



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

SUNNYSIDE WA 98944-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Current Charges
<b>Total Due by 11/13/14</b>

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 24, 2014



Account:  
Phone Number:  
Service at

SUNNYSIDE WA 98944-

**Total Due by 11/13/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188



530770020011009

**Statement of Service**  
**September 08, 2011**



SUNNYSIDE WA 98944

Account  
Phone Number  
For Service at

SUNNYSIDE WA 98944

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GETCHARTER (1-888-438-2427)

**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit [charter.com/move](http://charter.com/move) today so that your new services are ready to enjoy. Make your new house a Charter home!

**Summary**

Previous Balance	
Payments Received	
Remaining Balance	
Charter TV Services	
Charter Internet Services	
Taxes and Fees	
Current Charges	
<b>Total Due by 10/05/11</b>	

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).  
**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

September 08, 2011

Account  
Phone Number  
For Service at

SUNNYSIDE WA 98944

**Total Due by 10/05/11**

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

SUNNYSIDE WA 98944

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/12/14
<b>Total Due</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697.
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 23, 2014

Account:  
Phone Number:  
Service at

SUNNYSIDE WA 98944



SUNNYSIDE WA 98944

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188



October 17, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

GRANGER WA 98932-

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Internet@
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/06/14</b>

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 17, 2014

Account:  
Phone Number:  
Service at

GRANGER WA 98932-

**Total Due by 11/06/14**

Amount you are enclosing \$



GRANGER WA 98932-

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188



October 17, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

OUTLOOK WA 98938-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum Internet™
One-Time Charges
Current Charges Due By 11/06/14
<b>Total Due</b>

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum-TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones! **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



OUTLOOK WA 98938

October 17, 2014

Account:  
Phone Number:  
Service at

OUTLOOK WA 98938

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

530770021023003



September 20, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
OUTLOOK WA 98938 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Phone®	[REDACTED]
One-Time Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/10/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Añade el **NUEVO Latino View** por solo \$6.99 al mes / Add the **NEW Latino View** for only \$6.99 a month - Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]



[REDACTED]  
OUTLOOK WA 98938 [REDACTED]

[REDACTED]

[REDACTED]

September 20, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
OUTLOOK WA 98938 [REDACTED]

**Total Due by 10/10/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060 [REDACTED]



530770021025029

\*0010970

[Redacted]

[Redacted]  
GRANGER WA 98932

[Redacted]

[Redacted]

Security Code: [Redacted]

Statement of Service

July 09, 2011



Account  
Phone Number  
For Service at

[Redacted]  
GRANGER WA 98932

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GETCHARTER (1-888-438-2427)

Charter News

Effective July 5th the Toppenish Charter Customer Sales and Service Center hours of operation will change to Monday, Wednesday, and Friday 9am-5pm. For more details, call 1-888-GET CHARTER.

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit [charter.com/move](http://charter.com/move) today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary *details on following pages*

Previous Balance	[Redacted]
Payments Received	[Redacted]
Remaining Balance	[Redacted]
Charter Internet Services	[Redacted]
Charter Phone Services	[Redacted]
Taxes and Fees	[Redacted]
Current Charges	[Redacted]

Total Due by 08/05/11

Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

July 09, 2011

Account  
Phone Number  
For Service at

[Redacted]  
GRANGER WA 98932

Total Due by 08/05/11

Amount you are enclosing: \$ [Redacted]



CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[Redacted]

[Redacted]



October 8, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ZILLAH WA 98953 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/28/14
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

**DVR -** Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

**Tip of the Month - Primetime On Demand -** Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
[REDACTED]  
BUENA WA 98921 [REDACTED]

[REDACTED]

[REDACTED]

October 8, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
ZILLAH WA 98953 [REDACTED]

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]



October 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ZILLAH WA 98953-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/22/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

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[REDACTED]



[REDACTED]

[REDACTED]  
ZILLAH WA 98953-[REDACTED]

[REDACTED]

[REDACTED]

October 2, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
ZILLAH WA 98953-[REDACTED]

**Total Due by 10/22/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]



November 3, 2013  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MABTON WA 98935

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
 Charter Internet®	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/23/13</b>	[REDACTED]

**Charter News**

[Empty box for Charter News]

November 3, 2013



[REDACTED]  
SUNNYSIDE WA 98944

Account:  
Phone Number:  
Service at

[REDACTED]  
MABTON WA 98935

**Total Due by 11/23/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188



September 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MABTON WA 98935

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/08/14**

[Redacted]

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[Redacted]

[Redacted]

MABTON WA 98935

[Redacted]

[Redacted]

September 18, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MABTON WA 98935

**Total Due by 10/08/14**

Amount you are enclosing

\$

[Redacted]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[Redacted]



September 28, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MABTON WA 98935

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/18/14</b>

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month - Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]

NOE GONZALEZ  
PO BOX 278  
MABTON WA 98935 [REDACTED]

[REDACTED]

[REDACTED]

September 28, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MABTON WA 98935

**Total Due by 10/18/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]



September 17, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

SUNNYSIDE WA 98944

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/07/14
<b>Total Due</b>

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 17, 2014

Account:  
Phone Number:  
Service at

SUNNYSIDE WA 98944

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188



June 25, 2012  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MABTON WA 98935

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received - Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Charter Phone®	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 07/22/12	

[Redacted]

details on following pages



[Redacted]  
MABTON WA 98935

[Redacted]

[Redacted]

June 25, 2012

Account:  
Phone Number:  
Service at

[Redacted]  
MABTON WA 98935

Total Due by 07/22/12

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[Redacted]

**Charter News**

Channel change - Effective July 31, 2012, Hallmark Movie Channel and Hallmark Movie Channel HD are moving from Digital View Plus to Digital View, staying on the same channel number.

---

Channel Change - Effective August 1, 2012 Music Choice will introduce MCU (Music Choice University) on Channel 905, replacing the MC Mix Tape channel. This is a unique, hour-long themed-block of music programming – with college targeted music!

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Charter is Hiring - Charter is now hiring to fill new Field Sales and Technical positions! Help represent one of the nation's largest providers of advanced Video, Internet and Phone services; by providing an unmatched experience to our customers. Charter rewards its teams with competitive wages, comprehensive benefits and opportunities for advancement within the organization. Join the Charter team today!

[Redacted]



May 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MABTON WA 98935

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Internet®	[REDACTED]
One-Time Charges	[REDACTED]
Current Charges Due By 05/29/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

### Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.

[REDACTED]



[REDACTED]  
MABTON WA 98935

May 9, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MABTON WA 98935

**Total Due** \_\_\_\_\_ \$ [REDACTED]  
Amount you are enclosing

[REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]



\*0002012

530770027012019

Security Code: [REDACTED]

Statement of Service

January 23, 2010



MABTON WA 98935 [REDACTED]

Account  
Phone Number  
For Service at

MABTON WA 98935 [REDACTED]

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GETCHARTER (1-888-438-2427)

### Charter Brings your Home to Life™

Enjoy a New Digital Channel! ION Television will be added to Charter Basic Digital channel 95 on or around 1/12/10. Call 1-888-GET-CHARTER today!

### Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]
<b>Total Due Immediately</b>	<b>[REDACTED]</b>

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).  
**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

January 23, 2010

Account  
Phone Number  
For Service at

MABTON WA 98935 [REDACTED]

**Total Due Immediately** [REDACTED]

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS  
PO BOX 78063  
PHOENIX AZ 85062-8063



October 5, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MABTON WA 98935

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/25/14	
<b>Total Due</b>	

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Account Reminder** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



[REDACTED]  
MABTON WA 98935

October 5, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MABTON WA 98935

**Total Due** \_\_\_\_\_  
Amount you are enclosing \$ \_\_\_\_\_

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



September 17, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
YAKIMA WA 98908 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/07/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]  
YAKIMA WA 98908 [REDACTED]

September 17, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
YAKIMA WA 98908 [REDACTED]

**Total Due by 10/07/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



June 25, 2012  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
SELAH WA 98942

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You	[REDACTED]
Past Due Balance	[REDACTED]
Charter Internet®	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges due by 07/22/12	[REDACTED]
<b>Total Due</b>	[REDACTED]

**Charter News**

Charter is Hiring - Charter is now hiring to fill new Field Sales and Technical positions! Help represent one of the nation's largest providers of advanced Video, Internet and Phone services; by providing an unmatched experience to our customers. Charter rewards its teams with competitive wages, comprehensive benefits and opportunities for advancement within the organization. Join the Charter team today!

---

[REDACTED]

details on following pages



[REDACTED]  
SELAH WA 98942

June 25, 2012

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
SELAH WA 98942

**Total Due** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]

[REDACTED]



September 28, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

YAKIMA WA 98901

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/18/14
<b>Total Due</b>

**Charter News**

**Account Update** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

This is just a reminder as you review this month's statement that the discount adjustment has expired on one of more of your services, and they have now moved to standard rates.

Thank you again for your business. It is our pleasure to serve you.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[Redacted]  
[Redacted]  
YAKIMA WA 98901

September 28, 2014

Account: [Redacted]  
Phone Number: [Redacted]  
Service at [Redacted]  
YAKIMA WA 98901

**Total Due** \_\_\_\_\_  
Amount you are enclosing \$ \_\_\_\_\_

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188





March 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
WAPATO WA 98951

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 04/01/14</b>

[Redacted]

Charter News

[Large empty rectangular box]

[Redacted]



[Redacted]  
WAPATO WA 98951

March 12, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
WAPATO WA 98951

**Total Due by 04/01/14**

Amount you are enclosing

\$

[Redacted]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060

[Redacted]

[Redacted]



June 20, 2012  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
WAPATO WA 98951

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

<b>Summary</b>	
Previous Balance	
Payments Received	
<b>Remaining Balance</b>	
Charter TV®	
Charter Internet®	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 07/17/12</b>	

[REDACTED]

details on following pages



[REDACTED]  
WAPATO WA 98951

[REDACTED]

[REDACTED]

June 20, 2012

Account:  
Phone Number:  
Service at

[REDACTED]  
WAPATO WA 98951

**Total Due by 07/17/12**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]

**Charter News**

New Charter TV Packages - Charter is announcing a new suite of television packages available to you on or soon after June 26, 2012. Our new television packages provide more choice and value with equipment prices to help you make the most of your experience with Charter TV and maximize the HD TVs you may already have in your home.

For pricing details regarding these new services, please visit [charter.com/tvpackages](http://charter.com/tvpackages). If you do not have Internet access you may call us at (888) 901-0203 to request printed details.

We're one step closer to the future of TV - Our mission is to bring you the very best in video entertainment. Beginning June 5, 2012, Charter TV expands to include over 100 HD channels. An HD picture brings out the best of every story, sporting event, and educational show you watch and now you'll have more choices than ever before! Call 1-888 GET CHARTER or visit [charter.com/futureTV](http://charter.com/futureTV) to enjoy all this amazing content on every TV in your home.

Channel change - Effective July 31, 2012, Hallmark Movie Channel and Hallmark Movie Channel HD are moving from Digital View Plus to Digital View, staying on the same channel number.

[REDACTED]



October 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
TOPPENISH WA 98948 [REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!

**Remaining Balance**

Charter TV®  
Charter Internet®  
Charter Phone®  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/29/14**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.**

[REDACTED]



[REDACTED]

[REDACTED]  
TOPPENISH WA 98948

[REDACTED]

[REDACTED]

October 9, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
TOPPENISH WA 98948 [REDACTED]

**Total Due by 10/29/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 60188  
LOS ANGELES CA 90060-0188

[REDACTED]



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

ASHLAND WI 54806

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/12/14</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD.
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208.
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 23, 2014

Account:  
Phone Number:  
Service at

ASHLAND WI 54806



ASHLAND WI 54806

**Total Due by 11/12/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 3, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ASHLAND WI 54806-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/23/14</b>	[REDACTED]

[REDACTED]

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



[REDACTED]  
ASHLAND WI 54806

October 3, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
ASHLAND WI 54806-[REDACTED]

**Total Due by 10/23/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



November 1, 2014  
**Auto Pay Notice**

Account: [REDACTED]  
Phone Number: [REDACTED]  
Security Code: [REDACTED]  
Service At: [REDACTED]  
ASHLAND WI 54806-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/25/14
<b>Total Due by Auto Pay</b>

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]  
ASHLAND WI 54806-[REDACTED]

November 1, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at: [REDACTED]  
ASHLAND WI 54806-[REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 14, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ASHLAND WI 54806 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Adjustments	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/03/14	
<b>Total Due</b>	

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
ASHLAND WI 54806 [REDACTED]  
[REDACTED]

October 14, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
ASHLAND WI 54806 [REDACTED]

**Total Due**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



September 4, 2013  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
CHETEK WI 54728

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received -Thank You!	[Redacted]
<b>Remaining Balance</b>	[Redacted]
Charter TV®	[Redacted]
Charter Internet®	[Redacted]
Charter Phone®	[Redacted]
Other Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
<b>Total Due by 09/24/13</b>	[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Channel Information** - Effective August 17, 2013, Speed Channel will be replaced with FOX Sports 1, America's new sports network, on channel 34. Fox Sports 1 will feature live sporting events including Big East basketball, UEFA Champions League, UEFA Europa League, NASCAR Sprint Cup Series, Whelen Modified Tour, Major League Baseball, UFC, NASCAR Camping World Truck Series, and original programming.

Effective on or after September 2, 2013, FOX Soccer will be replaced with FXX, FOX's newest general-interest channel, on channel 300. FXX will focus on original and acquired comedy series, drama series and feature films. Soccer fans will find their favorite programming on FOX Sports 1.

