



January 29, 2015  
Via ECFS

**REDACTED –  
FOR PUBLIC INSPECTION**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**RE: InterCall Inc.  
FRN 0017974528  
Special Access Data Collection  
WC Docket No. 05-25, RM10593**

Dear Ms. Dortch,

Attached are the public versions of the essay responses for the above referenced Special Access Data Collection proceedings, submitted on behalf of InterCall Inc. (“Company”) and in accordance with *Order and Data Collection Protection Order*, DA 14-1424, adopted October 1, 2014.

The Company’s responses have also been submitted via the Special Access Web Portal.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas  
Consultant to InterCall Inc.

cc: L. Stang - InterCall  
file: InterCall - FCC  
tms: FCx1501

ST/sp

**Special Access Data Collection**  
**WC Docket No. 05-25 and RM-10593**  
**Response of InterCall Inc.**  
**FRN: 0017974528**  
**Question II.F.8.a-f**

**Optional Question:**

Explain whether the terms and conditions of any Tariff or contract to which you are a party for the purchase of Dedicated Services or the policies of any of your Providers constrain your ability to:

- a. Decrease your purchases from your current Provider(s);
- b. Purchase services from another Provider currently operating in the geographic areas in which you purchase services;
- c. Purchase non-tariff services, such as Ethernet services, from your current Provider of tariff DS1, DS3, and/or PBDS services or from other Providers operating in the geographic areas in which you purchase tariffed services;
- d. Contract with Providers that are considering entering the geographic areas in which you purchase tariff services;
- e. Move circuits, for example, moving your DS1 and/or DS3 End-User Channel Terminations to connect to another Transport Provider; or
- f. Otherwise obtain Dedicated Services or change Providers.

**Response:**

Company does not have any comments.

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**WC Docket No. 05-25 and RM-10593**  
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**Question II.F.9.a-e**

**Optional Question:**

If you purchase, or purchased, Transport Service and End User Channel Terminations from the same Provider, explain your experience with changing Transport Service from one Provider to another between January 1 and December 31, 2013 while keeping your End User Channel Terminations with the original Provider. Where appropriate, identify the Provider(s) in your responses below and indicate whether they are an ILEC or a Competitive Provider.

- a. How many times did you change Transport Service while keeping your End User Channel Terminations with the original Provider? An estimate of the number of circuits moved to a new Transport Provider, or the number of such changes requested, is sufficient.
- b. What was the length of time, on average, it took for the original Provider to complete the process of connecting your last-mile End-user Channel Terminations to another Transport Provider? An estimate is sufficient.
- c. Were you given the opportunity to negotiate the amount of time it would take to complete the process of connecting your End User Channel Terminations to another Transport Provider on a case-by-case basis? In answering this question, also describe and provide citations to the ILEC's or Competitive Provider's policies, rules or, where relevant, Tariff provisions, if known, explaining the transition process.
- d. How did connecting to a new Transport Provider impact the rate you paid for the End User Channel Terminations you continued to purchase from the original Provider?
- e. Did connecting to a new Transport Provider typically impact the rate you continued to pay for Transport Service from the original Provider while the change in Transport Providers remained pending? If so, how? What was the average percentage change in rates? For example, did you ever pay a One Month Term Only Rate during that time?

**Response:**

Company does not have any comments.

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**Response of InterCall Inc.**  
**FRN: 0017974528**  
**Question II.F.10.a-g**

**Optional Question:**

Describe any circumstances since January 1, 2013, in which you have purchased circuits pursuant to a Tariff, solely for the purpose of meeting a Prior Purchase-Based Commitment required for a discount or Non-Rate Benefit from your Provider (i.e., you would not have purchased the circuit but for the requirement that you meet a Volume Commitment required for a discount or Non-Rate Benefit from your Provider). In your description, provide at least one example, which at a minimum, lists:

- a. The name of the Provider providing the circuits at issue;
- b. A description of the Prior Purchase-Based Commitment;
- c. The Tariff and section number(s) of the specific terms and conditions described;
- d. The number of circuits you would not have purchased but for the Prior Purchase-Based Commitment requirement to receive a discount or Non-Rate Benefit;
  - i. Of the circuits reported in II.F.10.d, how many did you not use at all?
- e. A comparison of the dollar amount of the unnecessary circuit(s) purchased versus the dollar amount of penalties your company would have had to pay under the Prior Purchase-Based Commitment had it not purchased and/or maintained the circuit(s), and a description of how that comparison was calculated.
- f. How many circuits were activated under the identified Tariff plan and not used when you initially entered into the plan? What were these unused circuits as a percent of the total circuits currently purchased under this Tariff plan? Indicate the percent of the total circuits currently purchased under this Tariff plan that exceed your Prior Purchase-Based Commitment.
- g. For the Prior Purchase-Based Commitment, indicate whether you are able to buy any DS1s or DS3s from the Provider outside of the identified Tariff plan, or are you required to make all purchases from the Provider pursuant to the identified Tariff plan?

