

This document is to outline concerns with TWC and the lack of competitive pricing.

In Columbus, OH TWC charges \$54.99 for 30mb internet. This is the price you can get only from retention, and despite the fact that Wide Open West, a competing cable provider in Columbus, OH and around the country, offers the same service for \$30.00. TWC is taking a 83% premium from the competing cable provider.

Most would just switch to the cheaper provider, however TWC is working hard to get communities (apartments and condominiums) to provide TWC services exclusively from other providers. This blocks companies like WideOpenWest from installing service in dwelling even though the infrastructure is in place, this contract that TWC creates with communities blocks competition.

Here are the prices offered by WOW for internet services, versus TWC:

WOW (Wide Open West):

data taken from <http://www.wowway.com/our-products/internet/speeds/north> on 2/5/2015

110Mbps - \$115/month

Our fastest speed for those who demand the most from their Internet. Perfect for sharing large files and extreme gaming. [Wireless home networking](#) and [WOW! Security](#) included. (5 Mbps upload speed)

50Mbps - \$50/month

An ideal choice for multi-user households, large file sharing and intense gaming. [Wireless home networking](#) and [WOW! Security](#) included. (5 Mbps upload speed)

30Mbps - \$30/month

A great family package and the optimal choice for multi-user households, frequent gaming, regular video streaming and file sharing. [Wireless home networking](#) and [WOW! Security](#) included. (3 Mbps upload speed)

15Mbps - \$20/month

The most popular choice for downloading pictures and music, light video streaming and casual gaming. [Wireless home networking](#) included. (1 Mbps upload speed)

TWC:

Data from <http://www.timewarnercable.com/en/plans-packages/internet/internet-service-plans.html> for zip code 43199 on 2/5/2015

Ultimate - Up to 50Mbps

ONLINE ONLY PRICE: Save \$5 per month (Was \$69.99)

\$ 64 99 per month for 12 months

Extreme - Up to 30Mbps
Upload up to 5Mbps
ONLINE ONLY PRICE: Save \$5 per month (Was \$59.99)
\$ 54.99 per month for 12 months

Turbo - Up to 20Mbps
Upload up to 2Mbps
\$ 44.99 per month for 12 months

Standard -Up to 15Mbps
Upload up to 1Mbps
ONLINE ONLY PRICE: Save \$5 per month (Was \$39.99)
\$ 34.99 per month for 12 months

Package	TWC	WOW	Difference
110mbps	Not Offered	\$115	NA
50mbps	\$64.99	\$50	\$14.99 (30%)
30mbps	\$54.99	\$30	\$24.99 (83%)
15mbps	\$34.99	\$20	\$14.99 (75%)

As you can see with the above pricing on comparable product, TWC services are at least 30% more expensive, and TWC doesn't even offer a higher tier 100mbps plan in Columbus, OH, the 15th largest city in the country.

If the merger with TWC and Comcast goes through, we aren't going to see this trend change and I urge the FCC to please stand by the American people and stop this super-company from coming to power, raising rates, lacking competition and refusing to provide new innovating features.

Thank you for reviewing my concern.

Cordially,

Jay E Fisher

TWC Subscriber