

ATTACHMENT A

VIRGINIA RELAY SERVICE
2014 - 2015 ANNUAL SUMMARY OF CONSUMER COMPLAINTS
 June 1, 2014 through May 31, 2015



ATTACHMENT A

	2014							2015					
VIRGINIA	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	TOTAL
VOICE	0	0	0	0	0	0	0	0	0	0	0	0	0
TTY	0	0	0	0	0	0	0	0	0	0	1	0	1
TOTAL	0	0	0	0	0	0	0	0	0	0	0	0	1

VIRGINIA RELAY SERVICE
Summary by Category

	2014							2015					
CATEGORY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	TOTAL
AVAILABILITY	0	0	0	0	0	0	0	0	0	0	0	0	0
SPEED OF ANSWER	0	0	0	0	0	0	0	0	0	0	0	0	0
CA CHANGE	0	0	0	0	0	0	0	0	0	0	0	0	0
CA GENDER	0	0	0	0	0	0	0	0	0	0	0	0	0
VERBATIM	0	0	0	0	0	0	0	0	0	0	0	0	0
REAL TIME	0	0	0	0	0	0	0	0	0	0	0	0	0
60 WPM	0	0	0	0	0	0	0	0	0	0	0	0	0
911	0	0	0	0	0	0	0	0	0	0	0	0	0
COC	0	0	0	0	0	0	0	0	0	0	0	0	0
CA SPELL-TYPE-GRAMMAR	0	0	0	0	0	0	0	0	0	0	1	0	1
SEQUENCE	0	0	0	0	0	0	0	0	0	0	0	0	0
3 WAY	0	0	0	0	0	0	0	0	0	0	0	0	0
CALL RELEASE	0	0	0	0	0	0	0	0	0	0	0	0	0
SPEED DIAL	0	0	0	0	0	0	0	0	0	0	0	0	0
RATES	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0	0	0	0	0	1	0	1

