacted]
Service at
SCOTTSBLUFF NE 6936

Total Due by 10/06/14 \$ [Redacted]
Amount you are enclosing \$

[Redacted]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[Redacted]

[Redacted]



October 23, 2014
Account:
Phone Number:
Security Code:
Service At

SCOTTSBLUFF NE 69361

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/12/14

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 23, 2014

Account:
Phone Number:
Service at

SCOTTSBLUFF NE 69361

Total Due by 11/12/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

311579536003060



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SCOTTSBLUFF NE 69361 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/04/14
Total Due

[REDACTED]

Charter News

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 14, 2014



[REDACTED]
SCOTTSBLUFF NE 69361 [REDACTED]

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
SCOTTSBLUFF NE 69361 [REDACTED]

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229
[REDACTED]



November 27, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SCOTTSBLUFF NE 69361-[REDACTED]

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 12/17/13
Total Due

[REDACTED]

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$2.15 to \$3.50.

Important Update - Effective with your next billing statement, pricing will be adjusted for:

- Set-top Box, including Interactive Guide Services from \$5.99 to \$6.99
- Charter WiFi from \$3.00 to \$5.00

Customers with services currently on a promotional rate will not see a change in this portion of their fee during the promotional period.

Wall Fish Installation - Effective January 1, 2014, Customers installing Charter TV service may elect to have outlets installed via a "wall fish" to hide wiring. A standard wall fish will be \$50.00. For a non-standard (custom) wall fish, the standard wall fish charge applies for the first 60 minutes, then the Hourly Labor Charge applies for each additional 15 minutes.



[REDACTED]

[REDACTED]
SCOTTSBLUFF NE 69361-[REDACTED]

[REDACTED]

[REDACTED]

November 27, 2013

Account:
Phone Number:
Service at

[REDACTED]
SCOTTSBLUFF NE 69361-[REDACTED]

Total Due

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]



October 17, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
GERING NE 69341

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/06/14</i>
Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about November 11, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.



[REDACTED]
GERING NE 69341

October 17, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
GERING NE 69341

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229



September 23, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

[REDACTED]
GERING NE 69341 [REDACTED]

Contact Us

visit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/13/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]

September 23, 2014



Account:

Phone Number:

Service at

[REDACTED]
GERING NE 69341 [REDACTED]

[REDACTED]

[REDACTED]
GERING NE 69341 [REDACTED]

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

311579539003064



October 4, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
GERING NE 69341 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/24/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]

October 4, 2014



[REDACTED]

GERING NE 69341 [REDACTED]

Account:
Phone Number:
Service at

[REDACTED]
GERING NE 69341 [REDACTED]

Total Due by 10/24/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 790229
SAINT LOUIS MO 63179-0229

[REDACTED]

[REDACTED]



November 1, 2014
Account:
Phone Number:
Security Code:
Service At

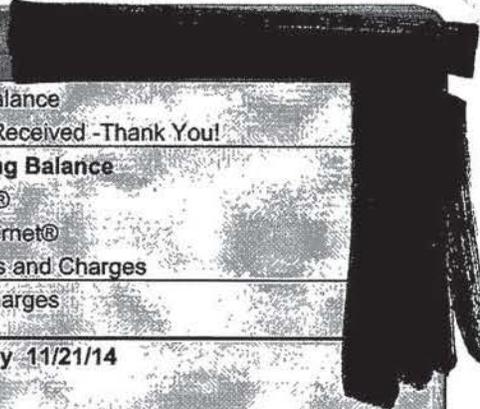


ROARING GAP NC 28668

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 11/21/14



Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

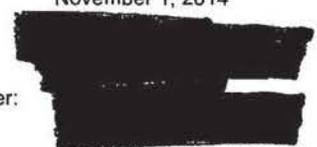
- El Rey will launch on Digi Tier 1 channel 262 and 858 in HD
- Mexico 22 HD will launch on Latino View channel 852
- Multimedios TV HD will launch on Latino View channel 795
- ATRES Series will replace La Familia Cosmóvision on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 834
- FOX Sports 2 on channel 308 and 828 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 850 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 960 - 965, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 1, 2014

Account:
Phone Number:
Service at



ROARING GAP NC 28668

Total Due by 11/21/14

Amount you are enclosing \$



WINSTON SALEM NC 27104

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



370059501004014



September 25, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROARING GAP NC 28668

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/15/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



[REDACTED]
WINSTON SALEM NC 27104

September 25, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
ROARING GAP NC 28668

Total Due by 10/15/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]

370230209002004



October 5, 2014
Account:
Phone Number:
Security Code:
Service At



CONNELLY SPRINGS NC 28612

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/25/14



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



RUTHERFORD COLLEGE NC 28671

October 5, 2014

Account:
Phone Number:
Service at



CONNELLY SPRINGS NC 28612

Total Due by 10/25/14

Amount you are enclosing

\$



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600





October 23, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CONNELLY SPRINGS NC 28612 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges
Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 262 and 858 in HD
- Mexico 22 HD will launch on Latino View channel 852
- Multimedios TV HD will launch on Latino View channel 795
- ATRES Series will replace La Familia Cosmovision on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 834
- FOX Sports 2 on channel 308 and 828 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 850 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]
CONNELLY SPRINGS NC 28612 [REDACTED]

October 23, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
CONNELLY SPRINGS NC 28612 [REDACTED]

Total Due by 11/12/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



June 6, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CONNELLYS SPRINGS NC 28612

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 06/26/13	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

[REDACTED]



[REDACTED]
CONNELLY SPRINGS NC 28612

[REDACTED]

[REDACTED]

June 6, 2013

Account:
Phone Number:
Service at

[REDACTED]
CONNELLYS SPRINGS NC 28612

Total Due by 06/26/13

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

370230210001037



September 20, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CONNELLY SPG NC 28612

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/10/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.



[REDACTED]
CONNELLY SPRINGS NC 28612

September 20, 2014

Account:
Phone Number:
Service at

[REDACTED]
CONNELLY SPG NC 28612

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



370230210002028

Security Code: [REDACTED]

*0002138

Statement of Service

July 13, 2010



ICARD NC 28666- [REDACTED]

Account
Phone Number
For Service at



CONNELLY SPG NC 28612

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due by 08/02/10

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number
For Service at



CONNELLY SPG NC 28612

Total Due by 08/02/10

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 9001941
LOUISVILLE KY 40290-1941

CHARTER B000687



370 230212023014

Security Code: [REDACTED]

#0004902

Statement of Service

December 01, 2010



HICKORY NC 28602- [REDACTED]

Account
Phone Number
For Service at

[REDACTED]
HICKORY NC 28602- [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Effective November 1, 2010, the Phone Directory Assistance Fee was adjusted to \$1.99. If you have questions, please call us at 1-888-GET CHARTER.

