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I decided to contract an ISP for internet services solely at my current residence (which had not had any connectivity). I contacted Charter, and discovered high rates for poor service (<10mbps @\$50+ per month).

I contacted ATT and after 3 technician visits received no service. Upon another call I was informed that the 20mbps installation was impossible as ATT could only provide 2mbps in my neighborhood at this time.

I was lied to about services offered and disappointed with total incompetence.

I returned to Comcast (a prior provider at a different location, of whom I was not satisfied as a customer).

I currently receive decent performance, lacking customer relations and support, and difficulty in paying my bill.

Since, I have had Charter representatives knock upon my door and lie to the effect, "Comcast is leaving Michigan, you might as well sign up with our ISP."

I desire internet connectivity with decent speed (15mbps+) without all this Bull Shit.

Do NOT permit these companies to continue, nor progress, at their current pace.

Comcast has a legislated holiday, elected by and, in my state (MI). This should be illegal, do something far better.

I am a concerned, already disappointed, and frustrated citizen. I have the option of choosing my cable provider (Comcast or Shit-service-for-gold). I do not have the luxury of decency in a modern society... Do something, do something better...