



TENA
TENNESSEE EMERGENCY NUMBER ASSOCIATION

Received & Inspected
DEC. 15 2014
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www.TENA911.org

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

PRESIDENT

Randall W. Lewis, ENP

December 9, 2014

1st VICE-PRESIDENT

Carolann Mason

RE: Wireless E9-1-1 Location Accuracy Requirements, PS Docket No. 07-114

DOCKET FILE COPY ORIGINAL

2nd VICE-PRESIDENT

Dear Ms. Dortch:

SECRETARY

Cassi Lowry, ENP

On behalf of the Tennessee chapter of NENA (TENA) and our members from across the state of Tennessee, I write to express our strong support for the location accuracy agreement recently concluded between NENA, APCO, and the 4 national wireless carriers.

TREASURER

Ike Lowry

Due to the prolific saturation of mobile devices, latitude/longitude based 9-1-1 systems are critically important to the efficiency and effectiveness of public safety services. These systems must be improved, and we commend the parties to the Agreement for including specific, measurable targets for "x-y" improvements at the 50m level proposed by the Commission. The technology improvements required to meet those targets will be substantial, and the results will be a significant improvement in outdoor accuracy and both indoor accuracy and yield.

EASTERN REGION REPRESENTATIVES

Kim White
Dale Belvins, ENP

We wholeheartedly endorse the deployment of "Dispatchable Location" technology for wireless 9-1-1 calls contemplated by the agreement. Since the Enhanced 9-1-1 service was originally deployed, Automatic Location Identification for wireline calls has made available the caller's physical address to 9-1-1 centers. This allows reliable, immediate dispatch of appropriate field responders, and provides key route insight for responding units even without voice contact from the caller. That same level of service, however, has never before been available to wireless 9-1-1 callers. Enabling Dispatchable Location delivery will provide a wireline-like level-of-service for wireless callers, saving lives and preserving property.

MIDDLE REGION REPRESENTATIVES

Ricky Slack
Chris Masongale

Latitude/longitude improvements will speed responses to emergencies on our heavily-used lakes, rivers, hiking/biking trails, and highway/interstate roadways and Dispatchable Location improvements will provide faster and better responses for residents at hundreds of dormitories, apartment complexes, and office buildings throughout the state of Tennessee. Because our chapter supports these and other critical improvements required by the Roadmap Agreement, we urge the Commission to quickly codify its relevant provisions, and to support its ongoing implementation whenever possible.

WESTERN REGION REPRESENTATIVES

Kim Augustine, ENP
Kristy Meggs

PAST PRESIDENT

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Sincerely,

Randall W. Lewis, ENP
Assistant Director
Washington County E9-1-1
Tennessee NENA Chapter President

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