Note: We have updated the Charter Internet Acceptable Use Policy (AUP), please reference sections 13 & 14. To learn more about Charter's practices to provide our customers the fastest internet experience visit www.charter.com/aup.

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Charter Phone Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]

Total Due by 12/21/10

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number
For Service at

[REDACTED]
HICKORY NC 28602- [REDACTED]

Total Due by 12/21/10

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



September 24, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
HUDSON NC 28638

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/14/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips .



[REDACTED]
[REDACTED]
HUDSON NC 28638

September 24, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
HUDSON NC 28638

Total Due by 10/14/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

370270314021042



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

GRANITE FALLS NC 28630

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary <small>Service from 09/21/14 through 10/20/14 details on following pages</small>	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Current Charges	
Total Due by 10/04/14	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



GRANITE FALLS NC 28630

September 14, 2014

Account:
Phone Number:
Service at

GRANITE FALLS NC 28630

Total Due by 10/04/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



370350103013016

October 10, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
HICKORY NC 28601

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary Service from 10/16/14 through 11/15/14 details on following pages

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
HICKORY NC 28601

October 10, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
HICKORY NC 28601

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



February 1, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
HICKORY NC 28601

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter TV®	
Charter Phone®	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 02/21/13	

[REDACTED]

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Digital Home from \$63.99 to \$65.99
- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$1.72 to \$2.15

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

Attention - Phone Customer Notice enclosed

Important Information - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 9:00am to 7:00pm; Saturday - 9:00am to 6:00pm

[REDACTED]



[REDACTED]
HICKORY NC 28601

[REDACTED]

[REDACTED]

February 1, 2013

Account:
Phone Number:
Service at

[REDACTED]
HICKORY NC 28601

Total Due by 02/21/13
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



October 10, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
HICKORY NC 28602

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/30/14
Total Due

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter.TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Add Internet for \$29.99 - Add super-fast Charter Spectrum Internet™ with speeds starting at 60 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than DSL and 10x faster than AT&T U-verse, Charter Spectrum Internet gives you more speed to support all the devices in your home. Call 1-877-970-4539 to get faster Internet today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]

[REDACTED]
HICKORY NC 28602

[REDACTED]

[REDACTED]

October 10, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
HICKORY NC 28602

Total Due
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

370350111012071



October 6, 2014
Account:
Phone Number:
Security Code:
Service At

HICKORY NC 28602

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/26/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



HICKORY NC 28602

October 6, 2014

Account:
Phone Number:
Service at

HICKORY NC 28602

Total Due by 10/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



October 24, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CATAWBA NC 28609-[REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/13/14

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 262 and 858 in HD
- Mexico 22 HD will launch on Latino View channel 852
- Multimedios TV HD will launch on Latino View channel 795
- ATRES Series will replace La Familia Cosmovision on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 834
- FOX Sports 2 on channel 308 and 828 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 850 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 960 - 965, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 24, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
CATAWBA NC 28609-[REDACTED]



[REDACTED]
CATAWBA NC 28609-[REDACTED]

Total Due by 11/13/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

370350117011042



September 24, 2014
Account:
Phone Number:
Security Code:
Service At

NEWTON NC 28658

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



NEWTON NC 28658

September 24, 2014

Account:
Phone Number:
Service at

NEWTON NC 28658

Total Due by 10/14/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



October 8, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BUXTON NC 27920

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Credit Balance - Do Not Pay

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 8, 2014

Account:
Phone Number:
Service at

[REDACTED]
BUXTON NC 27920



[REDACTED]
MADISON SD 57042

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



370559705022059

Security Code: [REDACTED]

*0008804

[REDACTED]
BUXTON NC 27920

Statement of Service
September 01, 2011



[REDACTED]

Account
Phone Number
For Service at

[REDACTED]
BUXTON NC 27920

[REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary details on following pages

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
Total Due by 09/19/11	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

September 01, 2011

Account
Phone Number
For Service at

[REDACTED]
BUXTON NC 27920

Total Due by 09/19/11

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
TEACHEY NC 28464

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/04/14
Total Due

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



[REDACTED]
TEACHEY NC 28464

September 14, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
TEACHEY NC 28464

Total Due _____
Amount you are enclosing \$ _____

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WALLACE NC 28466

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/25/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]

WALLACE NC

October 5, 2014

Account:
Phone Number:
Service at

[REDACTED]
WALLACE NC 28466

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



October 26, 2014
Account:
Phone Number:
Security Code:
Service At

BENSON NC 27504

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 262 and 858 in HD
- Mexico 22 HD will launch on Latino View channel 852
- Multimedios TV HD will launch on Latino View channel 795
- ATRES Series will replace La Familia Cosmovision on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 834
- FOX Sports 2 on channel 308 and 828 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 850 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 26, 2014

Account:
Phone Number:
Service at

BENSON NC 27504

Total Due by 11/15/14

Amount you are enclosing \$

BENSON NC 27504

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



September 17, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BENSON NC 27504

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Adjustments	[REDACTED]
Past Due Balance - Due Now	
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/07/14	
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter Spectrum



[REDACTED]
BENSON NC 27504

September 17, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
BENSON NC 27504

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



370850710021003

Security Code: [REDACTED]

*0006743



HOLLY SPRINGS NC 27540

Statement of Service
August 12, 2011



Account
Phone Number
For Service at



FUQUAY VARINA NC 27526

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
Total Due by 09/01/11	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.
Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

August 12, 2011

Account
Phone Number
For Service at



FUQUAY VARINA NC 27526

Total Due by 09/01/11

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



370850713033011



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

BROADWAY NC 27505

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



BROADWAY NC 27505

October 1, 2014

Account:
Phone Number:
Service at

BROADWAY NC 27505

Total Due by 10/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



370850714011045

October 8, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CAMERON NC 28326 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/28/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]

[REDACTED]
CAMERON NC 28326 [REDACTED]

[REDACTED]

[REDACTED]

October 8, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
CAMERON NC 28326 [REDACTED]

Total Due by 10/28/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600
[REDACTED]



March 17, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CAMERON NC 28326

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Phone®
Taxes, Fees and Charges
Current Charges Due By 04/06/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

[REDACTED]



[REDACTED]
CAMERON NC 28326

March 17, 2014

Account:
Phone Number:
Service at

[REDACTED]
CAMERON NC 28326

Total Due

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]

371010414004012



September 27, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BENSON NC 27504 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum-Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/17/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



