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I have presently had as my Internet, Phone and TV provider for 5 years they are the worse provider yet they hold a monopoly where I live, their equipment that provides my programming is in question they simply will not up-grade the older copper cabling because they anticipate being bought out by Com-Cast, there my programming is bad. I finally switched over to DirecTV and have had not one issue whereas with TimeWarner I had 14 Technicians trying to discover why my TV programming went out, and also other TWC subscribers in my gated community, they still have issues.