



January 20, 2015

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notification of Substantive Change, *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123—47 C.F.R. § 64.606(f)(2).

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.606(f)(2), Sorenson Communications, Inc., (“Sorenson”) hereby notifies the Commission of a substantive change to its TRS service. Effective December 17, 2014, Sorenson’s video mail service is now interoperable with other providers, as detailed below.

Non-Sorenson customers and callers using legacy Sorenson VP-200 phones are now able to see Sorenson customers’ personal video mail greetings, and leave video messages for them. Sorenson customers now receive video mail alerts and notifications when they receive messages from non-Sorenson customers, Sorenson VP-200 users, and Sorenson customers.

Sincerely yours,

/s/

John R. Grimm
Counsel for Sorenson Communications, Inc.