Paul Cain 68956
G.C.C.F
P.O. Box 520
Santa Rosa, NM 88435
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Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th street, SW; Room TW-B204
Washington, D.C. 20554

Received & Inspected
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FCC Mail Room

RE: Public Comment WC Docket Number 12-375

Dear Ms. Secretary

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I found an article in the prison legal news asking for public comments. My question is "why are prisoners and their families informed of this public comment phase"?

First, the prisoner's do not have access to all local newspapers and after a few men read this, they rip it out before everyone is aware of it.

Second, our families don't notice a tiny section of the newspaper and rely on us to inform them of things like this.

This is a Public Comment for WC Docket Number 12-375

The state of New Mexico's prisoner's are very grateful that costs are finally brought under control. the phones are used more frequently and our ties to the community remain strong.

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A problem we have ran across is that the company securus has sold each individual prison or jail prepaid calling cards and when a person is transferred to another prison the cards are no longer valid and the prison will not reimburse us for the unused money.

I personally wrote to the securus headquarters in Texas, The Geo Group, Inc headquarters in Florida, the warden here at this facility and also the secretary of Corrections for New Mexico, the only one that responded was the warden at this facility and he can't do anything since he is locked into a contract.

On page 21 of the October 2014 Prison Legal News the following appeared:

North Dakota receives a 40% Kickback $6.00 for 15 min
Oklahoma receives a 78.6% Kickback $3.00 for 15 min
Washington receives a 51% Kickback $3.50 for 15 min.

Alamogordo, NM has a privately owned jail and charges an inmate an average of $6.50 per 20 minute call. they have absolutely no government oversight.

Your Commission claims there is nothing you can do because its a privately operated company, My argument is that they are still providing a public service and when the state will

not exercise their rights they forfeit that right and are subject to federal oversight.

It is my personal belief that when a state does not take action or it's actions are contrary to federally establish ed standards, then the sister states and the federal government have a duty to protect the state's citizens from such illegal and immoral activities.

Thank you for your time concerning this matter.

Respectfully Yours,
Paul Cain

P.S. I personally protest the phone rates by refusing to use the phones at all. All of my correspondence is by mail only.

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