[REDACTED]
[REDACTED]
BENSON NC 27504 [REDACTED]

September 27, 2014

Account:
Phone Number:
Service at

[REDACTED]
BENSON NC 27504 [REDACTED]

Total Due by 10/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

371050301011028



October 4, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SANFORD NC 27330 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/24/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED]

[REDACTED]
SANFORD NC 27330 [REDACTED]

[REDACTED]

[REDACTED]

October 4, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
SANFORD NC 27330 [REDACTED]

Total Due by 10/24/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



October 23, 2014
Account:
Phone Number:
Security Code:
Service At

SANFORD NC 27330-

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Spectrum Internet™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/12/14

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 262 and 858 in HD
- Mexico 22 HD will launch on Latino View channel 852
- Multimedios TV HD will launch on Latino View channel 795
- ATRES Series will replace La Familia Cosmovision on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 834
- FOX Sports 2 on channel 308 and 828 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 850 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 960 - 965, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



October 23, 2014

Account:
Phone Number:
Service at

SANFORD NC 27330-



SANFORD NC 27330-

Total Due by 11/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



March 2, 2013
Account:
Phone Number:
Security Code:
Service At

SANFORD NC 27330

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance

Charter TV®
 Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges

Credit Balance - Do Not Pay

Charter News



SANFORD NC 27330

March 2, 2013

Account:
Phone Number:
Service at

SANFORD NC 27330

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

371050304024019



September 26, 2014
Account:
Phone Number:
Security Code:
Service At

SANFORD NC 27332

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/16/14
Total Due

Charter News

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



SANFORD NC 27332

September 26, 2014

Account:
Phone Number:
Service at

SANFORD NC 27332

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742800
CINCINNATI OH 45274-2600



September 27, 2013
Account:
Phone Number:
Security Code:
Service At

SANFORD NC 27330

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You
Remaining Balance
Charter TV®
Charter Internet®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/17/13

Charter News

Great News - FOX On Demand is now available on Charter On Demand. Catch recent episodes of your favorite FOX shows like Family Guy, Bones, American Dad, Raising Hope, New Girl, So You Think You Can Dance and more. Watch anytime you want from the comfort of your home. Most episodes are available the day after their original air date - you can't get that with satellite.

Now Available - Watch your favorite NBC networks and shows on your computer. From networks like NBC News, E! to NBC Sports, Syfy, you can stream your favorite shows. All available with your Charter TV subscription.



SANFORD NC 27330

September 27, 2013

Account:
Phone Number:
Service at

SANFORD NC 27330

Total Due by 10/17/13

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



Brings your home to life.

*0000007

371050307021044

Security Code: [REDACTED]

Statement of Service

January 05, 2010



[REDACTED]

[REDACTED]
SANFORD NC 27330

[REDACTED]

Account
Phone Number
Contact Us

[REDACTED]

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Office Hours:
Mon, Tues, Thurs & Fri 8am-6pm
Wed 9am-6pm

[REDACTED]

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]
Total Due Immediately	[REDACTED]

Charter Brings your Home to Life™

Please note any changes to your account this month
as referenced on your December billing statement.

Payment Options

Pay Online - Create or Login to MyAccount to pay or view
your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and
send it with your check made payable to Charter in the
enclosed envelope. Please do not include correspondences
of any type with payments. For questions or concerns,
please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number

[REDACTED]

Total Due Immediately [REDACTED]

Amount you are enclosing: \$ [REDACTED]



Brings your home to life.

CHARTER COMMUNICATIONS
PO BOX 9001923
LOUISVILLE KY 40290-1923

[REDACTED]

[REDACTED]



October 24, 2014
Account:
Phone Number:
Security Code:
Service At

SANFORD NC 27330

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/13/14

Charter News

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



SANFORD NC 27330

October 24, 2014

Account:
Phone Number:
Service at

SANFORD NC 27330

Total Due by 11/13/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



Brings your home to life.

*0000427

371050307023007

Security Code: [REDACTED]

Statement of Service

February 15, 2010



LEMON SPRINGS NC 28355

Account
Phone Number
For Service at

[REDACTED]
SANFORD NC 27332

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)



Charter Brings your Home to Life™

Charter.net has a NEW look with many enhanced web features including easier navigation and more personalization options. Enjoy a NEW Video player with 'email-to-friend' option, over 100 NEW FREE online games, TV pages with more information, NEW Music & Movie pages, and much more! Visit the NEW charter.net today.

Showtime & The Movie Channel networks will offer a Free Preview on 3/25 - 3/28 for Charter Digital Cable customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to view the preview, activate parental controls or call 1-888 GET CHARTER.

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due Immediately

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



Change of billing address

Check here and make changes on the back.

Account
Phone Number
For Service at

[REDACTED]
SANFORD NC 27332

Total Due Immediately

Amount you are enclosing: \$



Brings your home to life.

CHARTER COMMUNICATIONS
PO BOX 9001923
LOUISVILLE KY 40290-1923



December 2, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CAMERON NC 28326

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You
Remaining Balance
Charter Internet®
Current Charges
Total Due by 12/22/13

[REDACTED]

Charter News

[Empty box for Charter News]

[REDACTED]



[REDACTED]
CAMERON NC 28326

[REDACTED]

[REDACTED]

December 2, 2013

Account:
Phone Number:
Service at

[REDACTED]
CAMERON NC 28326

Total Due by 12/22/13

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



January 26, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
VASS NC 28394

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received	
Past Due Balance - Due Now	
 Charter Internet®	
Current Charges Due By 02/15/14	
Total Due	

Charter News

[REDACTED]

[REDACTED]

January 26, 2014



[REDACTED]
VASS NC 28394

Account:
Phone Number:
Service at

[REDACTED]
VASS NC 28394

Total Due _____
Amount you are enclosing \$ _____

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]

371259505011040



October 11, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CAMERON NC 28326 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/31/14
Total Due

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
CAMERON NC 28326 [REDACTED]

October 11, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
CAMERON NC 28326 [REDACTED]

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



October 2, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WHISPERING PINES NC 28327 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/22/14
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED]
[REDACTED]
WHISPERING PINES NC 28327 [REDACTED]

October 2, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
WHISPERING PINES NC [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



October 9, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
JACKSONVILLE NC 28540

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet@
Other Charges
Current Charges
Total Due by 10/29/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]

October 9, 2014



Account:
Phone Number:
Service at

[REDACTED]
JACKSONVILLE NC 28540

[REDACTED]
JACKSONVILLE NC 28540

Total Due by 10/29/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



September 21, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

HOLLY RIDGE NC 28445

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/11/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$98.97 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



September 21, 2014

Account:

Phone Number:

Service at

HOLLY RIDGE NC 28445



HOLLY RIDGE NC 28445

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

SNEADS FERRY NC 28460-6760

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/04/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



SNEADS FERRY NC 28460

September 14, 2014

Account:
Phone Number:
Service at

SNEADS FERRY NC 28460

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



October 20, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
N TOPSAIL BEACH NC 28460

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/09/14
Total Due by Auto Pay

[REDACTED]

Charter News

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for your new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with your next monthly statement.

