Mr. Vincenzo E. Valachi #99530
Varner Unit BK: 22-07
P.O. Box 600
Grady, Ark. 71644-0600

12-375

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Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW, Rm. TW-B204
Washington, DC. 20554

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November 3rd, 2014

Dear Secretary Dortch,

This letter is a public comment for WC Docket # 12-375 and that I'd like to share my experience about the phone service here within the Arkansas Department of Corrections with G.T.L.

My comment is that for 1. When you make a call they charge you $3.12 for the first minute and $0.12 for each additional minute. There are times when they will connect me to my family and after 3 or 4 minutes cut us off so that we have to make a reconnection and charge another $3.12 this happened on October 27th 2014 for the third time.

I'm not really sure about what it is you need to know about G.T.L. but if you have any questions please feel free to write and ask or contact me at (870)239-4372 and ask for Ella.

Thank you so very much for your time and consideration in to this matter. I do look so forward to hearing from you within the near future.

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Sincerely

Vincenzo E. Valachi