

60000989878.txt

My complaint is actually with the FCC. I would ask that the FCC amends their website to clarify this issue and state that not all carriers will be able to transfer numbers. That would have saved me a lot of time and I assume other people as well. The FCC website states that all numbers, wireline, wireless, and VOIP are able to port if the consumer does not change their physical location. Apparently, this is not true. I was trying to order a phone through Republic Wireless and it was explained to me this way through an online chat with "Jon": He asked which numbers I want to port and then replied with:

8:23 am Jon-Unfortunately, none of these numbers will be able to transfer to our services.

The reason for this is due to where the number originates, not who the current carrier is. In some rare cases, we aren't able to transfer numbers due to their geographic location. We do not have a rate center where this number and others like it originated so we will not receive permission to carry or provide service for these numbers. Please refer to this document in the community (<https://community.republicwireless.com/docs/DOC-1171>) for more information.

Carriers like us can only port numbers into areas where we have network. We are not in every area, nobody is. That is why we provide a check in our online store - (<https://republicwireless.com/tools/number-transfer>) to check your number. "

-I assume if they could transfer numbers they would.