Thank you again for your business. It is our pleasure to serve you.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]
N TOPSAIL BEACH NC 28460

[REDACTED]

[REDACTED]

October 20, 2014

Account:
Phone Number:
Service at
N TOPSAIL BEACH NC 28460

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



371330006001012

*0000246



CAMP LEJEUNE NC 28547

Security Code: [Redacted]

Statement of Service

June 08, 2011



Account
Phone Number
For Service at



CAMP LEJEUNE NC 28547

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary details on following pages

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Charter Phone Services

Taxes and Fees

Current Charges

Total Due via Auto Pay

YOUR AUTO PAY WILL BE PROCESSED 06/28/11

Account
Phone Number
For Service at



CAMP LEJEUNE NC 28547

Change of billing address
Check here and make changes on the back.

Total Due via Auto Pay



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



CHARTER B000724



September 22, 2014
Account:
Phone Number:
Security Code:
Service At

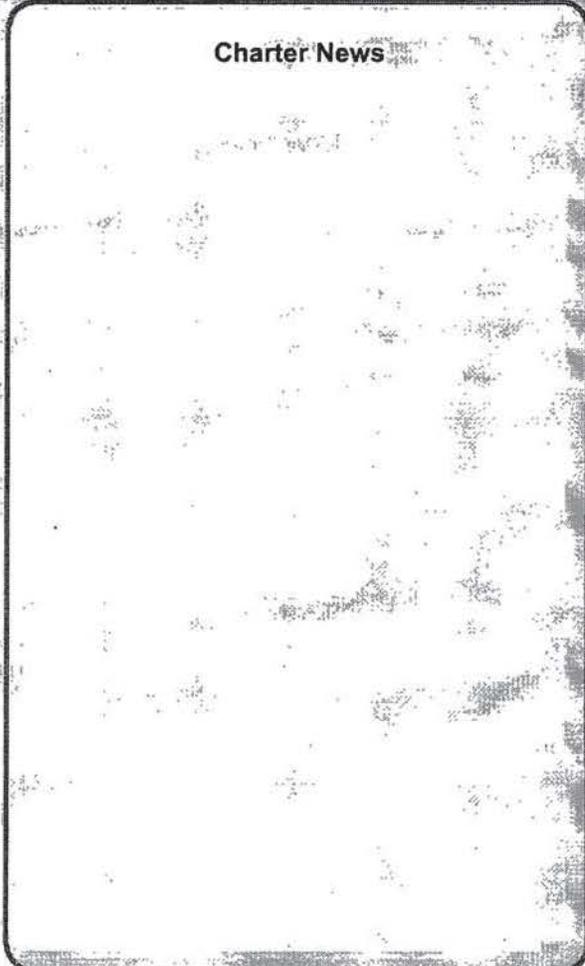
[REDACTED]
HAMPSTEAD NC 28443

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Adjustments
Remaining Balance
Partial Month Charges
Current Charges
Total Due by 10/12/14

Charter News



September 22, 2014



Account:
Phone Number:
Service at

[REDACTED]
HAMPSTEAD NC 28443

[REDACTED]
SURF CITY NC 28445

Total Due by 10/12/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



371419201032061



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
HAMPSTEAD NC 28443

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/21/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.

[REDACTED]



[REDACTED]
[REDACTED]
HAMPSTEAD NC 28443

October 1, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
HAMPSTEAD NC 28443

Total Due by 10/21/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]

371419201033055



September 21, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
HAMPSTEAD NC 28443

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Current Charges	[REDACTED]
Credit Balance - Do Not Pay	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]
[REDACTED]
HAMPSTEAD NC 28443

September 21, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
HAMPSTEAD NC 28443

Credit Balance - Do Not Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



December 13, 2013
Account:
Phone Number:
Security Code:
Service At

OXFORD NC 27565

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!

Remaining Balance



Charter TV®



Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 01/02/14

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$2.15 to \$3.50.

Important Update - Effective with your next billing statement, pricing will be adjusted for:

- Set-top Box, including Interactive Guide Services from \$5.99 to \$6.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee during the promotional period.



December 13, 2013

Account:
Phone Number:
Service at

OXFORD NC 27565

OXFORD NC 27565

Total Due by 01/02/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



371459201004106

Security Code: [REDACTED]

*0005825

[REDACTED]
TIMBERLAKE NO 27583-

Statement of Service
August 15, 2011



[REDACTED]

Account
Phone Number
For Service at

[REDACTED]
TIMBERLAKE NC 27583-

[REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Effective 9/30/11, all Charter Pay-Per-View Movies and Events can only be ordered by calling 1-888-Get Charter, that's 1-888-438-2427. Thank you for choosing Charter.

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
Total Due by 09/04/11	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- Change of billing address**
Check here and make changes on the back.

August 15, 2011

Account
Phone Number
For Service at

[REDACTED]
TIMBERLAKE NC 27583-

Total Due by 09/04/11

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



371459202002127

Security Code: [REDACTED]

Statement of Service

August 18, 2011



CARY NO 27519 [REDACTED]

Account
Phone Number
For Service at

SEMORA NC 27343 [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Effective 9/30/11, all Charter Pay-Per-View Movies and Events can only be ordered by calling 1-888-Get Charter, that's 1-888-438-2427. Thank you for choosing Charter.

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live it with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]

Total Due by 09/07/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- Change of billing address**
Check here and make changes on the back.

August 18, 2011

Account
Phone Number
For Service at

SEMORA NC 27343 [REDACTED]

Total Due by 09/07/11

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

CHARTER B000730



June 16, 2014
Account:
Phone Number:
Security Code:
Service At

LEASBURG NC 27291

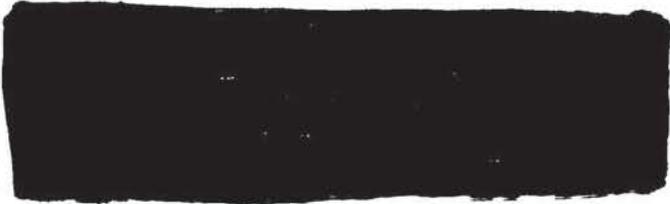
Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 07/06/14
Total Due

Charter News

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.



