



March 12, 2015  
Via ECFS Filing

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
9300 East Hampton Drive  
Capitol Heights, MD 20743

FRN: 0005026257

RE: Custom Teleconnect, Inc. Request to Surrender Domestic 214 License for the Commonwealth of Puerto Rico.

Dear Ms. Dortch:

Pursuant to Title 47, Section 63.71 this letter is submitted on behalf of Custom Teleconnect, Inc. to request relinquishment of its Domestic 214 License ITC-214-19931126-00220 for the Commonwealth of Puerto Rico.

Custom Teleconnect, Inc. never had direct end use customers and no longer has any aggregator customers in Puerto Rico. Enclosed with this letter is the Domestic Section 214 Discontinuance of Service application. Copies of this letter and the Domestic Section 214 Discontinuance of Service application have been sent to the Puerto Rico Public Service Commission and the Officer of Governor of Puerto Rico.

This cover letter and associated attachments are being filed electronically today via the Federal Communications Commission's Electronic Comment Filing System (ECFS).

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwrightman@tminc.com](mailto:cwrightman@tminc.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman

Consultant

cc: Bill Perner - CTI  
See Service List  
Rodney McDonald - FCC (email)

file: CTI - FCC  
tms: FCCx1501

Enclosures  
CW/lw

Before the  
**FEDERAL COMMUNICATIONS COMMISSION**  
Washington, D.C. 20554

In the Matter of )  
Section 63.71 Application of )  
**Custom Teleconnect, Inc.** )  
to Discontinue Service in the )  
Commonwealth of Puerto Rico, a U. S. )  
Territory \_\_\_\_\_ )

File No. \_\_\_\_\_

**Section 63.71 Application of Custom Teleconnect, Inc. to Discontinue Services**

Custom Teleconnect, Inc. ("CTI" or "Applicant") hereby seeks authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue its provision of operator services in the Commonwealth of Puerto Rico, a U. S. Territory. The Applicant intends to discontinue its telephone operations in Puerto Rico entirely.

Applicant has been a reseller of operator services. Applicant is a non-dominant service provider with respect to the services being discontinued.

The applicant provides the following information pursuant to Section 63.71 of the Commission's rules:

**I. Name and address of Carrier**

Custom Teleconnect, Inc.  
6242 West Desert Inn Road  
Las Vegas, NV 89146  
Telephone: 800-672-9080

Correspondence concerning this application should be sent to:

Connie Wightman, Consultant to  
Custom Teleconnect, Inc.  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, FL 32751  
Telephone: 407-740-3002  
Facsimile: 407-740-0613  
E-Mail: cwightman@tminc.com

2. ***Date of Planned Service Discontinuance, Reduction or Impairment:***

Custom Teleconnect, Inc. will no longer be providing telecommunication services and seeks authorization to discontinue its provision of operator services in the Commonwealth of Puerto Rico effective immediately. Through attrition, CTI no longer has any customers in the Commonwealth of Puerto Rico.

3. ***Points of Geographic Areas of Service Affected:***

CTI is a nationwide provider of operator services to prisons and correctional institutions.

4. ***Brief Description of Types of Service Affected:***

CTI's services include operator services provided to prisons and correctional institutions.

5. ***Brief Description of Dates and Methods of Notice to All Affected Customers:***

CTI does not have any Customers to notify; therefore customer notice is not applicable.

### Conclusion

Pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, Custom Teleconnect, Inc. understands that this application will be automatically granted on the 31<sup>st</sup> day after the Public Notice is released, with no Commission notification to the Applicant, unless the Commission has notified the Applicant that the grant will not be automatically effective.

Dated this 16 day of February, 2015.

  
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Vicki Crowder, President  
Custom Teleconnect, Inc.

Connie Wightman, Consultant to  
Custom Teleconnect, Inc.  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, FL 32751  
Telephone: 407-740-3002  
Facsimile: 407-740-0613  
E-Mail: cwightman@tminc.com

**Exhibit B - Service List**

Secretary of Defense  
Attn: Special Assistant for Telecommunications  
Pentagon  
Washington, D.C. 20301

Puerto Rico Public Service Commission  
P. O. Box 190870  
San Juan, Puerto Rico 00919-0870  
Tel: 787-756-1919  
Fax: 787-756-8086

Office of Governor Alejandro García Padilla  
La Fortaleza  
P.O. Box 9020082  
San Juan, PR 00902-0082  
Tel: 787-721-7000  
Fax: 787-721-5072

STATE OF FLORIDA        )

COUNTY OF ORANGE       )

On this date, March 12, 2015, Notice has been sent to the applicable State Regulatory Agencies, Governor's Offices and the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit A.



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Shipping Department  
Technologies Management, Inc.