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**REDACTED—FOR PUBLIC INSPECTION**

November 12, 2014

**BY HAND**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St., S.W.  
Washington, D.C. 20554

Re: *Connect America Fund*, WC Dkt. No. 10-90; *Lifeline and Link Up Reform and Modernization*, WC Dkt. No. 11-42; ETC Annual Reports and Certifications, WC Dkt. No. 14-58

Dear Ms. Dortch:

Frontier Communications Corp. hereby amends its previously filed annual report and certifications as required by sections 54.313 and 54.422 of the Commission's rules for the three specific companies listed below.<sup>1</sup>

These documents are being refiled with the following changes:

- Frontier Oswayo Rivr, SAC 170194 (PA), is edited to demonstrate that Frontier certifies compliance with applicable Service Quality Standards and Service Protection rules. Box 500 was erroneously left unchecked in the original filing.
- Frontier-Thorntown, SAC 320828 (IN), is edited to demonstrate that Frontier certifies compliance with applicable Service Quality Standards and Service Protection rules and Functionality in Emergency Situations. Boxes 500 and 600 were erroneously left unchecked in the original filing.
- Frontier-Michigan, SAC 310682 (MI), is edited to demonstrate that Frontier certifies compliance with Functionality in Emergency Situations. Box 600 was erroneously left unchecked in the original filing.

As with the original filings, portions of this filing are being made confidentially in accordance with the Federal Communications Commission's ("Commission") *Third Protective Order* in this docket.<sup>2</sup>

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<sup>1</sup> See Letters from Michael D. Saperstein, Jr., Frontier Communications, to Marlene H. Dortch, FCC, WC Dkt. Nos. 10-90, 11-42 (filed June 10, 2014 (SAC 170194); June 18, 2014 (SAC 320828); June 26, 2014 (SAC 310682)). This letter is also being filed in WC Dkt. No. 14-58 pursuant to a Commission Order that was not yet in effect as of the initial filing date.

<sup>2</sup> *In re*: Developing a Unified Intercarrier Compensation Regime; Establishing Just and Reasonable Rates for Local Exchange Carriers; Connect America Fund; High-Cost Universal Service Support; A National Broadband Plan for Our Future, CC Dkt. No. 01-92, WC Dkt. Nos. 07-135, 10-90, 05-337, GN Dkt. No. 09-51, *Third Protective Order*, DA 10-1749 (rel. Aug. 30, 2012).

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Specifically, Frontier requests confidential treatment of the detailed reporting of outages lasting longer than 30 minutes in 2013, which includes the location, cause, duration and efforts taken to prevent further outages. This information is competitively sensitive and is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.<sup>3</sup>

Frontier also requests confidential treatment of its unfulfilled voice and broadband service requests. This information is competitively sensitive as it may provide an indication of where Frontier may target future service expansion. This information is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

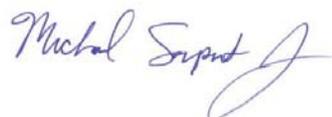
Finally, Frontier requests confidential treatment of its broadband price offerings. While broadband price offerings may be publicly available on a targeted and localized basis, Frontier does not make available a companywide description of its pricing across all markets, which is what this report provides. This information is competitively sensitive as pricing is a key component of broadband competition and is not normally released to the public at this scale; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

The non-redacted submissions have been marked as confidential. Frontier requests that the documents marked as confidential be withheld from public inspection. Frontier is also filing a redacted copy of this report for public inspection.

A copy of this report is also being filed with the Universal Service Administrative Company, each relevant State public service commission in which Frontier operates as an ETC, and relevant authorities and Tribal governments pursuant to Section 54.313(i) of the Commission's rules.<sup>4</sup>

Please feel free to contact me with any further questions.

Sincerely,



Michael D. Saperstein, Jr.

Attachment

cc: Alexander Minard

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<sup>3</sup> Frontier notes that section 4.2 of the Commission's rules, which governs disruptions of communications service, states that reports of service disruptions are "presumed to be confidential." 47 C.F.R. § 4.2 (2013).

<sup>4</sup> 47 C.F.R. § 54.313(i) (2014).