[Redacted]



[Redacted]  
CHETEK WI 54728

September 4, 2013

Account: [Redacted]  
Phone Number: [Redacted]  
Service at  
CHETEK WI 54728

**Total Due by 09/24/13**

Amount you are enclosing \$ [Redacted]

[Redacted]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[Redacted]

[Redacted]



October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
RICE LAKE WI 54868-[REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/28/14</b>

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.**

[REDACTED]



[REDACTED]  
RICE LAKE WI 54868-[REDACTED]

[REDACTED]

[REDACTED]

October 8, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
RICE LAKE WI 54868-[REDACTED]

**Total Due by 10/28/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 13, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
BARRONETT WI 54813-[REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/02/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.**

[REDACTED]



[REDACTED]  
BARRONETT WI 54813-[REDACTED]

October 13, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
BARRONETT WI 54813-[REDACTED]

**Total Due by 11/02/14**  
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



November 1, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

ASHLAND WI 54806

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/26/14

**Total Due by Auto Pay**

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



November 1, 2014

Account:

Phone Number:

Service at

ASHLAND WI 54806

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



August 4, 2012  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CUMBERLAND WI 54829

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
<b>Past Due Balance</b>	
Charter Phone®	[REDACTED]
One-Time Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges due by 08/28/12	[REDACTED]
<b>Total Due</b>	[REDACTED]

**Charter News**

**Call Before You Dig - 1-800-242-8511** For your safety. If you are digging, excavating, or disturbing the soil, you are required by law to contact digger's hotline 3 working days in advance. Charter lines, along with video, carry voice traffic. Damaging the lines can interrupt 911 life and emergency calls. Call 1-800-242-8511 or go online at [www.diggershotline.com](http://www.diggershotline.com)

details on following pages



[REDACTED]  
CUMBERLAND WI 54829

August 4, 2012

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
CUMBERLAND WI 54829

**Total Due** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 17, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CUMBERLAND WI 54829 [REDACTED]

Contact Us  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
Adjustments
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/11/14</i>
<b>Total Due by Auto Pay</b>

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]



[REDACTED]  
[REDACTED]  
CUMBERLAND WI 54829 [REDACTED]

September 17, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
CUMBERLAND WI 54829 [REDACTED]

**Total Due by Auto Pay**

[REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



July 7, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CUMBERLAND WI 54829

Contact Us  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Internet®	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 07/27/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

**Charter News**

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and watch over 125 channels including tons of FREE HD, surf with super-fast Internet speeds at up to 30 Mbps and call your family and friends with unlimited calling from \$29.99 per month each for 12 months when bundled. To upgrade call 1-866-960-1754.

[REDACTED]



[REDACTED]  
CUMBERLAND WI 54829

July 7, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
CUMBERLAND WI 54829

**Total Due**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



September 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CUMBERLAND WI 54829-[REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Adjustments	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/17/14</b>	[REDACTED]

[REDACTED]

**Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

---

[REDACTED]



[REDACTED]  
CUMBERLAND WI 54829-[REDACTED]

[REDACTED]

[REDACTED]

September 27, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
CUMBERLAND WI 54829-[REDACTED]

**Total Due by 10/17/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



550050002003009

Security Code: [REDACTED]

\*0015383

1265 JOHN Q HAMMONS 100 MADISON WI 53717-1936  
8534 0210 ZD RP 25 08262011 YNNNNNNN

Statement of Service  
August 25, 2011

[REDACTED]  
CUMBERLAND WI 54829



Account  
Phone Number  
For Service at

[REDACTED]  
CUMBERLAND WI 54829

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Charter News

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit [charter.com/move](http://charter.com/move) today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to [www.liveitwithcharter.com](http://www.liveitwithcharter.com) and use Promo Code: FREE

### Summary details on following pages

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Charter Phone Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 09/18/11</b>	<b>[REDACTED]</b>

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).  
**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

August 25, 2011

Account  
Phone Number  
For Service at

[REDACTED]  
CUMBERLAND WI 54829

**Total Due by 09/18/11**

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 5, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
BARRON WI 54812 [REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Adjustments	
<b>Remaining Balance</b>	
Charter TV®	
Charter Internet®	
Charter Phone®	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 10/25/14</b>	

**Charter News**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

---

[REDACTED]



[REDACTED]

[REDACTED]

BARRON WI 54812 [REDACTED]

[REDACTED]

[REDACTED]

October 5, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
BARRON WI 54812 [REDACTED]

**Total Due by 10/25/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



September 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

RICE LAKE WI 54868-

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/13/14**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



RICE LAKE WI 54868

September 23, 2014

Account:  
Phone Number:  
Service at

RICE LAKE WI 54868-

**Total Due by 10/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

RICE LAKE WI 54868

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/22/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$154.93 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

October 2, 2014



Account:  
Phone Number:  
Service at

RICE LAKE WI 54868

**Total Due by 10/22/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

CHETEK WI 54728

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!

**Remaining Balance**  
Charter Internet®  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/26/14**

**Charter News**

**\$39.99 TV** - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 6, 2014



Account:  
Phone Number:  
Service at

CHETEK WI 54728

**Total Due by 10/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 11, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

CHETEK WI 54728

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/31/14</b>

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 11, 2014



Account:  
Phone Number:  
Service at

CHETEK WI 54728

CEDAR FALLS IA 50613

**Total Due by 10/31/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CHETEK WI 54728 [REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/21/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/on-demand](http://charter.net/on-demand) to learn more.

[REDACTED]



[REDACTED]  
[REDACTED]  
CHETEK WI 54728 [REDACTED]

[REDACTED]

[REDACTED]

October 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
CHETEK WI 54728 [REDACTED]

**Total Due by 10/21/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 16, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

CHETEK WI 54728

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter TV@
Charter Internet@
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/05/14</b>

**Charter News**

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 210
- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



**Tip of the Month - Primetime On Demand -** Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 16, 2014



Account:  
Phone Number:  
Service at

CHETEK WI 54728

**Total Due by 11/05/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981





October 13, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NEW AUBURN WI 54757 [REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received	
<b>Past Due Balance - Due Now</b>	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/02/14	
<b>Total Due</b>	

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.**



[REDACTED]  
[REDACTED]  
SAINT PAUL MN 55116 [REDACTED]

October 13, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
NEW AUBURN WI 54757 [REDACTED]

**Total Due** \_\_\_\_\_  
Amount you are enclosing \$ \_\_\_\_\_

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981  
[REDACTED]

[REDACTED]



October 28, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]

BAYFIELD WI 54814

Contact Us  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/17/14</b>

[REDACTED]

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]

[REDACTED]

October 28, 2014



Account:  
Phone Number:  
Service at

[REDACTED]

BAYFIELD WI 54814

**Total Due by 11/17/14**

Amount you are enclosing \$ [REDACTED]

BAYFIELD WI 54814

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 3, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

WASHBURN WI 54891

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/23/14**

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



WASHBURN WI 54891

October 3, 2014

Account:  
Phone Number:  
Service at

WASHBURN WI 54891

**Total Due by 10/23/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

550079603001081



\*0009659

[Redacted]

[Redacted]  
WASHBURN WI 54891

[Redacted]

[Redacted]

**Charter News**

Security Code [Redacted]

Statement of Service

July 12, 2010



Account  
Phone Number  
Contact Us

[Redacted]

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

640 Garfield Ave, Duluth MN  
Monday- Friday 8:30am-5:30pm

[Redacted]

**Summary** *details on following pages*

Previous Balance	[Redacted]
Payments Received	[Redacted]
Remaining Balance	[Redacted]
Charter Internet Services	[Redacted]
Adjustments, Taxes and Fees	[Redacted]
<b>Total Due by 08/05/10</b>	[Redacted]

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

July 12, 2010

Account  
Phone Number

[Redacted]

**Total Due by 08/05/10** [Redacted]

Amount you are enclosing: \$ [Redacted]



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

[Redacted]

5500796 03003088



\*0037979

WASHBURN WI 54891

Security Code: [REDACTED]

Statement of Service

October 02, 2010



Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

640 Garfield Ave, Duluth MN  
Monday- Friday 8:30am-5:30pm

### Charter News

EPIX will offer a Free Preview on 11/25-11/28 for residential Charter TV in Digital customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to view the preview, activate parental controls or call 1-888 Get Charter.



