

From: ygoldstein@torahinstitute.org
To: [Appeals](#)
Cc: "[Chana Rochel Schachter](#)"; [Dovid Saunders](#); [Hadassah Feldman](#)
Subject: FW: Letter of Appeal for BEN 23593
Date: Monday, May 18, 2015 11:50:01 AM
Attachments: [Invoice Extension Deadline Request Erate - Torah Institute of Baltimore BEN 23593.pdf](#)
[Letter of Appeal for Torah Institute Erate BEN 23593.pdf](#)
[Administrator's Decision re Torah Institute Appeal 11-12 and 12-13.pdf](#)

We just received the Administrator's Decision to our Appeal for Funding Years 11-12 and 12-13 (see attached). We were very surprised that our appeal was denied. When we had explained our situation to various E-rate representatives, it was confirmed that our situation was understandable and our case was compelling. For this reason we were encouraged to appeal and were told that our appeal would most likely be honored.

We feel this decision to reject funding unfairly denies our school the funding that we rely upon to provide our children with the high quality education they deserve. We therefore urge you to please reconsider and approve the funding as requested.

Thank you in advance for your consideration.

P.S. If you could please confirm the receipt of this email I would be especially grateful..

Yaakov T. Goldstein

Executive Vice President

Torah Institute of Baltimore

35 Rosewood Lane

Owings Mills, MD 21117

Tel: 410-654-3500

Fax: 443-394-5999

Email: ygoldstein@torahinstitute.org

www.torahinstitute.org

[Support Torah Institute! - Click HERE to Buy Tzedakah Scrip](#)

From: ygoldstein@torahinstitute.org [mailto:ygoldstein@torahinstitute.org]
Sent: Wednesday, April 15, 2015 10:18 AM
To: 'appeals@sl.universalservice.org'
Cc: Dovid Saunders (dsaunders@torahinstitute.org); Hadassah Feldman (hfeldman@torahinstitute.org); 'Chana Rochel Schachter'
Subject: Letter of Appeal for BEN 23593

To Whom It May Concern –

Please find attached a letter of appeal for reconsideration of our Invoice Extension Deadline Request for funding years 2011 and 2012. I am also attaching our original request. Please see below the electronic acknowledgement of the dismissal for this request.

We would be very grateful if you could please be in contact with us if there is a need for clarification to secure the reimbursement for those funding year's mentioned above.

Thank you so much for giving this your consideration.

P.S. If you can please confirm the receipt of this email we would appreciate it.

Sincerely,

Yakov T. Goldstein

Executive Vice President

Torah Institute of Baltimore

35 Rosewood Lane

Owings Mills, MD 21117

Tel: 410-654-3500

Fax: 443-394-5999

Email: vgoldstein@torahinstitute.org

www.torahinstitute.org

[Support Torah Institute! - Click HERE to Buy Tzedakah Scrip](#)

-----Original Message-----

From: deadline@sl.universalservice.org [<mailto:deadline@sl.universalservice.org>]

Sent: Friday, March 20, 2015 2:51 PM

To: torahinstitute@comcast.net

Subject: Administrator's Decision on Invoice Deadline Extension Request

This serves as acknowledgement and dismissal of your request for a deadline extension for the following FRNs:

2210720

2369499

Current deadline extension rules and procedures do not allow approval for the reason submitted.

TO APPEAL THIS DECISION:

If you wish to appeal the decision indicated in this letter, your appeal must be POSTMARKED within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and e-mail address (if available) for the person who can most discuss this appeal with us.
2. State outright that your letter is an appeal. Identify which Administrative Decision you are appealing. Indicate the relevant funding year and the date of this letter. Your letter of appeal must also include the Billed Entity Name, the Form 471 Application Number, and the SLD Invoice Number from the top of your letter.
3. When explaining your appeal, copy the language or text from this letter that is at the heart of

your appeal to allow the SLD to more readily understand your appeal and respond appropriately. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep copies of your correspondence and documentation.

4. Provide an authorized signature on your letter of appeal.

If you are submitting your appeal on paper, please send your appeal to: Letter of Appeal, Schools and Libraries Division, 30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685. Additional options for filing an appeal can be found in the "Appeals Procedure" posted in the Reference Area of the SLD web site or by contacting the Client Service Bureau. We encourage the use of either the e-mail or fax filing options.

Schools and Libraries Division
Universal Service Administrative Company

This e-mail has been generated programmatically. Please do not respond to this e-mail.

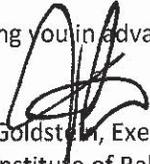
2/11/2015

To whom it may concern:

The following is a request for an invoice extension for funding years 2011-2013. The oversight of not filing the 472/BEAR Form in a timely fashion was due to the fact that we had become used to receiving direct credits to our monthly statements from some of our service providers (not requiring us to file the 472/BEAR Form) and we had not realized that other service providers were not making this option available to us. We have contacted all of our service providers and discussed the matter with them and we were told that they are prepared to confirm the services already provided by them to our school. We understand from USAC that there may have already been some 472/BEAR Forms filed for some of these funding years, but we would like to be certain that we receive the maximum eligible amount of refunds committed for the funding years listed below that we had filed for.

Please feel free to contact me should there be a need for any further clarification regarding this issue.

