PUBLIC NOTICE

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PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES UPDATE TO PSAP TEXT-TO-911 READINESS AND CERTIFICATION REGISTRY

PS Docket Nos. 10-255 and 11-153

By this *Public Notice,* the Public Safety and Homeland Security Bureau (Bureau) announces that it is updating the Commission's Public Safety Answering Point (PSAP) Text-to-911 Readiness and Certification Registry (Text-to-911 Registry) listing PSAPs that are ready to receive text-to-911 messages.[1] This *Public Notic*e provides notice to Commercial Mobile Radio Service (CMRS) providers and other providers of interconnected text messaging services (collectively, "covered text providers") of the effective readiness date of those PSAPs for which the Bureau has received the updated information.

The Text-to-911 Registry is available for inspection on the Commission web page at http://www.fcc.gov/encyclopedia/psap-text-911-readiness-and-certification.[2]

Pursuant to the Commission's text-to-911 rules,[3] covered text providers must begin routing 911 text messages to requesting PSAPs within six months of this notice date.[4]

The Bureau reminds PSAPs that to constitute a "valid PSAP request," (1) the PSAP must certify that it is technically ready to receive 911 text messages in the format requested; (2) the appropriate local or State 911 service governing authority must have authorized the PSAP to accept and, by extension, the covered text provider to provide, text-to-911 service; and (3) the requesting PSAP must notify the covered

[1] The updated Text-to-911 Registry reflects recent information reported to the Bureau since the Bureau's February 4, 2015 announcement of the availability of the Registry. *See* Public Safety and Homeland Security Bureau Announces Availability of PSAP Text-to-911 Certification and Readiness Form, *Public Notice*, DA 15-161, rel. Feb. 4, 2015 (PSHSB February 4, 2015 Public Notice) (announcing the initial notice dates of PSAP readiness to receive text-to-911 messages and informing that the Commission will regularly update the Text-to-911 Registry).

[2] The Text-to-911 Registry lists each PSAP by FCC PSAP ID and name, the county of operation, the primary point of contact for coordinating text-to-911 service, the method by which the PSAP will accept texts, the state or local governing entity authorizing the PSAP to accept texts, the notice date of PSAP readiness, and the date of compliance for covered text providers.

[3] *See Second Text-to-911 Order*, 29 FCC Rcd 9846; 47 CFR § 20.18(n). The *Second Text-to-911 Order* established an initial deadline of December 31, 2014 for all covered text providers to be capable of supporting text-to-911 service. *See* 47 CFR § 20.18(n)(10)(i).

[4] *See* 47 C.F.R. § 20.18(n)(10)(ii) (also providing that an alternate timeframe may be "agreed to by both the PSAP and the covered text provider. The covered text provider must notify the Commission of the dates and terms of the alternate timeframe within 30 days of the parties' agreement.").

text provider that it is both technically ready to receive 911 text messages and has been authorized to accept such messages.

Also, the Bureau reminds covered text providers that they should periodically review the text-readiness of PSAPs in their service areas and reach out to these PSAPs as necessary to coordinate implementation of text-to-911 service. To the extent possible, the Bureau encourages PSAPs and covered text providers to consult the processes recommended by CSRIC[5] and the National Emergency Number Association (NENA)[6] outlining best practices and guidelines for PSAPs making requests for text-to-911 service. Further, the Commission has stated that, although a PSAP's registration in the database "trigger[s] text-to-911obligations by covered text providers . . . .[,] [t]he obligations of covered text providers may also be triggered by any other written notification to them by PSAPs" and that "[n]ot registering in the database will not preclude PSAPs from being able to obtain text-to-911 service. That is, covered text providers still must provide text-to-911 service within six months of receiving a valid PSAP request, irrespective of whether a PSAP has registered as 'text-ready' with the Commission."[7]

Paperwork Reduction Act of 1995. This document does not contain new or modified information collection requirements subject to the Paperwork Reduction Act of 1995 (PRA), Public Law 104-13. Therefore it does not contain any new or modified "information burden for small business concerns with fewer than 25 employees" pursuant to the Small Business Paperwork Relief Act of 2002, Public Law 107-198. On October 27, 2014, the reporting requirements addressed by this *Public Notice* were approved as an emergency collection under **OMB Control No. 3060-1204.**

For further information regarding this proceeding, contact Tim May, Policy and Licensing Division, Public Safety and Homeland Security Bureau, at (202) 418-1463 or timothy.may@fcc.gov.

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[5] *See* FCC, PSAP Requests for Service for Interim SMS Text-to-9-1-1, available at http://transition.fcc.gov/pshs/advisory/csric4/CSRIC_IV_WG-1_Task-2_Final_061814.pdf. *See also Second Text-to-911 Order*, 29 FCC Rcd at 9873, n.160.

[6] *See* NENA, SMS Text-to-9-1-1 Resources for PSAPs & 9-1-1 Authorities, available at http://www.nena.org/?page=textresources.

[7] *Second Text to 911 Order*, 29 FCC Rcd at 9873-74 ¶ 56.