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Via ECFS

April 30, 2015

Matthew DelNero
Wireline Competition Bureau
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: *In the Matter of Applications filed by Qwest Communications International Inc and CenturyTel, Inc d/b/a/ CenturyLink for Consent to Transfer Control, WC Docket No. 10-110*

Dear Mr. DelNero:

CenturyLink is consolidating its Access Service ordering and billing systems to streamline processes and systems across CenturyLink's markets. Due to acquisitions, CenturyLink currently operates two different ordering and billing systems for Access Services. As a result, customers that are in multiple locations within CenturyLink's network could be using both systems, making this inefficient for customers and for CenturyLink.

During consolidation, CenturyLink will move all Access Service Request (ASR) ordering to Electronic Administration & Service Order Exchange (EASE) and the associated billing to Communications Data Group (CDG) Carrier Access Billing System (CABS). This consolidation will move some properties off the CenturyLink Online Request Application (CORA) system and the Integrated Access Billing System (IABS). The consolidation is anticipated to be complete by May 30, 2016.

CenturyLink has notified affected Wholesale customers and has begun meeting the requirements of the Change Management Process (CMP) detailed in CenturyLink's Interconnection Agreements as well as merger-related settlement agreements. Most recently, CenturyLink filed a detailed "CenturyLink Access Service Ordering and Billing System Consolidation Plan" on April 29, 2015, in the CMP forum where CLECs will be able to review the plan and provide comments.

In compliance with CenturyLink's commitments made in the FCC's proceeding regarding the transfer of control of Qwest Communications International Inc. to CenturyLink¹, CenturyLink is notifying the Commission and providing a copy of the detailed OSS integration plan.

¹ WC Docket No. 10-110, Appendix C, released March 18, 2011.

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The consolidation plan is broken down into two documents. The first, a PDF file, is the main document. The second, a Word document with embedded PDF files, represents Appendix A and contains four bill samples which are rather large. To see the samples, double click on each example in Appendix A to open the embedded PDF file containing the redacted bill. The customer-identifying information (CPNI) has been removed from each bill.

Sincerely,

/s/ Melissa E. Newman

Attachments

Copy via email to:
Randy Clarke