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Received & Inspected
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FCC Mail Room

DEAR SECRETARY DORTCH: 12-30-14

THIS IS A PUBLIC COMMENT FOR THE SECOND FURTHER NOTICE OF PROPOSED RULEMAKING for WC DOCKET NUMBER 12-375. My COMMENT will be MADE PART OF THE FCC'S PUBLIC DOCKET.

DOCKET FILE COPY ORIGINAL

MY NAME IS ROBERT INGRAM, NCDOC # 0577317. I AM LOCKED UP AT SCOTLAND CORRECTIONAL IN LAURINBURG, NC. THE FCC ORDER REDUCING INTERSTATE CALLS AND THOSE RATE CAPS HAVE RESULTED IN lower COSTS TO SOME INMATES. BUT ONLY A FEW Benefitted from those RATE CAPS Here Because Probly only 1 out of 50 inmates Even call out of state to speak to family since MOST OF THEIR FAMILY AND PEOPLE THEY're CLOSEST TO (INCLUDING KIDS) ARE All in state. So like most people here, that rate cap did not help me or my family

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THAT RATE-CAP DID NOT APPLY TO IN-STATE CALLS, WHICH

ARE PROBLY 90-95% OF CALLS MADE FROM HERE. To CALL HOME THERE IS A FLAT-RATE OF $3.40 TO MAKE A 15-minute CALL TO ANY IN-STATE PHONE #, UNLESS THE NUMBER YOU'RE CALLING IS A LOCAL # WHICH THEN THE CALLS ARE $1.21 per 15 minutes. AND DUE TO ALL PRISONS IN NC BEING IN RURAL AREAS, NOT MANY PEOPLE ARE SENT TO PRISONS NEAR THEIR HOMES TO BENEFIT FROM LOCAL NUMBERS. Therefore Intrastate phone rates need to be reduced too. The cheapest rate possible for A CALL in NC is even expensive when you WANT TO CALL AND SPEAK TO YOUR kids and wife ABOUT HOW THEIR DAY WAS AND HAVE TO CALL BACK DUE TO BEFORE YOU KNOW IT, TIME WENT BY SO FAST, THE CALL IS OVER AND YOU HAVEN'T EVEN HAD AN IN-DEPTH PHONE CALL.

ALSO ON TOP OF THE BASIC PHONE RATES FOR IN-STATE CALLS AND OUT OF STATE CALLS THERE ARE EXTRA Ancillary Fees CHARGED FOR PHONE

CALLS. GLOBALTEL CHARGES A FLAT RATE OF $6-7.00 EVERY TIME YOU ADD PHONE MINUTES. The minimum AMOUNT OF MONEY THEY ALLOW YOU TO PUT ON THE PHONE IS $25.00 and the MAXIMUM IS $100.00. But no matter how much is added you never are credited the full AMOUNT because the $6-7.00 IS TAKEN OUT OF IT. To CANCEL AN ACCOUNT they charge $10.00 just to close it TO get your remaining funds out. They also charge A initial set-up fee AS well. With these fees included, the CALLS ARE very expensive. Paytel IS THE OTHER company in NC who does CALLS for County JAILS, their CALLS ARE even higher than Globaltel who does NC state prisons

All of these charges coupled with poor call quality + calls being dropped regularly merits the FCC to enact permanent reform of prison phone rates for interstate and in-state calls, including rate caps and the elimination of "commission" payments to

Corrections Agencies.

Thank you for your help, it would mean Alot to me and my family. Keeping in contact with my family is very important to us, and Also very expensive RIGHT Now.

God Bless you
Sincerely,
Robert Jeon Ingram