FCC Form 481 - Carrier Annual Reporting Data Collection Form

REDACTED – FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo@fairpoint.com

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200> Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210> [redacted] -- check box if no outages to report		✓	
<300> Unfulfilled Service Requests (voice) [redacted]			
<310> Detail on Attempts (voice) [redacted]	(attach descriptive document)	✓	
<320> Unfulfilled Service Requests (broadband) [redacted]		✓	
<330> Detail on Attempts (broadband) [redacted]	(attach descriptive document)	✓	
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed [redacted]		✓	✓
<420> Mobile 0.0			
<430> Number of Complaints per 1,000 customers (broadband)		✓	
<440> Fixed [redacted]			
<450> Mobile 0.0			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510> 105111ME510.pdf	(attached descriptive document)	✓	✓
<600> Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610> 105111ME610.pdf	(attached descriptive document)	✓	✓
<700> Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800> Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900> Tribal Land Offerings (Y/N)? ◉ ○	(if yes, complete attached worksheet)	✓	
<1000> Voice Services Rate Comparability Certification	Yes	✓	
<1010> 1010 Voice Service Rate Comparability.pdf	(attach descriptive document)	✓	
<1100> Certify whether terrestrial backhaul options exist (Yes or No) ◉ ○	(if not, check to indicate certification)	✓	
<1110>	(complete attached worksheet)	✓	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	✓	
<2005>	(complete attached worksheet)	✓	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)		
<3005>	(complete attached worksheet)		

(100) Service Quality Improvement Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

112 Service Quality Improvement Reporting 2015.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Not Applicable
<114>	Report how much universal service (USF) support was received	Not Applicable
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Not Applicable
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Not Applicable
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Not Applicable
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

-- See attached worksheet --

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701> Residential Local Service Charge Effective Date: 1/1/2015

<702> Single State-wide Residential Local Service Charge: [redacted]

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Northern New England Telephone Operations LLC - Maine
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Northern New England Telephone Operations LLC - Maine

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<910> Tribal Land(s) on which ETC Serves

Passamaquoddy Tribe - Pleasant Point Reservation
Houlton Band of Maliseet Indians
Penobscot Indian Nation
Passamaquoddy Tribe - Indian Township Reservation
Aroostook Band of Micmacs

<920> Tribal Government Engagement Obligation

105111ME920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Yes
<922>	Feasibility and sustainability planning;	Yes
<923>	Marketing services in a culturally sensitive manner;	Yes
<924>	Compliance with Rights of way processes	Yes
<925>	Compliance with Land Use permitting requirements	Yes
<926>	Compliance with Facilities Siting rules	Yes
<927>	Compliance with Environmental Review processes	Yes
<928>	Compliance with Cultural Preservation review processes	Yes
<929>	Compliance with Tribal Business and Licensing requirements.	Yes

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

105111ME1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP www.tariffs.net/fairpoint/tier.asp?cid+1644

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✓

<1222> Details on the number of minutes provided as part of the plan, ✓

<1223> Additional charges for toll calls, and rates for each such plan. ✓

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)i}	Not Applicable
<2011a>	3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012>	2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}	
<2013>	2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}	
<2014>	2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}	Yes
<2015>	2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}	

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016>	Certification Support Used to Build Broadband	Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021,contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document(s) Listing Required Information

REDACTED – FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification {47 CFR § 54.313(f)(1)(i)}

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

REDACTED – FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/23/2015

Printed name of Authorized Officer: Michael Skrivan

Title or position of Authorized Officer: Vice President Regulatory

Telephone number of Authorized Officer: 2075354150 ext.