June 16, 2014



Account:
Phone Number:
Service at

LEASBURG NC 27291

LEASBURG NC 27291

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



December 14, 2013
Account:
Phone Number:
Security Code:
Service At

HURDLE MILLS NC 27541

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!

Remaining Balance



Charter TV®



Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 01/03/14

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$2.15 to \$3.50.

Customers with services currently on a promotional rate will not see a change in this portion of their fee during the promotional period.

December 14, 2013



Account:
Phone Number:
Service at

HURDLE MILLS NC 27541

Total Due by 01/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

371499 201042025



*0009988



COLUMBUS NC 28722

Security Code: [Redacted]

Statement of Service

April 22, 2011



Account
Phone Number
For Service at



COLUMBUS NC 28722



Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary *details on following pages*

Previous Balance	[Redacted]
Payments Received	[Redacted]
Adjustments	[Redacted]
Remaining Balance	[Redacted]
Charter TV Services	[Redacted]
Charter Internet Services	[Redacted]
Taxes and Fees	[Redacted]
Current Charges	[Redacted]
Total Due by 05/12/11	[Redacted]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- Change of billing address**
Check here and make changes on the back.

April 22, 2011

Account
Phone Number
For Service at



COLUMBUS NC 28722

Total Due by 05/12/11

Amount you are enclosing: \$ [Redacted]



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600





April 11, 2013
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
COLUMBUS NC 28722

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
<input checked="" type="checkbox"/> Charter Internet®
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 05/01/13</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; among other items, the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE.

[REDACTED]



[REDACTED]
COLUMBUS NC 28722

April 11, 2013

Account:
Phone Number:
Service at

[REDACTED]
COLUMBUS NC 28722

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

371499203031015



September 19, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
SALUDA NC 28773

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Adjustments	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/09/14	
Total Due	

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter Spectrum



[REDACTED]
[REDACTED]
[REDACTED]
SALUDA NC 28773

September 19, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
SALUDA NC 28773

Total Due _____ \$ [REDACTED]
Amount you are enclosing _____ \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



Brings your home to life.

*0019603

371499203041026

Security Code: [REDACTED]

Statement of Service

March 27, 2009



[REDACTED]

TRYON NC 28782

[REDACTED]

Account
Phone Number
For Service at

[REDACTED]
TRYON NC 28782

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

[REDACTED]

Charter Brings your Home to Life™

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]
Total Due Immediately	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number
For Service at

[REDACTED]
TRYON NC 28782

Total Due Immediately [REDACTED]

Amount you are enclosing: \$ [REDACTED]



Brings your home to life.

CHARTER COMMUNICATIONS
PO BOX 9001926
LOUISVILLE KY 40290-1926

[REDACTED]



October 27, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
TRYON NC 28782-[REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/16/14

[REDACTED]

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 262 and 858 in HD
- Mexico 22 HD will launch on Latino View channel 852
- Multimedios TV HD will launch on Latino View channel 795
- ATRES Series will replace La Familia Cosmovision on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 834
- FOX Sports 2 on channel 308 and 828 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 850 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select
- IN DEMAND Pay-Per-View Movies on channels 954-956 will no longer be available

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 960 - 967, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1



October 27, 2014

Account:
Phone Number:
Service at

[REDACTED]
TRYON NC 28782-[REDACTED]

[REDACTED]

TRYON NC 28782-[REDACTED]

[REDACTED]

[REDACTED]

Total Due by 11/16/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]



November 13, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
NEWTON GROVE NC 28366

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges Due By 12/03/13
Total Due

Charter News

Important Information About Your Music Choice Channels - On or after December 10, 2013, Music Choice (channel numbers 903-948) will be making several changes to its lineup. New channels will be added including Teen MC, Pop Rhythmic, Pop Country and Y2K. The following channels will have name changes: Retro Rock to Rock Hits, True Country to Country Hits and Dance/Electonica to Dance/EDM. Classic Alternative, Romances, Classical Masterpiece and Stage & Screen will be dropped from the lineup. All Music Choice channels will still be found on channels 903-948. For a complete listing of your Music Choice channel lineup, go to charter.com after December 10, 2013.

Important Channel Information - On or after December 17, 2013 the following network(s) will be removed from the Charter lineup as a result of the network going dark by the end of December: SOAPnet on Expanded Basic Digital Channel 158, G4 on Expanded Basic Digital Channel 143

[REDACTED]

November 13, 2013



Account:
Phone Number:
Service at

[REDACTED]
NEWTON GROVE NC 28366

NEWTON GROVE NC 28366

Total Due _____ \$ _____
Amount you are enclosing

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]

371939603002033



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
HAYS NC 28635 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/04/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.



[REDACTED]
[REDACTED]
HAYS NC 28635 [REDACTED]

September 14, 2014

Account:
Phone Number:
Service at

[REDACTED]
[REDACTED]
HAYS NC 28635 [REDACTED]

Total Due by 10/04/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]

371939604006011



October 6, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
N WILKESBORO NC 28659 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/26/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
NORTH WILKESBORO NC 28659 [REDACTED]

October 6, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
N WILKESBORO NC 28659 [REDACTED]

Total Due by 10/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600
[REDACTED]



371939605001000

Security Code: [REDACTED]

*0000501

Statement of Service

October 17, 2011

N WILKESBORO NC 28659



Account
Phone Number
For Service at

N WILKESBORO NC 28659

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

The first nationwide test of the U.S. Emergency Alert System will occur at 2:00 p.m. Eastern Standard Time on November 9, 2011, and it will interrupt programming on all channels from all service providers for a few minutes. Visit www.fcc.gov/pshs for more information.

On 10/4/2011 GSN will only be available on channel 144. Effective 10/27/2011, WCWG Estrella TV will be added to channel 201 on our Basic Digital lineup. Thank you for choosing Charter.

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Charter Phone Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
Total Due by 11/06/11	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- Change of billing address**
Check here and make changes on the back.