Live It with Charter Status - Gold ; Points - 22397 \* For every \$1 spent with Charter you earn 10 points. Visit [www.liveitwithcharter.com](http://www.liveitwithcharter.com) to spend your points on cool stuff! Questions? Call 1-877-654-8348 \*May not reflect most recent account activity.

We've made some improvements to the appearance of your statement to better summarize your charges and charge details. These changes will provide you with clearer statement detail information. Visit [www.charter.com/support](http://www.charter.com/support) for additional information about your statement.

### Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/26/10</b>	<b>[REDACTED]</b>

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

October 02, 2010

Account  
Phone Number

**Total Due by 10/26/10**

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019



October 23, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
WASHBURN WI 54891

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/17/14
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
WASHBURN WI 54891

October 23, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
WASHBURN WI 54891

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 11, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
WASHBURN WI 54891 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/31/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]  
WASHBURN WI 54891 [REDACTED]

[REDACTED]

[REDACTED]

October 11, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
WASHBURN WI 54891 [REDACTED]

**Total Due by 10/31/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



June 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
DENMARK WI 54208

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 07/08/14
<b>Total Due</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and watch over 125 channels including tons of FREE HD, surf with super-fast Internet speeds at up to 30 Mbps and call your family and friends with unlimited calling from \$29.99 per month each for 12 months when bundled. To upgrade call 1-877-961-8578.

**Internet \$29.99 / Phone \$19.99** - Get more of a good thing with Charter Internet® and Charter Phone®. Upgrade today and enjoy faster Internet speeds up to 30 Mbps, 10x faster than DSL for \$29.99 per month for 12 months when bundled and talk more with unlimited local and long distance calling for \$19.99 per month. Call 1-877-970-4558 to upgrade today!

June 18, 2014

Account:  
Phone Number:  
Service at

DENMARK WI 54208



[REDACTED]

[REDACTED]  
DENMARK WI 54208

[REDACTED]

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 10, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
FOUNTAIN CITY WI 54629 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
<b>Past Due Balance - Due Now</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/30/14
<b>Total Due</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

**Charter Spectrum**



[REDACTED]  
FOUNTAIN CITY WI 54629 [REDACTED]

October 10, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
FOUNTAIN CITY WI 54629 [REDACTED]

**Total Due** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



November 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

CHIPPEWA FALLS WI 54729

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/22/14**

**Charter News**

**Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios.TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View -**

Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 2, 2014

Account:  
Phone Number:  
Service at

CHIPPEWA FALLS WI 54729

**Total Due by 11/22/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/08/14
<b>Total Due</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

**TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.**



[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]  
[REDACTED]  
[REDACTED]

September 18, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

**Total Due**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 1, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
CADOTT WI 54727

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/25/14</i>
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/on-demand](http://charter.net/on-demand) to learn more.



[REDACTED]  
[REDACTED]  
CADOTT WI 54727

October 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
[REDACTED]  
[REDACTED]  
CADOTT WI 54727

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CADOTT WI 54727 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/21/14</b>

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

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[REDACTED]



[REDACTED]  
CADOTT WI 54727 [REDACTED]

October 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
CADOTT WI 54727 [REDACTED]

**Total Due by 10/21/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



July 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
CADOTT WI 54727

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received	[Redacted]
Past Due Balance - Due Now	[Redacted]
Charter Spectrum TV™	[Redacted]
Charter Spectrum Internet™	[Redacted]
One-Time Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges Due By 08/16/14	[Redacted]
<b>Total Due</b>	[Redacted]

[Redacted]

**Charter News**

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

---

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).

---

**Charter Spectrum**



[Redacted]  
CADOTT WI 54727

July 27, 2014

Account: [Redacted]  
Phone Number: [Redacted]  
Service at CADOTT WI 54727

**Total Due** [Redacted]  
Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[Redacted]

[Redacted]



September 21, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/11/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]

[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

[REDACTED]

[REDACTED]

September 21, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
CHIPPEWA FALLS WI 54729 [REDACTED]

**Total Due by 10/11/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 1, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/25/14</i>
<b>Total Due by Auto Pay</b>

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/on-demand](http://charter.net/on-demand) to learn more.



[REDACTED]  
EAU CLAIRE WI 54701 [REDACTED]

October 1, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
CHIPPEWA FALLS WI 54729 [REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

CHIPPEWA FALLS WI 54729-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/12/14</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup**  
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- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 82 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 23, 2014

Account:  
Phone Number:  
Service at

CHIPPEWA FALLS WI 54729-



**Total Due by 11/12/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

JIM FALLS WI 54748

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/13/14**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



JIM FALLS WI 54748

September 23, 2014

Account:  
Phone Number:  
Service at

JIM FALLS WI 54748

**Total Due by 10/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

550170110005050



September 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
JIM FALLS WI 54748

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Adjustments	
<b>Remaining Balance</b>	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 10/13/14</b>	

[REDACTED]

### Charter News

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]



[REDACTED]  
JIM FALLS WI 54748

September 23, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
JIM FALLS WI 54748

**Total Due by 10/13/14**

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



September 25, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 10/19/14*

**Total Due by Auto Pay**

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

[REDACTED]

[REDACTED]

September 25, 2014

Account:

Phone Number:

Service at

[REDACTED]  
CHIPPEWA FALLS WI 54729 [REDACTED]

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
CHIPPEWA FALLS WI 54729- [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/28/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]

CHIPPEWA FALLS WI 54729- [REDACTED]

[REDACTED]

[REDACTED]

October 8, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
CHIPPEWA FALLS WI 54729- [REDACTED]

**Total Due by 10/28/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI - 53201-2981

[REDACTED]



October 15, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

CHIPPEWA FALLS WI 54729-

Contact Us  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/04/14
<b>Total Due</b>

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 15, 2014



Account:  
Phone Number:  
Service at

CHIPPEWA FALLS WI 54729-

CHIPPEWA FALLS WI 54729-

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 27, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

POYNETTE WI 53955

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 10/21/14*

**Total Due by Auto Pay**

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 27, 2014

Account:

Phone Number:

Service at

POYNETTE WI 53955

**Total Due by Auto Pay**

POYNETTE WI 53955

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 21, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

[REDACTED]  
POYNETTE WI 53955-[REDACTED]

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 10/15/14*

**Total Due by Auto Pay**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

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**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]

