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Re: 14-57

Dear FCC Commissioners,

The proposed merger would endanger the health of my patients. My Comcast service regularly fails. I live in **San Francisco** where my Internet access choices are actually quite limited! Comcast is the only service that provides the high-speed access I need for faxes of prescription refills, and video consults with my patients. My Comcast Internet service fails, particularly on raining days. This means I routinely fail to receive, and cannot send, faxes about prescription refills.

The service I get from Comcast is frighteningly bad. An entire day can pass without the service being corrected. That is not rare. In addition, I have had two half-day home visits, one on Christmas Eve, after multiple phone calls to Comcast Support failed to address my connectivity issue.

Comcast service will only worsen when they have even less competition. Approving the merger will put my patients at risk. If Internet options are this bad in **San Francisco**, how limited are they elsewhere? From an economic point of view, does it matter if the proposed merger currently does not involve redundant territories? The net effect of this merger will be to create a monopoly, with monopoly power for pricing, system maintenance and service.

The merger is bad economics and these economics will create more risk for my patients. Imagine if I had a cloud-based medical record that was unavailable for a day at a time!

Please keep my patients safe.

Respectfully submitted,

Mark Heitner, MD