

12-375

Federal Communication Commission
Marlene H. Dortch, Secretary
445 12th Street SW; Room TW-B204
Washington, D.C. 20554

December 22nd, 2014

RE: Prison Telephones

Received & Inspected

DEC 30 2014

Dear Ms Dortch,

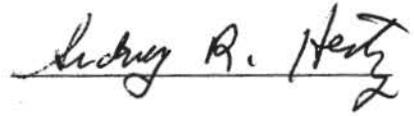
FCC Mail Room

I have enclosed a copy of my latest phone bill from SECURUS for calls from a friend of my mine in an Alaskan prison. I pay the phone bill in full every time I receive it from that company.

However, this time when I received it, there was an adjustment of \$3.49. There is suppose to be an explanation on the back. I do not understand it and maybe you will.

My friend told me to write to you. Thank you for your time in reading my letter and also for any help that you might be able to give me.

Sincerely,



DOCKET FILE COPY ORIGINAL

Sidney R. Hertz
2240 Hyde St SE
Salem, OR 97301

No. of Copies rec'd 0
List ABCDE



SECURUS
Correctional Billing Services

P.O. Box 650757 - Dallas, TX 75265-0757

Received & Inspected

**Account
Statement**

DEC 30 2014

FCC Mail Room

KAREN WHITE
2240 HYDE ST SE
SALEM, OR 97301

ACCOUNT INFORMATION

Customer: KAREN WHITE
Account: 2785221
Invoice Number: S113235545
Statement Date: 12/17/2014
Due Date: 1/13/2015

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ACCOUNT SUMMARY

Previous Balance:	\$8.14	
Payments Credits:	(\$8.14)	
Adjustments:	\$3.49	
Balance Forward:		\$3.49

CURRENT ACTIVITY

Total Minutes:	20	
Total Calls:	1	
Total Usage:		\$3.75

TAXES AND FEES:

Description	Amount	
FEDERAL UNIVERSAL SERVICE FUND	\$0.60	
CITY SALES TAX	\$0.15	
COUNTY SALES TAX	\$0.11	
Total Taxes and Fees:		\$0.86

Securus Correctional Billing Services

A division of Securus Technologies, Inc. and T-Netix Telecommunications

PLEASE NOTE: The total amount due may not reflect payments made since the statement date. To ensure you can continue to receive calls, please make payment by due date. Non-payment of your Direct Bill account by the due date may result in the blocking of your telephone line from correctional facilities and may also result in the restriction of further credit. Securus may also undertake further collection action, including referral to a collection agency. Direct Bill accounts 7 days past due will be converted to a pre-paid account.

DID YOU KNOW ...

- Securus Correctional Billing Services now offers Securus Online? Securus Online makes account management and bill payment easier than ever! Now you can quickly and easily access your account information, make a payment, and take advantage of text and email notifications from your mobile phone or personal computer. Enroll in Securus Online today! www.securustech.net
- Now you can add all your phone numbers to one account and only receive one bill? Please call 800-844-6591 to merge your phone numbers to this account. Please have your account number ready when calling.

Payment could take up to 10 days to post.

\$25.00 will be assessed on return checks.

Questions about your bill? Please call 800-844-6591 to speak with a customer service representative