WAUKESHA WI 53186-5072

September 21, 2014

Account:

Phone Number:

Service at

[REDACTED]  
POYNETTE WI 53955-[REDACTED]

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
POYNETTE WI 53955

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/28/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]  
POYNETTE WI 53955

October 8, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
POYNETTE WI 53955

**Total Due by 10/28/14**

Amount you are enclosing

\$

[REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



November 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

POYNETTE WI 53955

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
<b>Past Due Balance - Due Now</b>
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/22/14
<b>Total Due</b>

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



November 2, 2014

Account:  
Phone Number:  
Service at

POYNETTE WI 53955



POYNETTE WI 53955

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

POYNETTE WI 53955

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/28/14</b>

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 8, 2014  
Account:  
Phone Number:  
Service at  
POYNETTE WI 53955

POYNETTE WI 53955

**Total Due by 10/28/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 13, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

POYNETTE WI 53955

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/02/14</b>

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 13, 2014



Account:  
Phone Number:  
Service at

POYNETTE WI 53955

**Total Due by 11/02/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
POYNETTE WI 53955

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/29/14</b>

[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[Redacted]  
POYNETTE WI 53955

October 9, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
POYNETTE WI 53955

**Total Due by 10/29/14**

Amount you are enclosing

\$

[Redacted]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[Redacted]

[Redacted]



October 4, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
LODI WI 53555

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/24/14</b>

[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[Redacted]



[Redacted]

[Redacted]  
LODI WI 53555

[Redacted]

[Redacted]

October 4, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
LODI WI 53555

**Total Due by 10/24/14**

Amount you are enclosing

\$

[Redacted]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[Redacted]



October 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MAZOMANIE WI 53560

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter TV®
Charter Internet®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/29/14
<b>Total Due</b>

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

October 9, 2014



Account:  
Phone Number:  
Service at

MAZOMANIE WI 53560

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



June 18, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

MAZOMANIE WI 53560

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!  
**Remaining Balance**  
Charter Internet®  
Charter Phone®  
Taxes, Fees and Charges  
Current Charges  
*YOUR AUTO PAY WILL BE PROCESSED 07/12/14*  
**Total Due by Auto Pay**

[REDACTED]

**Charter News**

**Credit Card Expiration** - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in July 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at [www.charter.com/updatecreditcard](http://www.charter.com/updatecreditcard).

**Tip of the Month: Self Help** - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit [charter.net/tips](http://charter.net/tips).

[REDACTED]

June 18, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
[REDACTED]  
[REDACTED]

MAZOMANIE WI 53560



[REDACTED]  
[REDACTED]  
[REDACTED]  
MAZOMANIE WI 53560

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



November 2, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
[REDACTED]  
MAZOMANIE WI 53560 [REDACTED]

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/26/14
<b>Total Due by Auto Pay</b>

**Charter News**

**Important Information about your Channel Lineup** -  
Effective on or after December 16, 2014, the following changes  
will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 115 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



[REDACTED]  
[REDACTED]  
MAZOMANIE WI 53560 [REDACTED]

November 2, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
[REDACTED]  
MAZOMANIE WI 53560- [REDACTED]

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]

550250131004009



October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MAZOMANIE WI 53560

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!  
**Remaining Balance**  
Charter Spectrum Internet™  
Charter Spectrum Voice™  
Other Charges  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/28/14**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

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[REDACTED]  
MAZOMANIE WI 53560

October 8, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MAZOMANIE WI 53560

**Total Due by 10/28/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



October 15, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
WAUNAKEE WI 53597 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/08/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]

WAUNAKEE WI 53597 [REDACTED]

October 15, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
WAUNAKEE WI 53597 [REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



550250132004016

Security Code: [REDACTED]

\*0010100

[REDACTED]  
DE FOREST WI 53532

Auto Pay Notice  
August 18, 2011



[REDACTED]

Account  
Phone Number  
For Service at

[REDACTED]  
DE FOREST WI 53532

[REDACTED]

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Charter News

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit [charter.com/move](http://charter.com/move) today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to [www.liveitwithcharter.com](http://www.liveitwithcharter.com) and use Promo Code: FREE

### Summary details on following pages

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due via Auto Pay</b>	[REDACTED]

YOUR AUTO PAY WILL BE PROCESSED 09/12/11

August 18, 2011

Account  
Phone Number  
For Service at

[REDACTED]  
DE FOREST WI 53532

**Change of billing address**  
Check here and make changes on the back.

**Total Due via Auto Pay** [REDACTED]



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

WINDSOR WI 53598

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/28/14**

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



WINDSOR WI 53598

October 8, 2014

Account:  
Phone Number:  
Service at

WINDSOR WI 53598

**Total Due by 10/28/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



May 7, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MORRISONVILLE WI 53571

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Internet®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 05/27/14</b>

**Charter News**

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**Tip of the Month** - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.

May 7, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MORRISONVILLE WI 53571



[REDACTED]  
MORRISONVILLE WI 53571

**Total Due by 05/27/14** \_\_\_\_\_  
Amount you are enclosing \$ \_\_\_\_\_

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 23, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

[REDACTED]  
SUN PRAIRIE WI 53590

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/17/14
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]  
SUN PRAIRIE WI 53590

September 23, 2014

Account:

Phone Number:

Service at

[REDACTED]  
SUN PRAIRIE WI 53590

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 5, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
DE FOREST WI 53532

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Credit Balance - Do Not Pay</b>

[REDACTED]

**Charter News**

**Charter Employees** - Need to make changes to your Charter service, add new products & services, ask questions about your bill, or arrange a transfer of service to a new address? Call the special employee assistance line 1-888-765-4096, Monday thru Friday, 8am to 6pm central. For service repair or self-help, please call 1-888-GET-CHARTER 24 / 7.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]  
[REDACTED]  
DE FOREST WI 53532

October 5, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
[REDACTED]  
DE FOREST WI 53532 [REDACTED]  
**Credit Balance - Do Not Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



May 15, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

FOX LAKE WI 53933

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 06/08/14</i>
<b>Total Due by Auto Pay</b>

**Charter News**



Live It with Charter® Member Status  
Member Id #: 1048275605

Tier: Platinum | Point Balance: 63461 \*

For every \$1 spent with Charter you earn 15 points. Visit [liveitwithcharter.com](http://liveitwithcharter.com) to redeem your points for amazing rewards! Questions? Email [membercare@liveitwithcharter.com](mailto:membercare@liveitwithcharter.com).

\*May not reflect most recent account activity.

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**Tip of the Month** - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.

May 15, 2014



Account:  
Phone Number:  
Service at

FOX LAKE WI 53933

**Total Due by Auto Pay**

FOX LAKE WI 53933

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
SUPERIOR WI 54880

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/13/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.



