PUBLIC NOTICE

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PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES AVAILABILITY OF PSAP TEXT-TO-911 CERTIFICATION AND READINESS FORM

PS Docket Nos. 10-255 and 11-153

By this *Public Notice,* the Public Safety and Homeland Security Bureau (Bureau) provides certification and registration instructions for Public Safety Answering Points (PSAPs) that seek to request delivery of text-to-911 service from Commercial Mobile Radio Service (CMRS) providers and other providers of interconnected text messaging services (collectively, "covered text providers").

On August 13, 2014, the Commission adopted rules to commence the implementation of text-to-911 service and established an initial deadline of December 31, 2014 for all covered text providers to be capable of supporting text-to-911 service.[1] The text-to-911 rules provide that covered text providers must begin routing 911 text messages to requesting PSAPs by June 30, 2015 or within six months of a valid PSAP request, whichever is later. To constitute a "valid PSAP request," (1) the PSAP must certify that it is technically ready to receive 911 text messages in the format requested; (2) the appropriate local or State 911 service governing authority must have authorized the PSAP to accept and, by extension, the covered text provider to provide, text-to-911 service; and (3) the requesting PSAP must notify the covered text provider that it is both technically ready to receive 911 text messages and has been authorized to accept such messages.[2]

At the Commission's direction, the Bureau will maintain a centralized database that will list those PSAPs that have registered and certified their readiness to receive texts to 911, and will list the date of each PSAP's request.[3] PSAPs that wish to register in the database should follow the instructions set forth below. PSAPs that began accepting texts prior to December 31, 2014 and that were listed on the Bureau's most recent public Text-to-911 Deployment Report[4] will be presumed to be "text-ready" and will be automatically registered in the database, unless they inform the Bureau otherwise.

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[1] Facilitating the Deployment of Text-to-911 and Other Next Generation 911 Applications, Framework for Next Generation 911 Deployment, PS Docket Nos. 11-153 and 10-255, *Second Report and Order and Third Further Notice of Proposed Rulemaking*, 29 FCC Rcd 9846 (*Second Text-to-911 Order*) (2014). *See* 47 CFR § 20.18(n).

[2] 47 CFR § 20.18(n)(10)(iii).

[3] PSAPs may also provide other written notification reasonably acceptable to a covered text messaging provider. *See Second Text to 911 Order* at 29 FCC Rcd at 9872-73 ¶ 52, 9873-74 ¶ 56.

[4] *See* FCC, Text to 911 Deployments as of November 12, 2014, *available at* http://transition.fcc.gov/pshs/911/Text_911_Deployments.pdf (last visited Dec. 30, 2014).

Instructions to 911 Authorities and PSAPs

In order to prepare the centralized database, the Bureau has established a web page that contains the PSAP Readiness and Certification Form (Form) for 911 authorities and PSAPs to provide information on each PSAP that is ready to accept texts. The Form provides entries for the PSAP to (1) indicate that it is text-ready, and (2) include its contact information and other information necessary to notify covered text providers of the PSAP's readiness. In order to submit their information, PSAPs need to:

- Visit the FCC web site at www.fcc.gov/encyclopedia/psap-text-911-readiness-and-certification.
- Download the Form.
- Fill out the Form. The Form requests the following information:
  - Date of submission;
  - Name and contact information of person submitting the form;
  - PSAP facility information, including FCC-issued PSAP ID number, long-form name of facility, physical address, and county of operation;
  - PSAP point of contact information for Text-to-911 coordination;
  - PSAP method to receive texts (*e.g.*, Text-to-TTY, Web Browser, Direct IP or other method);
  - Identification of the authorizing state or local entity; and
  - Certification that PSAP is technically ready to receive texts.
- Email the completed Form to: **T911PSAPREGISTRY@fcc.gov**.

Paperwork Reduction Act of 1995. This document does not contain new or modified information collection requirements subject to the Paperwork Reduction Act of 1995 (PRA), Public Law 104-13. Therefore it does not contain any new or modified "information burden for small business concerns with fewer than 25 employees" pursuant to the Small Business Paperwork Relief Act of 2002, Public Law 107-198. On October 27, 2014, the reporting requirements addressed by this *Public Notice* were approved as an emergency collection under **OMB Control No. 3060-1204**, as set forth in the Appendix.