October 17, 2011

Account
Phone Number
For Service at

N WILKESBORO NC 28659

Total Due by 11/06/11

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



October 19, 2013
Account:
Phone Number:
Security Code:
Service At

MILLERS CREEK NC 28651

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Phone®
Taxes, Fees and Charges
Current Charges
Total Due by 11/08/13

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



MILLERS CREEK NC 28651

October 19, 2013

Account:
Phone Number:
Service at

MILLERS CREEK NC 28651

Total Due by 11/08/13

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



371939608021020

September 14, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILKESBORO NC 28697

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges Due By 10/04/14
Total Due

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



[REDACTED]
WILKESBORO NC 28697

September 14, 2014

Account:
Phone Number:
Service at

[REDACTED]
WILKESBORO NC 28697

Total Due

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



October 12, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
WILKESBORO NC 28697 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV@
Charter Phone@
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/01/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Add Internet for \$29.99 - Add super-fast Charter Spectrum Internet™ with speeds starting at 60 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than DSL and 10x faster than AT&T U-verse, Charter Spectrum Internet gives you more speed to support all the devices in your home. Call 1-877-970-4539 to get faster Internet today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]

October 12, 2014



[REDACTED]
[REDACTED]
WILKESBORO NC 28697- [REDACTED]

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
WILKESBORO NC 28697- [REDACTED]

Total Due by 11/01/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600
[REDACTED]

[REDACTED]

371939610021062



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILKESBORO NC 28697

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/04/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



[REDACTED]
WILKESBORO NC 28697

September 14, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
WILKESBORO NC 28697

Total Due by 10/04/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



October 12, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILKESBORO NC 28697 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/01/14

[REDACTED]

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 12, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
WILKESBORO NC 28697 [REDACTED]

[REDACTED]
WILKESBORO NC 28697 [REDACTED]

Total Due by 11/01/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600
[REDACTED]

[REDACTED]



October 8, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILKESBORO NC 28697 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/28/14
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Add Internet for \$29.99 - Add super-fast Charter Spectrum Internet™ with speeds starting at 60 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than DSL and 10x faster than AT&T U-verse, Charter Spectrum Internet gives you more speed to support all the devices in your home. Call 1-877-970-4539 to get faster Internet today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 8, 2014

Account:
Phone Number:
Service at

[REDACTED]
WILKESBORO NC 28697- [REDACTED]

[REDACTED]
N WILKESBORO NC 28659 [REDACTED]

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

[REDACTED]

[REDACTED]



Brings your home to life.

*0000173

PO BOX 1996 KILL DEVIL HILLS NC 27948-1996
8805 1000 CQ RP 04 11052009 NNNNNY

370559705023044

Security Code: [REDACTED]

Statement of Service

November 04, 2009



[REDACTED]
HATTERAS NC 27943 [REDACTED]

[REDACTED]

Account
Phone Number
For Service at

[REDACTED]

HATTERAS NC 27943

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Account Information

****FINAL NOTICE**** Since you have failed to pay for your service, we are turning your account over to a collection agency and have authorized the agency to charge a collection fee. This fee may be applied to your account. To avoid this fee, please pay your balance in full immediately.

Charter Brings your Home to Life™

Summary *details on following pages*

[REDACTED]
Previous Balance
Payments Received
Balance Forward
Charter Cable Services
Charter Internet Services
Adjustments, Taxes and Fees

Total Due Immediately [REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number
For Service at

[REDACTED]

HATTERAS NC 27943

Total Due Immediately [REDACTED]

Amount you are enclosing: \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 9001885
LOUISVILLE KY 40290-1885

[REDACTED]



Brings your home to life.

[REDACTED]

410079503002040



September 20, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ASTORIA OR 97103 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/10/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

[REDACTED]



[REDACTED]

[REDACTED]
ASTORIA OR 97103 [REDACTED]

[REDACTED]

[REDACTED]

September 20, 2014

Account:
Phone Number:
Service at

[REDACTED]
ASTORIA OR 97103 [REDACTED]

Total Due by 10/10/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



October 13, 2014
Account:
Phone Number:
Security Code:
Service At

ASTORIA OR 97103-

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges

Total Due by 11/02/14

Charter News

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On-Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



ASTORIA OR 97103-

October 13, 2014

Account:
Phone Number:
Service at

ASTORIA OR 97103-

Total Due by 11/02/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



410079504001069

Statement of Service
April 11, 2010



RICHLAND WA 99352-1

Account
Phone Number
For Service at



ASTORIA OR 97103

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Account Information

We are sorry to lose you as a customer. It was a pleasure to serve you. Please pay the balance due and return any Charter-owned digital TV, Internet and Phone equipment. We look forward to serving you in the future.

Charter News

Summary

Previous Balance	
Payments Received	
Balance Forward	
Charter TV Services	
Charter Internet Services	
Adjustments, Taxes and Fees	
Total Due by 05/01/10	

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

April 11, 2010

Account
Phone Number
For Service at



ASTORIA OR 97103

Total Due by 05/01/10

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

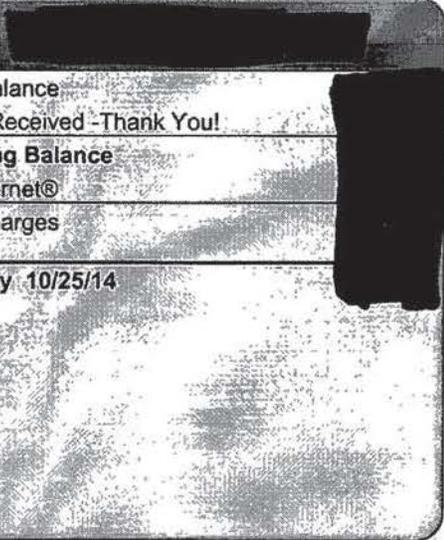


ASTORIA OR 97103

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 10/25/14



Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



PORTLAND OR 97229

October 5, 2014

Account:
Phone Number:
Service at



ASTORIA OR 97103

Total Due by 10/25/14

Amount you are enclosing \$



CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188





October 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WARRENTON OR 97146

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 11/17/14

[REDACTED]

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmóvision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 962 - 972, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.