Study Area Code of Reporting Carrier: 105111 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier **Data Collection Form**	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
[redacted]											

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701> Residential Local Service Charge Effective Date: 1/1/2015

<702> Single State-wide Residential Local Service Charge: [redacted]

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
ME	All Exchgs-Basic Res		FR	18.99	[redacted]			
ME	All Exchgs-NonBasic Res		FR	16.69				

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**		**Broadband Service - Download Speed (Mbps)**	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	
[redacted]								

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**		**Broadband Service - Download Speed (Mbps)**	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	
[redacted]								

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**		**Broadband Service - Download Speed (Mbps)**	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	
[redacted]								

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Northern New England Telephone Operations LLC - Maine
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Northern New England Telephone Operations LLC - Maine

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
Bentleyville Communications Corporation	170145	dba FairPoint Communications Inc.
Berkshire Cable Corp.		dba FairPoint Long Distance
Berkshire Cellular, Inc.		
Berkshire New York Access, Inc.		
Berkshire Telephone Corporation	150073	dba FairPoint Communications Inc.
Big Sandy Telecom, Inc.	462192	dba FairPoint Communications Inc.
Bluestem Telephone Company	411835	dba FairPoint Communications Inc.
Chautauqua & Erie Communications, Ltd		
Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications Inc.
China Telephone Company	100004	dba FairPoint Communications Inc.
Chouteau Telephone Company	431981	dba FairPoint Communications Inc.
Columbine Telecom Company	462204	dba FairPoint Communications Inc.
Columbus Grove Telephone Co.	300604	dba FairPoint Communications Inc.
COM Networks, Inc.		
Comerco, Inc.		dba FairPoint Long Distance
Community Service Telephone Co	100015	dba FairPoint Communications Inc.
C-R Communications, Inc.		
C-R Long Distance, Inc.		dba FairPoint Long Distance
C-R Telephone Company	341009	dba FairPoint Communications Inc.
El Paso Long Distance Company		dba FairPoint Long Distance
El Paso Telephone Company	341004	dba FairPoint Communications Inc.
Ellensburg Telephone Company	522412	dba FairPoint Communications Inc.

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Northern New England Telephone Operations LLC - Maine
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Northern New England Telephone Operations LLC - Maine

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Elltel Long Distance Corp.		dba FairPoint Long Distance
Enhanced Communications of Northern New England Inc.		
ExOp of Missouri Inc.		
FairPoint Broadband, Inc.		
FairPoint Business Services LLC		
FairPoint Carrier Services, Inc.		
FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications Inc.
FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
FairPoint Vermont, Inc. (TG)	143331	dba FairPoint Communications Inc.
Germantown Independent Telephone Company	300618	dba FairPoint Communications Inc.
Germantown Long Distance Company		dba FairPoint Long Distance
GTC, Inc.	210291	(Florala) dba FairPoint Communications Inc.
GTC, Inc.	210329	(Perry) dba FairPoint Communications Inc.
Maine Telephone Company, INC	100025	dba FairPoint Communications Inc.
Marianna Scenery Hill Telephone Company	170185	dba FairPoint Communications Inc.
Marianna Tel., Inc.		
MJD Services Corp.		
MJD Ventures, Inc.		
Northern New England Telephone Operations LLC (NNE)	125113	dba FairPoint Communications Inc.
Northern New England Telephone Operations LLC (NNE)	105111	dba FairPoint Communications Inc.
Northland Telephone Company of Maine, Inc.	103313	dba FairPoint Communications Inc.
Odin Telephone Exchange, Inc	341065	dba FairPoint Communications Inc.
Orwell Communications, Inc.		dba FairPoint Long Distance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	105111
<015>	Study Area Name	NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Northern New England Telephone Operations LLC - Maine
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Northern New England Telephone Operations LLC - Maine

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Orwell Telephone Company	300649	dba FairPoint Communications Inc.
Peoples Mutual Long Distance		
Peoples Mutual Telephone Co	190244	dba FairPoint Communications Inc.
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications Inc.
ST Enterprises, Ltd.		
ST Long Distance, Inc.		dba FairPoint Long Distance (Kansas, Colorado, Oklahoma)
St. Joe Communications, Inc.	210339	dba FairPoint Communications Inc.
Standish Telephone Company, INC	100025	dba FairPoint Communications Inc.
Sunflower Telephone Co	461835	dba FairPoint Communications Inc.
Taconic Technology Corp.		
Taconic TelCom Corp.		dba FairPoint Long Distance
Taconic Telephone Corp.	150084	dba FairPoint Communications Inc.
Telephone Operating Company of Vermont LLC (NNE)	145115	dba FairPoint Communications Inc.
UI Long Distance, Inc.		dba FairPoint Long Distance
Utilities, Inc.		dba FairPoint Communications Inc.
YCOM Networks, Inc.	522453	dba FairPoint Communications Inc.

