

To the FCC,

I am a small business owner who regular sells work at conventions run in large hotels such as Marriots and Hiltons, etc. In general, I have found hotel-provided wifi coverage is often poorly configured, over-saturated with users to the point of unusability, or so thinly spread that the signal is nonexistent and devices cannot stay connected. When internet IS available, it tends to be exorbitantly priced. I am dependent on my cellphone's wireless hotspot capability in order to process transactions when I am working, as wifi is often spotty in convention and meeting hall spaces to begin with.

Allowing hotels to police wireless networks, a spectrum which is currently ONLY the FCC's domain to enforce, would kill business for people like me, in many cases with NO viable alternative. Giving Marriot and similar hotels a monopoly on wifi creates no incentives whatsoever to actually improve their networks. It simply allows them to charge insane rates for a spectrum they have no business controlling, while shutting out all competition, including business people like myself who are already paying for data and hotspot features on our phones. What gives them the right to forbid us access to our own property, all for the sake of overcharging for shitty, slow internet?

Please don't let this transparent money grab sway your decision. If they want to compete with wireless hotspots, maybe they ought to improve the service they offer and make it more appealing to consumers. If I knew I could rely on affordable hotel wifi coverage, this wouldn't even be an issue, but experience says I can't trust them to provide anything of quality where wifi is concerned.

Thank you for you time.

—Ashley