



## *Collinsville Public Library*

P.O. Box 743 Collinsville, Al 35961  
(256) 524-2323 jencollib@hotmail.com

April 23, 2015

To Whom it May Concern:

I am filing an appeal concerning my ERATE Funding Request (FRN) 2716211. I have tried twice to solve the problem submitting two different solutions but have been denied. My internet provider changed in the second quarter of the ERATE year. I filed the FRN for telecommunication for my internet service as I had for many years, not knowing that the new provider was using dark fiber and that I should have chosen internet as the category of service. I was not made aware until this year by my provider that ERATE would not pay for the services, this was past the time allotted for me to appeal to USAC to change the category of service. I then tried, at the suggestion of the USAC help desk to do a service substitution and submitted a form for that. I was informed that the rules of the program do not allow for this change and told my only option was to file an appeal with the FCC.

Please help me resolve this problem, these funds (\$324.00) have already been approved and set aside to pay for our internet service and there is no change in the cost of the service. Collinsville Public is a small library in a rural town in Alabama and these dollars are very important to the people that we serve each day. I appreciate your consideration of this appeal.

Sincerely,

Jennifer Wilkins, Director

