

That's what I'm talking about



1006 Twelfth Street  
Aurora, Nebraska 68818  
voice/TTY 800.618.4781  
fax 402.694.5110  
website: www.hamiltonrelay.com  
e-mail: info@hamiltonrelay.com

**Annual TRS CPNI Certification**

**CG Docket No. 03-123**

Annual Section 64.5109(e) CPNI Certification (covering calendar year 2014)

Date Filed: February 23, 2015

Company names: Hamilton Relay, Inc.

Name of signatory: John Nelson

Title of signatory: President of Hamilton Relay, Inc.

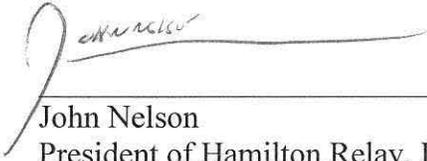
I, John Nelson, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's TRS CPNI rules. (See 47 C.F.R. § 64.5101, et seq.)

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.5101 through 64.5111 of the Commission's rules.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year regarding unauthorized release of CPNI.

There have been no instances in the past year where the company, or its agents or subcontractors, used, disclosed, or permitted access to CPNI without complying with the approval procedures specified in the TRS Customer Proprietary Network Information Rules.

Signature:   
Name: John Nelson  
Title: President of Hamilton Relay, Inc.  
Date: 2-20-15

### **COMPLIANCE STATEMENT**

Hamilton Relay, Inc. ("*Hamilton*") is a privately owned and operated provider of Telecommunications Relay Services ("*TRS*") to state and national relay programs. Hamilton does not use CPNI to market products or services, and does not share CPNI with affiliates or third parties for their use in marketing services to its customers. Consequently, Hamilton is not required to and does not maintain either an "opt-in" or "opt-out" system with respect CPNI. Customers may subscribe to receive company newsletters, but this information is recorded at the time of subscription and not derived from CPNI.

Hamilton uses CPNI in very limited situations, all of which are authorized by 47C.F.R. §64.5105(c). Hamilton uses, discloses, or permits access to CPNI for the following reasons.

1. For the provision of CPE, and call answering, voice mail or messaging, and voice mail retrieval services;
2. To accept and handle 911 calls;
3. Upon request of the TRS Fund Administrator; and
4. To protect the right or property of Hamilton, TRS user, other TRS providers, and the TRS Fund from fraudulent, abusive, or unlawful use