[REDACTED]
WARRENTON OR 97146

October 28, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
WARRENTON OR 97146

Total Due by 11/17/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

410079506001048



September 25, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ASTORIA OR 97103 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/15/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



[REDACTED]
ASTORIA OR 97103 [REDACTED]
[REDACTED]

September 25, 2014

Account:
Phone Number:
Service at

[REDACTED]
ASTORIA OR 97103 [REDACTED]

Total Due by 10/15/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



December 13, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ASTORIA OR 97103

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter Internet®
Charter Phone®
One-Time Charges
Current Charges Due By 01/02/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

[REDACTED]



[REDACTED]
ASTORIA OR 97103

December 13, 2013

Account:
Phone Number:
Service at

[REDACTED]
ASTORIA OR 97103

Total Due

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]

410079506002011



October 9, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ASTORIA OR 97103 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/29/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
ASTORIA OR 97103 [REDACTED]

October 9, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
ASTORIA OR 97103 [REDACTED]

Total Due by 10/29/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ASTORIA OR 97103-[REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Internet@	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/25/14	[REDACTED]

[REDACTED]

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand: Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
ASTORIA OR 97103-[REDACTED]

[REDACTED]

[REDACTED]

October 5, 2014

Account:
Phone Number:
Service at

[REDACTED]
ASTORIA OR 97103-[REDACTED]

Total Due by 10/25/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SEASIDE OR 97138

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 10/25/14

[REDACTED]

Charter News

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On-Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
SEASIDE OR 97138

[REDACTED]

[REDACTED]

October 5, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
SEASIDE OR 97138

Total Due by 10/25/14
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



October 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SEASIDE OR 97138

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/17/14

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]

October 28, 2014



Account:
Phone Number:
Service at

[REDACTED]
SEASIDE OR 97138

[REDACTED]
PORTLAND OR 97214

Total Due by 11/17/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]

410079511001083



October 5, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SEASIDE OR 97138 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/25/14</i>
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - You currently receive equipment necessary to descramble or decrypt the basic service tier signals free of charge. Effective with the November billing cycle, this limited time benefit will end and Charter will begin charging you for the equipment. The monthly charge for each digital box is \$6.99.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED]
SEASIDE OR 97138 [REDACTED]

October 5, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
SEASIDE OR 97138 [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



410079511001093

Security Code: [REDACTED]

*0000392

Statement of Service

November 11, 2011

[REDACTED]
SEASIDE OR 97138



[REDACTED]

Account
Phone Number
For Service at

[REDACTED]
SEASIDE OR 97138

[REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

January 6-8, Charter will offer a FREE PREVIEW of Showtime to residential Charter TV In Digital customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not want to see the free preview, please activate parental controls or call 1-888-GET-CHARTER

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
Total Due by 12/01/11	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.
Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

November 11, 2011

Account
Phone Number
For Service at

[REDACTED]
SEASIDE OR 97138

Total Due by 12/01/11 [REDACTED]

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]

410079511001100



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SEASIDE OR 97138 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/25/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED]

[REDACTED]
SEASIDE OR 97138 [REDACTED]

[REDACTED]

[REDACTED]

October 5, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
SEASIDE OR 97138 [REDACTED]

Total Due by 10/25/14 [REDACTED]

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



May 5, 2014
Account:
Phone Number:
Security Code:
Service At

SEASIDE OR 97138

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet@
One-Time Charges
Partial Month Charges
Current Charges

Total Due by 05/25/14

Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.



SEASIDE OR 97138

May 5, 2014

Account:
Phone Number:
Service at

SEASIDE OR 97138

Total Due by 05/25/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

410079511002120



September 22, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
TOLOVANA PARK OR [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/12/14	

[REDACTED]
[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$75.96 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.



[REDACTED]
[REDACTED]
GRANTS PASS OR 97527 [REDACTED]

September 22, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
TOLOVANA PARK OR 97145

Total Due by 10/12/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188
[REDACTED]

[REDACTED]



November 2, 2014
Account:
Phone Number:
Security Code:
Service At



CANNON BEACH OR 97110

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	28.50
Payments Received -Thank You!	-28.50
Remaining Balance	0.00
Charter Spectrum Internet™	54.99
Current Charges	54.99
Total Due by 11/22/14	\$54.99



Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



CANNON BEACH OR 97110

November 2, 2014

Account:
Phone Number:
Service at



CANNON BEACH OR 97110

Total Due by 11/22/14

Amount you are enclosing \$



CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188





March 11, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SEASIDE OR 97138

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Internet®	
Charter Phone®	
One-Time Charges	
Partial Month Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 04/01/13	

Charter News

[REDACTED]

[REDACTED]



March 11, 2013

Account:
Phone Number:
Service at

[REDACTED]
SEASIDE OR 97138

[REDACTED]
SEASIDE OR 97138

[REDACTED]

[REDACTED]

Total Due by 04/01/13 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

410079511003055



September 28, 2014
Account:
Phone Number:
Security Code:
Service At

SEASIDE OR 97138

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges Due By 10/18/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - You currently receive equipment necessary to descramble or decrypt the basic service tier signals free of charge. Effective with the October billing cycle, this limited time benefit will end and Charter will begin charging you for the equipment. The monthly charge for each digital box is \$6.99.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

September 28, 2014



SEASIDE OR 97138

Account:
Phone Number:
Service at

SEASIDE OR 97138

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

410079511003082



October 13, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CANNON BEACH OR 97110 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/02/14
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]

[REDACTED]
CANNON BEACH OR 97110 [REDACTED]

[REDACTED]

[REDACTED]

October 13, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
CANNON BEACH OR 97110 [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



October 14, 2014
Account:
Phone Number:
Security Code:
Service At

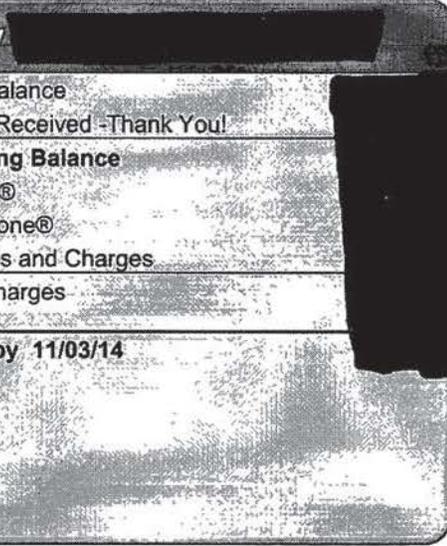


CANNON BEACH OR 97110

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Phone®
Taxes, Fees and Charges
Current Charges
Total Due by 11/03/14



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Add Internet for \$29.99 - Add super-fast Charter Spectrum Internet™ with speeds starting at 60 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than DSL and 10x faster than AT&T U-verse, Charter Spectrum Internet gives you more speed to support all the devices in your home. Call 1-877-970-4539 to get faster Internet today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



NEWCASTLE WA 98056

October 14, 2014

Account:
Phone Number:
Service at



CANNON BEACH OR 97110

Total Due by 11/03/14

Amount you are enclosing \$



CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



410079511004051



September 23, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ARCH CAPE OR 97110

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/13/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



[REDACTED]
PORTLAND OR 97209

September 23, 2014

Account:
Phone Number:
Service at

[REDACTED]
ARCH CAPE OR 97110

Total Due by 10/13/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



June 13, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ARCH CAPE OR 97102

Contact Us

visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!

