CROCKER & CROCKER
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February 19, 2015

Ms. Marlene H. Dortch, Commission Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

Filed Electronically Via ECFS

RE: VoiceNet Telephone, LLC
Customer Proprietary Network Information Certification
EB Docket No. 06-36

Dear Ms. Dortch:

VoiceNet Telephone, LLC, by its undersigned attorneys, hereby submits its 2014 CPNI Compliance Certificate and Accompanying Statement certifying compliance with Section 64.2001 *et seq.* of the Commission's rules.

Please contact the undersigned should you have any questions or concerns at (269) 381-8893 extension 226 or patrick@crockerlawfirm.com.

Very truly yours,

CROCKER & CROCKER

Patrick D. Crocker

PDC/tld

Enclosures

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2015 covering the prior calendar year 2014

Date filed: February 14, 2015

Name of Company Covered by this Certification: VoiceNet Telephone, LLC

Form 499 Filer ID: 824454

Name of Signatory: Cathy Burger-Gray

Title of Signatory: Managing Member

I, Cathy Burger-Gray, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq*.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.,* proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

This Certification is dated this 14 day of February, 2015.

Cathy Burger Gray

Cathy Burger-Gray
Managing Member
VoiceNet Telephone, LLC

Accompanying Statement to
Annual CPNI Compliance Certification for

VOICENET TELEPHONE, LLC

VOICENET TELEPHONE, LLC ("VOICENET") operating procedures ensure that VOICENET is in compliance with 47 C.F.R. Part 64, Subpart U, as follows:

Employee Training and Discipline

- VOICENET requires all employees as well as, contractors and agents (if applicable) with access to CPNI to sign a Statement of CPNI Acknowledgement, stating that they are to protect the confidentiality of the CPNI and that they are prohibited to use the CPNI information for any purpose other than addressing customer inquiries or for other internal matters that are NOT related to marketing efforts. Failure to follow the Statement may result in disciplinary action or termination of their employment.

Sales and Marketing Campaigns

- VOICENET requires management approval for any and all sales and marketing campaigns to ensure that CPNI is not used.
- VOICENET does not sell or license CPNI from its product service offerings for third party marketing campaigns.
- VOICENET ensures that agreements entered into with third party service providers that store CPNI include verbiage that acknowledges such CPNI is VOICENET's proprietary information and that the service provider is prohibited to use such information for solicitation or for any other purpose outside the terms of the agreement.

Record-Keeping Requirements

- VOICENET does not store CPNI records in its internally maintained databases.
- VOICENET requires that CPNI records maintained by third party service providers are being maintained for a minimum of one (1) year.

Establishment of a Supervisory Review Process

- VOICENET establishes a supervisory review process for all outbound marketing situations to ensure no CPNI records are being utilized.

Opt-In

- VOICENET does not market CPNI. However, if VOICENET was to market CPNI it would only disclose CPNI to sales agents, affiliates, joint venture partners, independent contractors or to any other third parties after receiving "opt-in" approval from a customer.
- VOICENET enters into confidentiality agreements with joint venture partners, independent contractors or any other third party when releasing or storing CPNI. All such confidentiality agreements are reviewed by management for compliance with this Policy.

Opt-Out Mechanism Failure

- VOICENET will not market CPNI. However, if VOICENET was to market CPNI it would establish a protocol requiring written notice to the FCC within five (5) business days of any instance where opt-out mechanisms did not work properly, to such a degree that consumers' inability to opt-out is more than an anomaly.

Compliance Certificates

- VOICENET executes a statement, signed by an officer, certifying that he or she has personal knowledge that VOICENET has established operating procedures that are adequate to ensure compliance with the FCC's CPNI regulations.
- VOICENET prepares an Accompanying Statement detailing how operating procedures ensure compliance with CPNI regulations.
- VOICENET provides, if applicable, an explanation of any actions taken against data brokers.
- VOICENET provides, if applicable, a summary of all customer complaints received in the past year concerning unauthorized release of CPNI.

Customer Notification of CPNI Changes

- VOICENET only make changes to CPNI upon a customer's request.
- Customers do not have access to CPNI information on-line. However, customers may access and modify their CPNI information by contacting our customer service center.

Notification to Law Enforcement and Customers of Unauthorized Access

- VOICENET notifies the appropriate law enforcement agency of any unauthorized access to a customer's CPNI.
- VOICENET ensures that all records of any discovered CPNI breaches are kept for a minimum of two (2) years.

STATEMENT OF ACTIONS TAKEN AGAINST DATA BROKERS

A. During Calendar Year 2014, the Company has instituted the following proceeding, or filed the following petitions, against data brokers before the Federal Communications Commission:

NONE

B. During Calendar Year 2014, the Company has instituted the following proceeding, or filed the following petitions, against data brokers before the various Public Utilities Commissions:

NONE

C. During Calendar Year 2014, the Company has instituted the following proceeding, or filed the following petitions, against data brokers before the following federal or state courts:

NONE

SUMMARY OF CUSTOMER COMPLAINTS
REGARDING UNAUTHORIZED RELEASE OF CPNI

A. During Calendar Year 2014, the Company has received the following number of customer complaints related to unauthorized access to, or disclosure of, CPNI due to improper access by Company employees:

NONE

B. During Calendar Year 2014, the Company has received the following number of customer complaints related to unauthorized access to, or disclosure of, CPNI due to improper disclosure to individuals not authorized to receive the information:

NONE

C. During Calendar Year 2014, the Company has received the following number of customer complaints related to unauthorized access to, or disclosure of, CPNI due to improper access to online information by individuals not authorized to view the information:

NONE

D. During Calendar Year 2014, the Company has become aware of the following processes that pretexters are using to attempt to access its CPNI:

NONE