[REDACTED]  
[REDACTED]  
SUPERIOR WI 54880

September 23, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
SUPERIOR WI 54880

**Total Due by 10/13/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



September 19, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

SUPERIOR WI 54880-

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
One-Time Charges	
Partial Month Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 10/09/14</b>	

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

September 19, 2014



Account:  
Phone Number:  
Service at  
SUPERIOR WI 54880-

**Total Due by 10/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



530310210002033

\*0000826

3993 HERITAGE PLACE NW ROCHESTER MN 55901-8352 3000 CQ RP 24 06252010 YNNYNN

SUPERIOR WI 54880

Security Code: [REDACTED]

Statement of Service

June 24, 2010



Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

640 Garfield Ave, Duluth  
Mon-Fri 8:30am-5:30pm

### Charter News

Effective July 13th, Lifetime will move from channel 45 to channel 26 and National Geographic will move from channel 26 to channel 45. For more information or questions, call 1-888-GET CHARTER.

### Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Charter Phone Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]
<b>Total Due by 07/15/10</b>	[REDACTED]

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

June 24, 2010

Account  
Phone Number

**Total Due by 07/15/10** [REDACTED]

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

SUPERIOR WI 54880-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/28/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 8, 2014



Account:  
Phone Number:  
Service at

SUPERIOR WI 54880-

**Total Due by 10/28/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



September 20, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
SUPERIOR WI 54880

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/10/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

**TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.**

[REDACTED]

September 20, 2014



[REDACTED]

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
SUPERIOR WI 54880

[REDACTED]  
SUPERIOR WI 54880

**Total Due by 10/10/14**  
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



September 24, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

LAKE NEBAGAMON WI 54849

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 10/18/14*

**Total Due by Auto Pay**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**



September 24, 2014

Account:

Phone Number:

Service at

LAKE NEBAGAMON WI 54849

**Total Due by Auto Pay**



LAKE NEBAGAMON WI 54849

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 5, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

LAKE NEBAGAMON WI 54849

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 10/25/14</b>	

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**



LAKE NEBAGAMON WI 54849

October 5, 2014

Account:  
Phone Number:  
Service at

LAKE NEBAGAMON WI 54849

**Total Due by 10/25/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



September 28, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
LAKE NEBAGAMON WI 54849

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/18/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39 TV** - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

**Charter Spectrum**

[REDACTED]



[REDACTED]  
LAKE NEBAGAMON WI 54849

September 28, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at LAKE NEBAGAMON WI 54849

**Total Due** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
WHEELER WI 54772 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!  
**Remaining Balance**  
Charter Spectrum TV™  
Charter Spectrum Voice™  
Partial Month Charges  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/26/14**

[REDACTED]

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Add Internet for \$29.99** - Add super-fast Charter Spectrum Internet™ with speeds starting at 60 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than DSL and 10x faster than AT&T U-verse, Charter Spectrum Internet gives you more speed to support all the devices in your home. Call 1-877-970-4539 to get faster internet today.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
WHEELER WI 54772 [REDACTED]

October 6, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
WHEELER WI 54772 [REDACTED]

**Total Due by 10/26/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



September 21, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

[REDACTED]  
WHEELER WI 54772-[REDACTED]

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/15/14</i>
<b>Total Due by Auto Pay</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]  
WHEELER WI 54772

September 21, 2014

Account:

Phone Number:

Service at

[REDACTED]  
WHEELER WI 54772

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



September 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
COLFAX WI 54730-

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges Due By 10/13/14</b>
<b>Total Due</b>

**Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]

September 23, 2014



Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
COLFAX WI 54730

[REDACTED]  
COLFAX WI 54730

**Total Due** \_\_\_\_\_  
Amount you are enclosing \$ \_\_\_\_\_

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 10, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
COLFAX WI 54730-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/30/14</b>

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
COLFAX WI

October 10, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
COLFAX WI 54730-

**Total Due by 10/30/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



September 20, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
FALL CREEK WI 54742

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
Adjustments
<b>Past Due Balance - Due Now</b>
Charter TV@
Charter Internet@
Charter Phone@
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges Due By 10/10/14</b>
<b>Total Due</b>

[REDACTED]

**Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]

September 20, 2014



Account:  
Phone Number:  
Service at

[REDACTED]  
[REDACTED]  
FALL CREEK WI 54742

[REDACTED]

[REDACTED]  
FALL CREEK WI 54742

[REDACTED]

[REDACTED]

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 15, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ELEVA WI 54738

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!

**Remaining Balance**  
Charter Spectrum Internet™  
Charter Spectrum Voice™  
Taxes, Fees and Charges

Current Charges

**Total Due by 11/04/14**

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
ELEVA WI 54738

October 15, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
ELEVA WI 54738

**Total Due by 11/04/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



September 16, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ELEVA WI 54738 [REDACTED]

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/10/14
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

**Credit Card Expiration** - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in November 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at [www.charter.com/updatecreditcard](http://www.charter.com/updatecreditcard).

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]



[REDACTED]  
ELEVA WI 54738 [REDACTED]

[REDACTED]

[REDACTED]

September 16, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
ELEVA WI 54738 [REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



February 12, 2013  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ELEVA WI 54738

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<i>YOUR AUTO PAY WILL BE PROCESSED 03/08/13</i>	
<b>Total Due by Auto Pay</b>	[REDACTED]

**Charter News**

**Important Information** - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

**New Store Hours** - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 9:00am to 7:00pm; Saturday - 9:00am to 5:00pm

**Credit Card Expiration** - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in March 2013. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by going online at [www.charter.com/updatecreditcard](http://www.charter.com/updatecreditcard) or by calling 1-888-438-2427.

[REDACTED]

February 12, 2013



Account:  
Phone Number:  
Service at

[REDACTED]  
ELEVA WI 54738

[REDACTED]  
ELEVA WI 54738

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]

September 26, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

[REDACTED]  
ELEVA WI 54738

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter TV®

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 10/20/14*

**Total Due by Auto Pay**

[REDACTED]

**Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]



[REDACTED]  
ELEVA WI 54738

[REDACTED]

[REDACTED]

September 26, 2014

Account:

Phone Number:

Service at

[REDACTED]  
ELEVA WI 54738

**Total Due by Auto Pay**

[REDACTED]

[REDACTED]

550390414001066



September 21, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ROSENDALE WI 54974

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/11/14**

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]  
ROSENDALE WI 54974

September 21, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
ROSENDALE WI 54974

**Total Due by 10/11/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



May 21, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

ROSENDALE WI 54974

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 06/14/14</i>
<b>Total Due by Auto Pay</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.



**Live It with Charter® Member Status**

**Member Id #: 1047858895**

**Tier: Platinum | Point Balance: 30785 \***

For every \$1 spent with Charter you earn 15 points. Visit [liveitwithcharter.com](http://liveitwithcharter.com) to redeem your points for amazing rewards! Questions? Email [membercare@liveitwithcharter.com](mailto:membercare@liveitwithcharter.com).

\*May not reflect most recent account activity.

