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We have no broadband available, even though the Federal Broadband map indicates we do, because the Map is based on census blocks and not individual addresses. In the Map, if one home has broadband, then every home in the census block is deemed to have broadband, when they do not. We are a 7.5 mile area between two different carriers, both of which will not upgrade. AT&T does not want to upgrade, and the other provider will not upgrade because this is AT&T's area. The only cell phone service that works halfway is AT&T, and their towers are degraded. The above information is provided by AT&T Corporate officials that I have talked to. I have been told time after time that "due to deregulation, they do not have to upgrade." Our area must tether data from our cell phones to access the internet because dial-up (which is the only available internet available) locks up due to web sites being too high in graphics, and our phone lines being 1950's vintage can not handle the bandwidth. We need help but nothing I do seems to resolve this issue. I have talked with State and Federal Legislators and Senators, the FCC, AT&T Corporate, newspapers, and various providers not in the area, but I can get no one to help us. Deregulation has been a bad thing for the consumer. AT&T has been able to upgrade previously upgraded areas that have broadband, but areas that have no broadband and need service, no money is put into them, thus, our capability to be able to access tax forms, file tax forms, get manuals, etc., is limited or can not be done, and must be done away from home. Children have to go to libraries in order to get their homework and send it in, college courses can not be taken at home, etc. Please help.