



INENA

THE FOUNDING CHAPTER OF THE
NATIONAL EMERGENCY NUMBER ASSOCIATION

Received & Inspected

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Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

December 16, 2014

RE: Wireless E9-1-1 Location Accuracy Requirements, PS Docket N. 07-114

Dear Ms. Dortch:

On behalf of the Illinois chapter of the National Emergency Number Association (INENA) and our members from across the state of Illinois, I would like to express our strong support for the location accuracy agreement recently completed between NENA, APCO, and the four national wireless carriers.

Due to the prolific saturation of mobile devices, latitude/longitude based 9-1-1 systems are critically important to the efficiency and effectiveness of public safety services. These systems must be improved, and we commend the parties to the Agreement for including specific, measurable targets for "x-y" improvements at the 50 meter level proposed by the Commission. The technology improvements required to meet those targets will be substantial and the results will be a significant improvement in outdoor accuracy and both indoor accuracy.

We completely endorse the deployment of "Dispatchable Location" technology for wireless 9-1-1 calls contemplated by the agreement. Since the Enhanced 9-1-1 service was originally deployed, Automatic Location Identification, ALI, for wireline calls has made available the caller's physical address to 9-1-1 Public Safety Answering Points, PSAP's. This allows reliable, immediate dispatch of appropriate field responders and provides insight for responding units even without voice contact with the caller. The same level of service, however, has never before been available to wireless 9-1-1 callers. By allowing Dispatchable Location delivery will provide a wireline- like level of service for wireless callers, saving lives and preserving property.

Latitude/longitude improvements will speed responses to emergencies throughout the state of Illinois. Dispatchable Location improvements will provide faster and better responses for residents of college campuses, apartment complexes, and professional buildings throughout the state. This will also allow providing the same level of service to our hearing and voice impaired communities due to the wireless devices that they are now utilizing. Because our chapter supports these and other critical improvements required by the Roadmap agreement, we urge the Commission to quickly codify its relevant provisions, and to support its ongoing implementation whenever possible.

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Sincerely,

Sandy Beitel
Illinois NENA President