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**Credit Card Expiration** - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in May 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at [www.charter.com/updatecreditcard](http://www.charter.com/updatecreditcard)



May 21, 2014

Account:  
Phone Number:  
Service at

ROSENDALE WI 54974

**Total Due by Auto Pay**

**\$158.83**

ROSENDALE WI 54974

MILWAUKEE WI 53201-2981

September 16, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

ELDORADO WI 54932

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/06/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 16, 2014

Account:  
Phone Number:  
Service at

ELDORADO WI 54932

ELDORADO WI 54932

**Total Due by 10/06/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



550390416001009

October 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
RIPON WI 54971

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received - Thank You!	
<b>Past Due Balance - Due Now</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/29/14	
<b>Total Due</b>	

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.**



October 9, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
RIPON WI 54971



[REDACTED]  
RIPON WI 54971

**Total Due** \_\_\_\_\_ \$ \_\_\_\_\_  
Amount you are enclosing

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



550390416001015

September 25, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

RIPON WI 54971-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/15/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 25, 2014

Account:  
Phone Number:  
Service at

RIPON WI 54971-

RIPON WI 54971-

**Total Due by 10/15/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

October 8, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
RIPON WI 54971-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/28/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

[REDACTED]  
RIPON WI 54971-

[REDACTED]

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$117.95 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



October 8, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
RIPON WI 54971-

**Total Due** \_\_\_\_\_  
Amount you are enclosing \$ \_\_\_\_\_

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

October 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
BRANDON WI 53919

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/22/14</b>	[REDACTED]

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/on-demand](http://charter.net/on-demand) to learn more.

[REDACTED]



October 2, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
BRANDON WI 53919

[REDACTED]  
BRANDON WI 53919

**Total Due by 10/22/14**

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]

550390417003000



September 19, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
ROSENDALE WI 54974-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/09/14</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]  
ROSENDALE WI 54974-

[REDACTED]

[REDACTED]

September 19, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
ROSENDALE WI 54974-

**Total Due by 10/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 22, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
LIVINGSTON WI 53554 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/15/14</i>
<b>Total Due by Auto Pay</b>

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



October 22, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
LIVINGSTON WI 53554 [REDACTED]

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



April 19, 2012  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
LIVINGSTON WI 53554

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance	[REDACTED]
Adjustments	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges due by 05/13/12	[REDACTED]
<b>Total Due</b>	[REDACTED]

### Charter News

Attention Middle School Students - Design a flag for Rhythm & Booms and you could be a winner! 40" HDTV, a year of Charter TV service, and the WI National Guard will raise your flag at Rhythm & Booms on June 30. Enter before May 11. Download rules and an application at [Chartermainstreet.com](http://Chartermainstreet.com). Judges will select up to 10 finalists and everyone votes for the winner!

April 19, 2012



Account:  
Phone Number:  
Service at

[REDACTED]  
LIVINGSTON WI 53554

[REDACTED]  
LIVINGSTON WI 53554

**Total Due**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



550439606002033

October 15, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

LIVINGSTON WI 53554

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/04/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



LIVINGSTON WI 53554

October 15, 2014

Account:  
Phone Number:  
Service at

LIVINGSTON WI 53554

**Total Due by 11/04/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

CHARTER B001163



October 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MONTFORT WI 53569

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!  
Adjustments

**Remaining Balance**  
Charter Spectrum Internet™  
Taxes, Fees and Charges  
Current Charges

**Total Due by 10/26/14**

**Charter News**

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MONTFORT WI 53569

October 6, 2014

Account:  
Phone Number:  
Service at

MONTFORT WI 53569

**Total Due by 10/26/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



April 20, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
BERLIN WI 54923

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance  
Payments Received -Thank You!  
Adjustments

Remaining Balance

- Charter TV®
- Charter Internet®
- Charter Phone®
- Other Charges
- One-Time Charges
- Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 05/14/14*

Total Due by Auto Pay

[REDACTED]

Charter News

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotion period has expired on one or more of your services, and they are now adjusting to standard rates. Please note, depending on the exact date your promotion ends, this month's statement may reflect your new rate for only part of the billing period, but all following statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

**HD Auto Tune** - If you select an SD channel you will redirect to the HD channel. To turn HD Auto Tune Off/On - Press Menu twice, highlight Setup and press OK/SEL, highlight Guide Setup and press OK/SEL, highlight Tune for HDTV, use the Left and Right buttons to toggle between Yes and No, and Press Exit to return to programming.

**Looking for a new career?** - We're looking for customer friendly people who want a career as a Charter Broadband Installer. No experience is necessary. Please apply on-line at [www.charter.com/careers](http://www.charter.com/careers). Charter is an equal opportunity employer.

April 20, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
BERLIN WI 54923



[REDACTED]  
BERLIN WI 54923

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



550471003001004

\*0015036

BERLIN WI 54923

Security Code: [REDACTED]

Statement of Service

February 07, 2011



Account  
Phone Number  
Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

165 Knights Way, Fond du Lac  
MTTHFri 8-5:30pm, Wed 9-5:30pm  
Sat 9am-12:00pm

### Charter News

Why wait for the mail or drive to the store when you have movies On Demand? Check out movies like The Social Network on February 2nd and Unstoppable on Feb 15th, both available before Netflix or Redbox! Just go to Channel 1 and choose Movies to order!

### Summary details on following pages

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 03/03/11</b>	<b>[REDACTED]</b>

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

February 07, 2011

Account  
Phone Number

**Total Due by 03/03/11**

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

550471004001075



\*0030071

[Redacted]

[Redacted]

GLEN ELLYN IL 60137

[Redacted]

[Redacted]

Security Code: [Redacted]

Statement of Service

March 01, 2011



Account  
Phone Number  
For Service at

[Redacted]

GREEN LAKE WI 54941

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

### Charter News

Effective on May 1, 2011, the pricing for the Broadcast TV Surcharge will change from \$1.01 to \$1.16 for an increase of \$0.15.

### Summary *details on following pages*

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

**Total Due by 03/25/11**

### Payment Options

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

March 01, 2011

Account  
Phone Number  
For Service at

[Redacted]

GREEN LAKE WI 54941

**Total Due by 03/25/11**

Amount you are enclosing: \$



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[Redacted]

[Redacted]

October 10, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
PRINCETON WI 54968

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/30/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]  
GREEN LAKE WI 54941

October 10, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
PRINCETON WI 54968

**Total Due** \_\_\_\_\_  
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]

September 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
PRINCETON WI 54968

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/14/14</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



[REDACTED]  
PRINCETON WI 54968

September 24, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
PRINCETON WI 54968

**Total Due by 10/14/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 25, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

PRINCETON WI 54968

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/14/14</b>

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 115 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



PRINCETON WI 54968

October 25, 2014

Account:  
Phone Number:  
Service at

PRINCETON WI 54968

**Total Due by 11/14/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

550471005001020



September 19, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

PRINCETON WI 54968

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
<b>Current Charges Due By 10/09/14</b>
<b>Total Due</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Account Update** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

Last year you received a 12-month discount adjustment off of standard pricing on one or more of your services. The term for this promotion is coming to an end beginning with your next statement. This will be reflected on your bill and no action is necessary on your part.

Thank you again for your business. It is our pleasure to serve you.



