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WHY isn't this technology being put in place for ALL smart phone calls made and received by the deaf? How many more years is it going to take for you folks to carry out your mission as stated in 2010 in which the President stated you were "to level the telecommunications playing field for the deaf?"

The technology is here but you seem to do the bidding of the telcos and other large firms and insist that the non signing deaf live with the expensive and obsolete Relay system which is so slow that hearing people often just hang up on us.

And 20 digit phone numbers are useless in this world of computer forms with boxes that hold ten digits and no more. Those very long phone numbers also identify us to the criminal element out there as being vulnerable.

Please do your jobs for the non signing deaf and stop working for the big corporations who make campaign donations to prevent progress for the deaf.