

FILED REDACTED VERSION

April 21, 2015

VIA EMAIL & ECFS

Ms. Marlene Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services and Speech to Speech Services for Individuals with Hearing and Speech Disabilities CG Docket Nos. 10-51 & 03-123

Dear Ms. Dortch:

Convo Communications, LLC (“Convo”) hereby submits a response to requests for information and questions posed by the Commission staff at and following its April 14, 2015 meeting with Convo. The highly sensitive and proprietary commercial information was redacted in the version of the ex parte electronically filed in the Commission’s dockets.

1) **Convo’s Business Plan:**

[REDACTED]

2) **Convo Volume Chart:**

[REDACTED]

3) **Interpreter Utilization Rate:**

[REDACTED]

4) **Financial Agreements:**

[REDACTED]

5) **Sustainable rate/economy of scale:**

[REDACTED].

6) **Financial Audit Reports:**

[REDACTED]

Sincerely,

/s/

Jeff Rosen
General Counsel

cc: Gregory Hlibok, Chief
Disability Rights Office