**Response:**

Company does not have any comments.

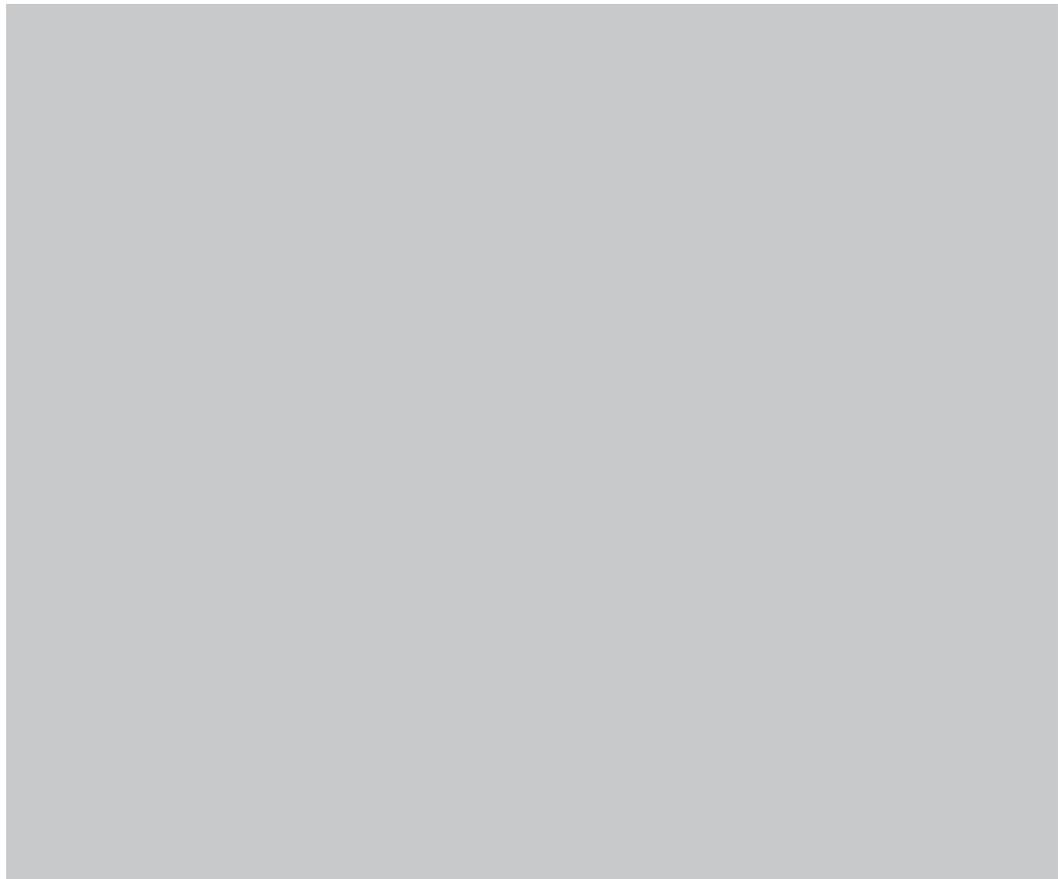
**HIGHLY CONFIDENTIAL INFORMATION –  
SUBJECT TO PROTECTIVE ORDERS IN WC DOCKET NO. 05-25  
BEFORE THE FEDERAL COMMUNICATIONS COMMISSION**

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Response of InterCall Inc.  
FRN: 0017974528  
Question II.F.11.**

**Question:** For each year for the past five years, state the number of times and in what geographic area(s) you have switched from purchasing End-User Channel Terminations from one Provider of Dedicated Services to another.

**Response:**



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Response of InterCall Inc.  
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Question II.F.12.**

**Question:** Explain the circumstances since January 1, 2013 under which you have paid One Month Term Only Rates for DS1, DS3, and/or PBDS services and the impact, if any, it had on your business and your customers. In your response, indicate any general rules you follow, if any, concerning the maximum number of circuits and maximum amount of time you will pay One Month Term Only Rates, and your business rationale for any such rules.

**Response:** Company does not have any comments.

CERTIFICATION

I have examined the responses and certify that, to the best of my knowledge, all statements of fact, data, and information contained therein are true and correct.

Signature: /s/ Phil Grybas

Printed Name: Phil Grybas

Title: Regional Vice President, Accounting

Date: January 29, 2015