For further information regarding this proceeding, contact Tim May, Policy and Licensing Division, Public Safety and Homeland Security Bureau, at (202) 418-1463 or timothy.may@fcc.gov, or David Siehl, Policy and Licensing Division, Public Safety and Homeland Security Bureau, at (202) 418-1313 or david.siehl@fcc.gov.

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Approved by OMB
3060-1204
Expires: April 30, 2015
Estimated time per response:
1 hour

Public Safety Answering Point (PSAP) Text-to-911 Registration Form

Instructions: please enter information in each text box. Please add extra fields to the tables as necessary if submitting information for multiple PSAPs.

1. Date of Submission

2. Name and Contact Information of Person Submitting Form

Name	
Primary Contact Information	

3. PSAP Facility Information

In the table below, list each PSAP that is requesting delivery of emergency texts pursuant to 47 CFR 20.18(n)(10)(iii), defining a Valid Request from the requesting PSAP(s). For each PSAP listed, enter the FCC-assigned PSAP identification number, PSAP name, and PSAP physical address, including street, city, state, ZIP code, and county. Please add extra fields to the table as necessary if submitting information for multiple PSAPs.

Note: For PSAP facility information, the public registry will list only PSAP ID, PSAP name, state, ZIP code, and county level information for each registered PSAP. The PSAP physical address will not be publicly listed.

PSAP ID	PSAP name	PSAP physical address (include street, city, state)	ZIP code	County

4. PSAP Point of Contact Information for Text-to-911 Coordination

For each PSAP listed in response to Question 3, please provide the full name, title, and phone and email contact information of the person or entity that will serve as the PSAP's point of contact with covered text providers that must coordinate text-to-911 service delivery. This information will be made publicly available in the FCC PSAP Text-to-911 Registration Database.

PSAP ID	Name of contact	Title	Organization	Phone number	Email address

5. **PSAP Method to Receive Texts**

For each PSAP listed in response to Question 3, please indicate which technological method the PSAP has selected to receive texts (only one method may be selected for each PSAP). Please add extra fields to the table as necessary if submitting information for multiple PSAPs.

PSAP ID	Text-to-TTY	Web Browser	Direct IP	Other (additional information required below)

If applicable, for each PSAP for which you indicated "Other," please describe the requested method of delivery. Please add extra fields to the table as necessary if submitting information for multiple PSAPs.

PSAP ID	Other method of delivery

6. Authorizing State or Local Entity

For submission of this Form to constitute a valid PSAP request for Text-to-911 service and to provide sufficient notification that the PSAPs listed in response to Questions 3-5 are technically ready to receive 911 text messages, provide the name of the applicable 911 governing authority (*e.g.*, local or state agency or official) that has specifically authorized the named PSAPs to accept text-to-911 service.

7. Certification

Check the box:	By checking this box, the person and/or entity named in Question 2 certifies that as of the date of the submission of this form, the PSAPs listed in response to Questions 3-5 are technically ready to receive 911 emergency text messages in the format indicated in response to Question 5.

APPENDIX

FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT

As required by the Paperwork Reduction Act of 1995 (44 U.S.C. § 3507), the FCC is notifying the public that it received OMB emergency approval on Oct. 27, 2014, for the collection of information, including the Readiness and Certification Form, described in this *Public Notice*. The public reporting burden for this collection of information is estimated to be 1-8 hours (average) per response, including the time for reviewing reporting instructions; searching existing data sources; gathering and maintaining the data needed; coordinating with the necessary third party entities, including state and local authorities; and completing and reviewing the collection of information. This collection of information is for the purpose of assisting the Commission in carrying out provisions of the *Text-to-911 Second Report and Order*, PS Docket Nos. 11-153 and 10-255, FCC 14-116, released Aug. 13, 2014, and published in the Federal Register on Sept. 16, 2014, at 79 FR 55367. Send comments regarding this burden estimate, or any other aspect of this collection of information, including suggestions for reducing the burden to Federal Communications Commission, AMD-PERM, Washington, DC 20554, Paperwork Reduction Project (3060-1204), or via email to PRA@fcc.gov. DO NOT SEND THE PSAP Readiness and Certification Form TO THIS ADDRESS.

Under 5 C.F.R. § 1320, the Federal Communications Commission may not conduct or sponsor a collection of information unless it displays a currently valid OMB Control Number. No person shall be subject to any penalty for failing to comply with a collection of information subject to the Paperwork Reduction Act that does not display a currently valid OMB Control Number. This emergency collection has been assigned OMB Control Number 3060-1204, and its expiration date is April 30, 2015.

THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. § 3507.