

# **EXHIBIT A**

## **IP Transition and Alarm Monitoring Services Principles**

1. AT&T wishes to transition its legacy TDM-based facilities and services to advanced next-generation wireline and wireless IP-based facilities and services. Many of AT&T's customers who will participate in this TDM-to-IP transition currently use AT&T's wireline PSTN voice services to transmit signals between their alarm monitoring systems and the monitoring centers of alarm monitoring companies. AT&T's next-generation wireline IP-based voice services currently support existing alarm monitoring services. These principles confirm that, as described below, AT&T will offer next-generation wireless IP-based replacement services that will also support existing alarm monitoring and automation systems that utilize existing alarm monitoring industry standard equipment and systems, as well as related industry standard services currently supported by AT&T wireline PSTN voice services. .
2. For purposes of these principles, a Managed Facility Voice Network ("MFVN") means a physical facilities network that (a) is managed and maintained (directly or indirectly) by the service provider to ensure service quality and reliability from the service subscriber location to the Public Switched Telephone Network ("PSTN") or other MFVN peer network; (b) utilizes similar signaling and related protocols as the PSTN with respect to dialing, dial plan, call completion, and the carriage of alarm signals and protocols, loop voltage treatment (in accordance with FCC Part 68/TIA-968A); and (c) provides real-time transmission of voice signals, carrying alarm formats unchanged. Furthermore, an MFVN provider supplies professional installation that preserves primary line seizure for alarm signal transmission. If an MFVN provider offers self-installation, the MFVN provider supplies its subscribers who have alarm monitoring systems with information on wiring practices intended to ensure that such installation also will preserve primary line seizure for alarm signal transmissions. Finally, MFVN providers have major and minor disaster recovery plans to address outages and widespread events, which could include consumer battery backup options.
3. As part of the transition of its legacy TDM-based facilities and services, AT&T will offer next-generation wireless IP-based voice services that meet the minimum MFVN standards described above.
4. AT&T and representatives of the alarm monitoring industry, including industry leading companies like ADT, will work together to confirm that AT&T has a next-generation wireless IP-based product and service for replacement of wireline PSTN voice services that, among other things, meets the minimum MFVN standards described above.
5. In its dealings and contacts with wireline PSTN voice service subscribers in connection with the transition of their current service to AT&T's next-generation wireless IP-based services, AT&T, its agents and affiliates will:
  - a. Utilize marketing materials that inform all such subscribers that AT&T's wireless IP-based service is compatible with existing industry standard alarm systems supported by AT&T wireline PSTN services;

- b. Not interfere with the right of any customer or potential customer of an alarm monitoring company to obtain products and services from that company, including an alarm system, though, other than as expressly provided in subparagraph 5(c), this shall not restrict AT&T from marketing any of its products and services to any customer or potential customer, including an alarm system; and
- c. Not use information about a customer's existing alarm monitoring service that is obtained from that customer when the customer transitions from wireline PSTN voice services to next-generation wireless IP-based services to market products and services to that customer that are similar to, or serve the same function, in whole or in part, as alarm monitoring and related products and services. However, AT&T may market any of its products and services to any potential customer, including an alarm monitoring customer of another company, based on information obtained through any other lawful means.