

I keep receiving numerous calls from Synchrony Bank some are robocalls & others have to be actual callers because they hang up as soon as I answer so I can tell them to stop calling & put me on the donotcall list. I don't do business with them & never gave them my number. I have a pay as you go Tracfone cell phone (pay for a certain amount of minutes) & their voicemails are costing me money when I have to clear my voicemail with all their messages! I blocked them from calling but they still can leave voicemail which eats up minutes checking my voicemail to only find it was them who called with an advertisement once again! I called my provider (Tracfone) but they said all they could do is change my number. Not only is that an inconvenience & I shouldn't have to do that but it won't stop telemarketers from calling on that number too! The numerous phone calls are from Synchrony Bank wanting me to call to obtain an Amazon gift card. Their phone number is 866-771-1104. I don't know how they got my number because I never gave it to them. I had lodged complaints once before with the donotcall.gov & had put my phone number on the donotcall list awhile ago. However, I still keep getting their calls over a 5 month span with several calls a day! I want them & other calls such as these stopped. I can't afford to lose money on topping off my phone because of these types of annoying calls eating up my minutes! PLEASE HELP & stop these calls that I now am considering as harassment. Your office is supposed to help us & we are making you aware of this problem so you can indeed do everything in your power to stop them. So please do so. Thank you.

I had put in previous complaints on this same number with the donotcall.gov site after registering my number & 30 days had passed. Despite doing all in my power to get rid of these calls with the proper sources that are supposed to help I am still getting these calls for over 5 months. At first I think they were human calls but would hang up when I answered. Now after blocking them their robocalls are clogging up my voicemails & robbing me of my pay as you go minutes just to check my voicemail & clear those calls. Now I can't use my voicemail or receive messages from those that I want or need to hear from because of Synchrony filling up my voice mailbox.