Thanking you in advance for your consideration,


Yakov Goldstein, Executive Vice President
Torah Institute of Baltimore (BEN 23593)
35 Rosewood Lane
Owings Mills, MD 21117
(410) 654-3500 x 1008
torahinstitute@comcast.net

FUNDING YEAR 2011

471 #	FRN #	SPIN #	Service Provider Name	Amount of Invoice
813281	2210720	143035223	Quantum Telecommunications	\$6586.71

FUNDING YEAR 2012

471 #	FRN #	SPIN #	Service Provider Name	Amount of Invoice
869063	2369499	143035223	Quantum Telecommunications	\$6702.49

FUNDING YEAR 2013

471 #	FRN #	SPIN #	Service Provider Name	Amount of Invoice
920991	2515910	143000677	Verizon Wireless	\$1963.19
920991	2515917	143035223	Quantum Telecommunications	\$6491.82
920991	2517627	143001401	Verizon Maryland	\$317.88
920991	2517675	143003990	Comcast Business Communications	\$989.00

LETTER OF APPEAL

4/15/2015

To whom it may concern:

The following is a letter requesting an appeal of a decision made dismissing an invoice extension request for BEN 23593 (Torah Institute of Baltimore). These dismissals affected funding years 2011-2012 for services provided by Quantum Communications (SPIN #143035223).

The school is requesting reconsideration for a credit refund for the funding years mentioned below:

FY 2011: SLD Invoice #2166176	471 Application #813281	FRN #2210720
FY 2012: SLD Invoice #2166177	471 Application #869063	FRN #2369499

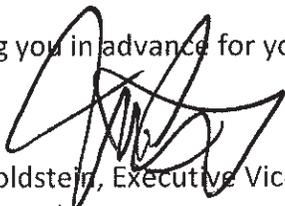
We received electronic notification on 3/20/2015 regarding this issue and to date have not received a "hard" paper copy explaining the reason for dismissal.

Our school currently depends on volunteers from our parent body to file all E-RATE forms. Despite that this task is being "outsourced" and relies heavily on much paper documentation needed and provided by both USAC and various departments within the school, we feel that our parent volunteers have always performed this task in both a timely and efficient manner.

Several years ago the school decided to change service providers for their local and long distance telephone service, significantly reducing costs for these services. The budget of our school is extremely dependent on the funds allotted and in no way did the school want to put those funds at risk. Prior to this change, some of our previous service providers offered an option to receive automatic credits to our monthly statements, saving us from having to file a separate BEAR Form for their services. This certainly was the understanding that we had with our new service provider when we went into contract with them. It was only after several years that the business office identified that the E-RATE funds were not automatically credited or reimbursed, neither on our monthly statements, nor as a "lump" sum at the end of our funding years, as we had become accustomed to. Immediately the parent volunteers were contacted to attempt to retrieve the funds that had been allotted. We spoke with several E-RATE representatives regarding this issue and after explaining the situation and reasons for this oversight, we were advised to file an invoice extension request, which would most likely be honored. It came as quite a surprise to us when we received notification that our request had been dismissed.

If further clarification of this issue is needed, please contact me.

Thanking you in advance for your reconsideration,



Yakov Goldstein, Executive Vice President
35 Rosewood Lane
Owings Mills, MD 21117
Phone: (410) 654-3500 x1008
Fax: (443) 394-5999
torahinstitute@comcast.net



Administrator's Decision on Appeal – Funding Year 2012-2013

May 12, 2015

Yakov Goldstein
Torah Institute of Baltimore
35 Rosewood Lane
Owings Mills, MD 21117

Re: Applicant Name: TORAH INSTITUTE OF BALTIMORE
Billed Entity Number: 23593
Form 471 Application Number: 869063
Funding Request Number(s): 2369499
Your Correspondence Dated: April 15, 2015

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's Funding Year 2012 Administrator's Decision on Invoice Deadline Extension Request Letter for the Application Number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision. If your Letter of Appeal included more than one Application Number, please note that you will receive a separate letter for each application.

Funding Request Number(s): 2369499
Decision on Appeal: **Denied**
Explanation:

- On appeal, you have not provided extraordinary circumstances that prevented you from requesting an Invoice Deadline Extension in a timely manner. Since USAC's decision was consistent with the FCC rules, your appeal is denied.

Since your appeal was denied in full, dismissed or cancelled, you may file an appeal with the FCC. Your appeal must be postmarked within 60 days of the date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found under the Reference

Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

We thank you for your continued support, patience and cooperation during the appeal process.

Schools and Libraries Division
Universal Service Administrative Company



Administrator's Decision on Appeal – Funding Year 2011-2012

May 12, 2015

Yaakov Goldstein
Torah Institute Of Baltimore
35 Rosewood Lane
Owings Mills, MD 21117

Re: Applicant Name: TORAH INSTITUTE OF BALTIMORE
Billed Entity Number: 23593
Form 471 Application Number: 813281
Funding Request Number(s): 2210720
Your Correspondence Dated: April 15, 2015

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's Funding Year 2011 Administrator's Decision on Invoice Deadline Extension Request Letter for the Application Number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision. If your Letter of Appeal included more than one Application Number, please note that you will receive a separate letter for each application.

Funding Request Number(s): 2210720
Decision on Appeal: **Denied**
Explanation:

- On appeal, you have not provided extraordinary circumstances that prevented you from requesting an Invoice Deadline Extension in a timely manner. Since USAC's decision was consistent with the FCC rules, your appeal is denied.

Since your appeal was denied in full, dismissed or cancelled, you may file an appeal with the FCC. Your appeal must be postmarked within 60 days of the date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found under the Reference

Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

We thank you for your continued support, patience and cooperation during the appeal process.

Schools and Libraries Division
Universal Service Administrative Company