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Mr. wheeler, Internet providers does change the speed of the internet I can prove that I have Time Warner Cable if your bill is coming due TWC slows down your internet speeds when you pay your bill you internet speed goes back up I have done speeds tests on my own computer and it's true. Speed of the internet first is how fast is your computer processing second no provider has the right to have access to your internet modem speed or to hack into your modem in this case Time Warner cable does. Speed of the internet and websites should not be regulated that no provider should hack into any modem. Thank You Susan Jones Clinton NY provider company Time Warner cable.