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Why not provide those of us who are deaf with DEAFTEL? The notion that criminals would use it could be avoided by requiring those of us who NEED that app to get signed off forms from our audiologists or ENT's.

I do not sign. I am profoundly deaf and it seems soon will need a smart phone because more and more technology is being set up to use that smart phone as a base. But you are denying me that voice to text phone call because possibly a criminal would use it?

I personally have turned in to the FBI two glaring abuses of technology developed for the deaf because as a citizen that is my responsibility. But to now learn that you are holding me back from leading a fuller life because of some perceived criminals, is unbelievable.

I am so isolated as are others and the President promised in 2010 to level the telecommunications field for the deaf. Please follow his lead and permit DEAFTEL access to those who need it so badly.

The Relay system is rejected by so many in the hearing community. They don't have the time or interest to even listen to the operators explanation of the system so they hang up.

To that, why should deaf people have to have 20 digit phone numbers? That by itself identifies us to those criminals you are worried about as being people who are easy to take advantage of.

Why not let those of us who want to try DEAFTEL give it a shot and see how it goes rather than just refusing to let we who are deaf stay abreast of technological change. Soon our physicians are going to want to talk to us via smart phones but I guess that won't work for those of us who are deaf. Just another area we will be left out of.

Please follow the President's mandate and level the field and now.