Remaining Balance

Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 07/03/14

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and watch over 125 channels including tons of FREE HD, surf with super-fast Internet speeds at up to 30 Mbps and call your family and friends with unlimited calling from \$29.99 per month each for 12 months when bundled. To upgrade call 1-877-961-8578.

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.

[REDACTED]

June 13, 2014



Account:
Phone Number:
Service at

[REDACTED]
ARCH CAPE OR 97102

[REDACTED]
SEASIDE OR 97138

Total Due by 07/03/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



410079511004061

Security Code: [REDACTED]

Statement of Service

November 12, 2011



PORTLAND OR 97225

Account
Phone Number
For Service at

ARCH CAPE OR 97102

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

January 6-8, Charter will offer a FREE PREVIEW of Showtime, including On Demand, to residential Charter TV in Digital customers with PG, PG-13, TV-14, TVMA and R rated programs. If you do not want to see the free preview, activate parental controls or call 1-888-GET-CHARTER

Summary *details on following pages*

Previous Balance
Payments Received
Remaining Balance
Charter TV Services
Charter Internet Services
Charter Phone Services
Taxes and Fees
Current Charges

Total Due by 12/02/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.
Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

November 12, 2011

Account
Phone Number
For Service at

ARCH CAPE OR 97102

Total Due by 12/02/11

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

410079513001022



September 24, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]

WARRENTON OR 97146 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
Total Due by 10/14/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]
[REDACTED]
WARRENTON OR 97146 [REDACTED]

September 24, 2014

Account:
Phone Number:
Service at

[REDACTED]

WARRENTON OR 97146 [REDACTED]

Total Due by 10/14/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]

410079513002028



October 11, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WARRENTON OR 97146 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/31/14	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

[REDACTED]



[REDACTED]

[REDACTED]
GEARHART OR 97138 [REDACTED]

[REDACTED]

[REDACTED]

October 11, 2014

Account:
Phone Number:
Service at

[REDACTED]
WARRENTON OR 97146 [REDACTED]

Total Due by 10/31/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



October 28, 2014
Account:
Phone Number:
Security Code:
Service At

OAKLAND OR 97462

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/17/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 28, 2014



Account:
Phone Number:
Service at

OAKLAND OR 97462

OAKLAND OR 97462

Total Due by 11/17/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 10, 2014
Account:
Phone Number:
Security Code:
Service At

SUTHERLIN OR 97479

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/30/14

Charter News

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



SUTHERLIN OR 97479

October 10, 2014

Account:
Phone Number:
Service at

SUTHERLIN OR 97479

Total Due by 10/30/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

410190500013002



September 27, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
OAKLAND OR 97462-[REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/17/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Charter Spectrum ▶



[REDACTED]
OAKLAND OR 97462-[REDACTED]

September 27, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
OAKLAND OR 97462-[REDACTED]

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



October 19, 2014
Account:
Phone Number:
Security Code:
Service At

SUTHERLIN OR 97479

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges

Total Due by 11/08/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 19, 2014



Account:
Phone Number:
Service at

SUTHERLIN OR 97479

Total Due by 11/08/14

Amount you are enclosing \$

GLIDE OR 97443

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



*0002244

410190500014040

Security Code: [REDACTED]

Statement of Service

January 11, 2010



SUTHERLIN OR 97479- [REDACTED]

Account
Phone Number
Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter Brings your Home to Life™

Charter is pleased to announce the addition of several new HD and Digital Channels to your channel line-up. Please refer to your on-screen guide for a complete list of channels. Call 1-888-GETCHARTER!



Skip the trip to the video store with movies on your TV from Charter Pay-Per-View. Check out hits like the animated hit UP or the holiday comedy Four Christmases, both available now. Grab your remote and a seat on the couch with Charter Pay-Per-View!

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due Immediately

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address

Check here and make changes on the back.

Account
Phone Number

Total Due Immediately

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063



October 17, 2014
Account:
Phone Number:
Security Code:
Service At

SUTHERLIN OR 97479

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Internet®
Current Charges Due By 11/06/14
Total Due

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 17, 2014



Account:
Phone Number:
Service at

SUTHERLIN OR 97479

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



410190600002019

October 7, 2014
Account:
Phone Number:
Security Code:
Service At

SUTHERLIN OR 97479

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/27/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.



October 7, 2014

Account:
Phone Number:
Service at

SUTHERLIN OR 97479

SUTHERLIN OR 97479

Total Due by 10/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



41019060003037

October 2, 2014
Account:
Phone Number:
Security Code:
Service At

ROSEBURG OR 97471

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



October 2, 2014

Account:
Phone Number:
Service at

ROSEBURG OR 97471

Total Due by 10/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

September 27, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROSEBURG OR 97471

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 10/17/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



[REDACTED]
ROSEBURG OR 97471

September 27, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
ROSEBURG OR 97471

Total Due by Auto Pay [REDACTED]

[REDACTED]

410190800001062



October 11, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROSEBURG OR 97471 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/31/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
ROSEBURG OR 97471 [REDACTED]

October 11, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
ROSEBURG OR 97471 [REDACTED]

Total Due by 10/31/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



October 10, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROSEBURG OR 97470

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received - Thank You!	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/30/14	
Total Due	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter Spectrum



[REDACTED]
WILBUR OR 97494-0644

October 10, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
ROSEBURG OR 97470

Total Due _____ \$ [REDACTED]

Amount you are enclosing

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]

410190900001137



September 17, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROSEBURG OR 97470 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/07/14</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Credit Card Expiration - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in September 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at www.charter.com/updatecreditcard

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips

[REDACTED]



[REDACTED]
ROSEBURG OR 97470 [REDACTED]

[REDACTED]

[REDACTED]

September 17, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
ROSEBURG OR 97470 [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]



410190900004013

October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROSEBURG OR 97470

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
One-Time Charges	
Current Charges Due By 10/21/14	
Total Due	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED]
ROSEBURG OR 97470

October 1, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
ROSEBURG OR 97470

Total Due _____
Amount you are enclosing \$ _____

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



410191100002074

Security Code: [REDACTED]

*0004416

Statement of Service

June 11, 2011



[REDACTED]
ROSEBURG OR 97470

Account
Phone Number
For Service at

[REDACTED]
ROSEBURG OR 97470

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
Total Due by 07/01/11	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number
For Service at

[REDACTED]
ROSEBURG OR 97470

Total Due by 07/01/11 [REDACTED]

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



41019110002133

September 23, 2014
Account:
Phone Number:
Security Code:
Service At

ROSEBURG OR 97470

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



September 23, 2014

Account:
Phone Number:
Service at

ROSEBURG OR 97470

ROSEBURG OR 97470

Total Due by 10/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188