

February 4, 2015

Re: FCC proceeding 14-57 (Applications of Comcast Corporation and Time Warner Cable Inc. for Consent to Assign or Transfer Control of Licenses and Applications)

Re: Follow up comment from id number 60001018144 on 1/29/15.

To Whom It May Concern:

I wish to follow up on the comments that I made. I reaffirm that this merger should not be allowed to go forth because it creates a monopoly environment where one company has complete control of markets but also is able to set prices ad nauseam and other restrictions that are in their favor. Comcast has repeatedly shown especially recently they do not care about their customers as evidenced by the examples that I listed below.

Example #1: Comcast employees renaming customers accounts using profanity. Example #2: Comcast making it impossible to cancel accounts. Example #3: Comcast charging modem, modem/voice, and set top box fees (I should also point out that Comcast never provides new equipment to end users). Example #4: Comcast locking customers into contracts if they want to bundle services.

Example #5: Comcast charging fees if a customer wants a technician to come out. Example #6: Comcast using Comcast supplied equipment to provide free wifi to other Comcast customers who don't live at the residential address. Example #7: Comcast charging more to view HD programming. Example #8: Comcast hanging up on customers and/or unreasonable hold times. Example #9: Overcharging customers and/or adding bogus fees to accounts.