

VOLUNTARILY SUBMITTED CONFIDENTIAL INFORMATION

Subject to Request for Confidential Treatment

Pursuant to 47 C.F.R. §§ 0.457, 0.459

Redacted for Public Inspection

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

Accepted / Filed

APR 21 2015

**Federal Communications Commission
Office of the Secretary**

In the Matter of

Structure and Practices of the Video Relay
Service Program

Telecommunications Relay Services and
Speech-to-Speech Services for Individuals
with Hearing and Speech Disabilities

CG Docket No. 10-51
CG Docket No. 03-123

DOCKET FILE COPY ORIGINAL

**ASL SERVICES HOLDINGS, LLC/ GLOBALVRS'S RESPONSE TO STAFF
QUESTIONS RE
VRS PROVIDERS' JOINT PROPOSAL FOR IMPROVING FUNCTIONAL
EQUIVALENCE AND STABILIZING RATES**

ASL Services Holdings, LLC (known as "GlobalVRS") is a certified VRS provider that has been in collaborative efforts with the other 5 Certified VRS providers (collectively known as "United Providers") with the initiative of rate stabilization of the VRS per-minute compensation rate. In addition to the urgent need for rate stabilization of the VRS per-minute compensation rate, the United Providers also identified solutions for various other needs within the VRS community including SOA (Speed of Answer), Skill Based Routing and use of Deaf interpreters in VRS.

The United Providers recently met with Commission on these topics and additional information was requested. ASL Services Holdings, LLC/GlobalVRS hereby submits a response to questions posed by the Commission staff at the April 8, 2015 meeting with Video Relay Service ("VRS")

No. of Copies rec'd
List ABCDE

0+1

VOLUNTARILY SUBMITTED CONFIDENTIAL INFORMATION
Subject to Request for Confidential Treatment
Pursuant to 47 C.F.R. §§ 0.457, 0.459

Redacted for Public Inspection

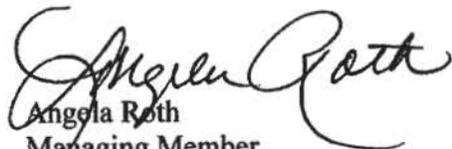
providers. In addition to this filing, which contains provider-specific proprietary information, the providers are submitting a joint response addressing a number of the questions below.

****BEGIN CONFIDENTIAL** provider-specific confidential information.**

[REDACTED]

****END CONFIDENTIAL** provider-specific confidential information.**

Respectfully submitted,


Angela Roth
Managing Member,
President and Chief Executive Officer

Date: April 20th, 2015