

Good Day,

I'm not sure who I should address this letter to, but I would like to know how to proceed.

I will start this letter describing my situation.

I have been without access to the internet for more than 6 months now. This letter and filing with the FCC today comes to you using a friend's internet connection.

I have filed a complaint against 'Suddenlink Broadband Cable and Internet' provider in the past, because I could not host a home based server without having to pay a premium for the internet connection as a 'business' connection vs. a 'residential' connection.

As I stated in my previous complaint that I agreed with Suddenlink Cable and Internet provider, to purchase a residential bandwidth service, but they refused to provide me with an open internet connection. Their blocking techniques, designed to prohibit incoming requests to my private (and non-commercial) server, was an attempt to force me to purchase a 'business' connection at double the price of a residential connection, for the exact same amount of bandwidth.

In the past, I used 'Centurylink DSL (Telephone wireline)' because they did not prohibit my server from receiving incoming requests for webpages to my home based server.

I am asking the FCC today if I can get a residential broadband cable internet connection, without blocking imposed by Suddenlink Cable, and if I can be assured by the FCC can intervene and demand Suddenlink to provide me with an open internet connection, if they block my server from receiving requests for webpages using my residential internet connection.

Thank you for your assistance with this situation, and I am at your disposal for any questions or if I need to clarify any facts.

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Please forgive any misspellings or typos.