



February 12, 2015

Dear Valued Customer,

Windstream Communications, Inc. and its affiliates\* ("Windstream") are divesting certain of its local exchange residential markets to Talk America Services, LLC ("Talk America Services"). As a result of the transaction, your local and long distance service will transfer from Windstream to Talk America Services on or about April 1, 2015.

As a customer of Talk America Services, you will continue to receive the high-quality service you have come to expect. There will be no change in your current plan, rates, features, terms and conditions of your service or customer service contracts. Also, there will be no charges associated with transferring your service to Talk America Services and no action is required by you during this transfer.

As a customer, you have a choice in carriers for your communications services. If you choose to select another provider, you should contact that carrier immediately to ensure that your services are transferred before April 1, 2015. Keep in mind, if you change carriers, you may have to pay a transfer charge.

Under Federal Communications Commission rules, any restriction or "freezes" you may have placed on your account to block changes to your preferred local and/or long distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, please contact us at 1-855-546-5000.

Customer service is the foundation of our business. Please let us know how we can work with you to meet your needs. If you have any questions before, during, and after the transition of your service to Talk America Services, do not hesitate to contact us at 1-855-546-5000.

Be sure to look for more information from us during the upcoming weeks. We are excited about serving you and look forward to providing you with the same high-quality, innovative products and services in the future.

Sincerely,

Talk America Services, LLC

\*Windstream affiliates include Talk America, Inc, Windstream Norlight, Inc., The Other Phone Company, Windstream KDL, Inc., Windstream NuVox, Inc., Paetec Communications, Inc., US LEC Communications, LLC, McLeod USA Telecommunications Services, LLC, LDMI Telecommunications, Inc., Windstream NTI, Inc.,