



HIGHER SPEED Internet

2/5/14

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: GN Docket No. 14-28

Madam Secretary,

Internet Services, LLC, dba Higher-Speed Internet is a rural provider of wireless broadband Internet services that covers a large area east of Albuquerque, NM. Higher-Speed Internet is a small business with revenues less than \$250K gross per year, with four employees. Our service utilizes the unlicensed 2.4 Ghz and 5 Ghz spectrums to deliver our service. This highly congested spectrum is shared among 6 other providers of wireless broadband service in the areas we serve.

Higher-Speed believes in an open Internet and provides such, not restricting any lawful traffic transit over our network. Higher-Speed has been compliant with the Internet rules adopted in 2010 and has been doing such prior to any rules being created since our inception, thirteen years ago. Small independent ISP's are not the ones creating trouble in regards to net neutrality; it is the large providers causing this problem in an effort to increase revenue for their shareholders. Small independent ISP's do not have the resources or desires to traffic shape lawful transit of data. Imposing Title II regulations on small business ISP's will not help with net neutrality, just overly burden the small business ISP. The current rules employed in 2010 are adequate to regulate net neutrality within the broadband industry. Lumping small ISP businesses, like mine, in with large ILEC's, CLEC's, and wireless carriers in Title II will dramatically impact my small business e.g. could close my doors. This is not only true of my small business, but true of a majority of the small independent ISP industry. Inclusion of small business ISP's into Title II will definitely impact innovation and consumer choice.

Higher-Speed Internet currently operates on razor thin margins and does not have the financial resources to comply with Title II regulations. The current burdens to comply with Title II imposed on the large ILECs, CLECs, and wireless carriers may be reasonable considering the \$120 phone bill people pay to the ILEC's/CLEC's or the \$200 wireless phone bill paid to such providers, spread out over millions of paying subscribers. My subscribers pay from \$25 per month to \$99 per month for pure wireless broadband.

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What I am asking the commission to consider is the following. Completely exempt the small business ISP from inclusion into Title II regulations. Do not create forbearance for the small business ISP industry; just completely eliminate inclusion of the back bone of this great county “the small business”.

Thank You for Your Consideration;

Steven Grabiell
President
Internet Services, LLC-dba Higher-Speed Internet