DEAR SECRETARY DORTCH,

Received & Inspected
DEC 15 2014
FCC Mail Room

12/02/14

THIS IS A PUBLIC COMMENT FOR WC DOCKET NUMBER 12-375

THE POSITIVE EFFECT OF REGULATING PHONE RATES HAS SAVED MYSELF AND OTHER INMATES AND FAMILY HUNDREDS IN UNNECESSARY FEES SUCH AS BEING FORCED TO PURCHASE A MONEY ORDER THEN PAY WESTERN UNION TO WIRE THE MONEY. ICS STILL CHARGES 89¢ AS A FEE BUT NOW ALLOWS PREPAID CREDIT CARDS TO BE USED.

LOCAL CALLS WERE $2.50 FOR 15 MINS. EFFECTIVE SEPT 1, 2014 LOCAL CALLS ARE NOW $2.66 $2.50 PLUS .16 TAX

INTERSTATE CALLS ARE [illegible] TAXES. OLD RATE 1.89 + .89 PER MIN

A INTRASTATE CALL IS $2.00 + .30 A MINUTE COSTING 6.50 + TAXES

A COLLECT INTRASTATE CALL IS OVER $10 FOR 15 MINS.

FLORIDA HAS A TOLL CHARGE OF .25 TO CALL FROM TAMPA TO ST. PETE. INSTEAD OF CHARGING 2.50 + .75 + TAXES, ICS CHARGES LONG DISTANCES RATES. HURTING FAMILIES WHO ARE ONLY 20 MILES AWAY, YET THE MUST PAY L.D. CHARGES

ICS REFUSES TO POST NEW RATES ON PHONES AND THE KIOSK IS MISREPRESENTING INTERSTATE RATES AS 2.15 FOR 15 MINS ONE DOLLAR LOWER THAN THE ACTUAL RATE.

HIGH IN L.D. FEES HURT INMATES AND DEPRIVE FAMILY MEMBERS CONTACT.

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