September 19, 2014

Account:  
Phone Number:  
Service at

PRINCETON WI 54968



PRINCETON WI 54968

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

550471006001000



October 13, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
RIPON WI 54971

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Spectrum Internet™
Charter Spectrum Voice™
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/02/14</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]  
RIPON WI 54971

October 13, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
RIPON WI 54971

**Total Due by 11/02/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]

550471006001034



September 20, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
RIPON WI 54971

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 10/10/14</b>

[Redacted]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[Redacted]



[Redacted]  
RIPON WI 54971

September 20, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
RIPON WI 54971

**Total Due by 10/10/14** [Redacted]  
Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[Redacted]

[Redacted]



November 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MARKESAN WI 53946

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/21/14</b>

**Charter News**

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 115 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 1, 2014

Account:  
Phone Number:  
Service at

MARKESAN WI 53946-

**Total Due by 11/21/14**

Amount you are enclosing \$

MARKESAN WI 53946-

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



November 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
[REDACTED]  
[REDACTED]  
MARKESAN WI 53946

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!  
**Remaining Balance**  
Charter TV®  
Charter Spectrum Internet™  
Taxes, Fees and Charges  
Current Charges

**Total Due by 11/22/14**

[REDACTED]

**Charter News**

**Important Information about your Channel Lineup** -  
Effective on or after December 16, 2014, the following changes  
will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 115 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 891 - 895, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 2, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
[REDACTED]  
[REDACTED]  
MARKESAN WI 53946



[REDACTED]

MARKESAN WI 53946

[REDACTED]

**Total Due by 11/22/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



550471006004002

**Statement of Service**  
**August 11, 2011**



MARKESAN WI 53946

Account  
Phone Number  
For Service at

MARKESAN WI 53946

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit [charter.com/move](http://charter.com/move) today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to [www.liveitwithcharter.com](http://www.liveitwithcharter.com) and use Promo Code: FREE

**Summary**

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter TV Services
Charter Internet Services
Taxes and Fees
Current Charges
<b>Total Due by 09/04/11</b>

**Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).  
**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**  
Check here and make changes on the back.

August 11, 2011

Account  
Phone Number  
For Service at

MARKESAN WI 53946

**Total Due by 09/04/11**

Amount you are enclosing: \$



CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981



550471001002000

September 26, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

BERLIN WI 54923

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 10/16/14**

**Charter News**

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

**TV on the Go** - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV@ and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit [charter.net/onthego](http://charter.net/onthego) to learn more.

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).



September 26, 2014

Account:  
Phone Number:  
Service at

BERLIN WI 54923

BERLIN WI 54923

**Total Due by 10/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

October 1, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MARKESAN WI 53946

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/25/14</i>
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/on-demand](http://charter.net/on-demand) to learn more.



[REDACTED]  
MARKESAN WI 53946

[REDACTED]

[REDACTED]

October 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MARKESAN WI 53946

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



June 8, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
GREEN LAKE WI 54941-

Contact Us  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Internet®
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 07/02/14</i>
<b>Total Due by Auto Pay</b>

**Charter News**

**\$29.99 Triple Play** - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and watch over 125 channels including tons of FREE HD, surf with super-fast Internet speeds at up to 30 Mbps and call your family and friends with unlimited calling from \$29.99 per month each for 12 months when bundled. To upgrade call 1-877-961-8578.

**Tip of the Month: Self Help** - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit [charter.net/tips](http://charter.net/tips).

June 8, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
GREEN LAKE WI 54941-



[REDACTED]  
KEWASKUM WI 53040

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

550471005002001



September 26, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
PRINCETON WI 54968

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 10/16/14</b>	

[REDACTED]

**Charter News**

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

---

[REDACTED]



[REDACTED]  
PRINCETON WI 54968

September 26, 2014

Account:  
Phone Number:  
Service at  
PRINCETON WI 54968

**Total Due by 10/16/14**  
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]

550471005002009



October 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
PRINCETON WI 54968

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges Due By 11/01/14</b>
<b>Total Due</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.**



[REDACTED]  
PRINCETON WI 54968

October 12, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
PRINCETON WI 54968

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]

September 23, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

[REDACTED]  
GREEN LAKE WI 54941

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 10/17/14*

**Total Due by Auto Pay**

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

[REDACTED]



[REDACTED]

CHICAGO IL 60602

[REDACTED]

[REDACTED]

September 23, 2014

Account:

Phone Number:

Service at

[REDACTED]  
GREEN LAKE WI 54941

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

550499503001043



September 26, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MONTFORT WI 53569

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 10/16/14</b>	[REDACTED]

[REDACTED]

**Charter News**

**Tip of the Month : Parental Controls** - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at [charter.net/tips](http://charter.net/tips).

---

**Charter Spectrum**

[REDACTED]



[REDACTED]  
MONTFORT WI 53569

September 26, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MONTFORT WI 53569

**Total Due by 10/16/14** \_\_\_\_\_  
Amount you are enclosing \$ \_\_\_\_\_

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]

[REDACTED]



October 26, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MONTFORT WI 53569

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
Payments Received -Thank You!

**Remaining Balance**  
Charter Spectrum TV™  
Charter Spectrum Voice™  
Taxes, Fees and Charges

Current Charges

**Total Due by 11/15/14**

**Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 264 and 760 in HD
- Mexico 22 HD will launch on Latino View channel 767
- Multimedios TV HD will launch on Latino View channel 768
- ATRES Series will replace La Familia Cosmovision on Latino View channel 208
- ATRES Series HD will launch on Latino View channel 776
- FOX Sports 2 on channel 305 and 673 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 115 and 719 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 26, 2014

Account:  
Phone Number:  
Service at

MONTFORT WI 53569

**Total Due by 11/15/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

550499503002033



October 4, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
LIVINGSTON WI 53554

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/28/14</i>
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

[REDACTED]



[REDACTED]  
LIVINGSTON WI 53554

October 4, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
LIVINGSTON WI 53554

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



April 26, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
LIVINGSTON WI 53554

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 05/16/14</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and Charter Internet and are detailed on the following page.

Taxes, Fees and Charges for Charter Phone are detailed in the Billing Information section.

Looking for a new career? - We're looking for customer friendly people who want a career as a Charter Broadband Installer. No experience is necessary. Please apply on-line at [www.charter.com/careers](http://www.charter.com/careers). Charter is an equal opportunity employer.

[REDACTED]



[REDACTED]  
LIVINGSTON WI 53554

[REDACTED]

[REDACTED]

April 26, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
LIVINGSTON WI 53554

**Total Due by 05/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 2981  
MILWAUKEE WI 53201-2981

[REDACTED]



October 22, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
GILE WI 54525-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/13/14</i>
<b>Total Due by Auto Pay</b>

**Charter News**

**Important Information about your Channel Lineup** -  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



[REDACTED]  
GILE WI 54525-[REDACTED]

October 22, 2014

Account:  
Phone Number:  
Service at

GILE WI 54525-[REDACTED]

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019



June 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
HURLEY WI 54534

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 06/21/14	
<b>Total Due</b>	[REDACTED]

[REDACTED]

**Charter News**

**Tip of the Month: Self Help** - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit [charter.net/tips](http://charter.net/tips).



[REDACTED]  
HURLEY WI 54534

[REDACTED]

[REDACTED]

June 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
HURLEY WI 54534

**Total Due** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3019  
MILWAUKEE WI 53201-3019

[REDACTED]