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Executive Director
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June 2, 2015

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Ex Parte

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Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
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Re: Facilitating the Deployment of Text-to-911 and Other Next Generation 911 Applications, PS Docket No. 11-153; Framework for Next Generation 911 Deployment, PS Docket No. 10-255; Improving 911 Reliability, PS Docket No. 13-75; Reliability and Continuity of Communications Networks, Including Broadband Technologies, PS Docket No. 11-60.

Dear Ms. Dortch:

On May 29, 2015, Robert Schaeffer, Susan Sherwood, Gregory Romano, Nneka Chiazor and Robert Morse of Verizon met with David Simpson, David Furth, Jeffery Goldthorp, Lauren Kravetz, Tim May and Dana Zelman of the Public Safety and Homeland Security Bureau to discuss issues in the above referenced proceedings.

Verizon discussed two recommended format changes to the forthcoming 911 Reliability Certification System in response to the Bureau's request for public input.¹ These minor changes would address differences in the certification requirements between the first year and subsequent years, and enable the reporting of 911 circuit diversity compliance on a nationwide basis or by regional service areas.

Verizon also described the progress of its implementation of text-to-911 via the short messaging service (SMS) platform on which it has opted to deliver 911 texts for purposes of the upcoming June 30, 2015 deadline. Verizon has deployed text-to-911 to nearly 500 PSAPs, with additional deployments to more than 160 PSAPs in progress. Verizon also discussed the challenges to extending text-to-911 service to its multimedia messaging service (MMS) platform without multimedia attachments or delivery to multiple recipients. Verizon described ongoing industry efforts to address these issues through standards bodies and multimedia messaging service center (MMSC) vendors. In the interim, Verizon users attempting to send 911 texts with multimedia attachments or to multiple recipients will continue to receive a bounceback message.²

¹ See *Public Safety and Homeland Security Bureau Announces User Testing of 911 Reliability Certification System*, Public Notice, PS Docket Nos. 13-75 and 11-60, DA 15-626 (PSHSB 2015).

² See Verizon Reply Comments in PS Docket No. 11-153, at 4 (Nov. 17, 2014); CTIA *Ex Parte* in PS Docket No. 11-153 (Oct. 7, 2014).

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Pursuant to Section 1.1206 of the Commission's rules, a copy of this letter is being filed via ECFS.

Sincerely,

Aneka Chavez