FCC Form 481

Line 112- Service Quality Improvement Reporting
{47 CFR 54.313(a)(1)}

1. In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. The bureau stated that "until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest" to require price cap ETCs to file five-year plans.[1]

[1] *Connect America Fund et al.* WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (*ETC Reporting Requirements Order*).

Northern New England Telephone Operations LLC Maine
105111
Line 310

For the period January 1, 2014 through December 31, 2014, Northern New England Telephone Operations LLC (SAC #105111) had [redacted]

10511me310.pdf

Unfulfilled Requests Broadband

Pursuant to 47 C.F.R. 54.313 (a)(3)
Data Collection Form 481 Line 330

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Request Date	Business/ Consumer
[redacted]	

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Request Date	Business/ Consumer
[redacted]	

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Request Date	Business/ Consumer
[redacted]	

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Study Area Code	105111
Study Area Name	Northern New England Telephone Operating Co.-Maine
Program Year	2014
Contact Name	Barbara Galardo
Contact Telephone Number	207-535-4126
Contact Email Address	bgalardo@fairpoint.com

Exchange	Request Date	Business/ Consumer	Reason Request Unfullfilled
[redacted]			

Northern New England Telephone Operations LLC
Maine
105111
Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Northern New England Telephone Operations LLC, hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Maine Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." [2] The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."[3]

Northern New England Telephone Operations LLC, The companies do report Service quality metrics on a quarterly basis. This is based on a verbal agreement with the Maine Public Utilities commission (the PUC). NNE Maine reports monthly on 7 metrics: The seven metrics are – Network Trouble report rate, % troubles not cleared in 24 hours, % install appointments not met, average delay days for missed appointments, and outages, business and repair office answer time, and complaints. An annual summary is filed for penalty calculations.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

---

[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").
[2] *Id.* at para. 28.

FairPoint Communications
1 Davis Farm Road
Portland, ME 04103

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan ("BCP") is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope
- BCP Components
- Plan Maintenance

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- Customer Interfacing – It is recognized that a "business impact" only occurs when an *external-interfacing* element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity – Without critical infrastructure systems, the ability for all other FairPoint business operations (back / front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff and equipment, service utilities, telecommunications and data network, IT network, and related infrastructure based items.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- Information Technology ("IT")
- Administrative and Support Operations
- Inside and Outside Plant Operations
- Network Operations Center ("NOC")
- Enhanced 9-1-1 ("E-911")
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents. All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.

FairPoint Communications
1 Davis Farm Road
Portland, ME 04103

BCP Components

The BCP consists of several components:

- Operational Preparedness for Expected Events (i.e. weather related events)
- Event / Crisis Communication Plan
- Redundancy Mapping
- Department Recovery Plans
- Information Technology Continuity Plan

The following is a brief summary of the plan components.

Operational Preparedness for Expected Events

Weather events such snow, ice and wind can negatively impact power and communications infrastructure. While this threat cannot be eliminated, FairPoint takes steps to mitigate a storm's impact through preparedness and response. Steps include:

- Pre-event planning based on information provided by National Oceanic and Atmospheric Administration **("**NOAA"**)**
- Coordinate planning and recovery efforts through state emergency management groups
- Engage supply chain vendors to delivery additional stock prior to the expected event
- Inspect, test and fuel emergency generators in anticipation of a power outage
- Reallocate / relocate staff in order to respond to the pending event

Event / Crisis Communication Plan

Communications is a key element to respond and recover business operations. Event / Crisis Communications are facilitated by FairPoint's Risk Management Team who assume the role of incident command from the onset of the event until normal operations are resumed.

FairPoint uses a dual level communication strategy as part the Event Communication Plan. The primary level is the workgroup comprised of both employees and vendors that are directly involved in the recovery work. The secondary level consists of internal interested parties made up of our Strategic Leadership Team. The role of the secondary level is to facilitate communications both internally and externally regarding the event and our path to response and recovery. For 2014, FairPoint has partnered with SunGard and will be deploying a hosted event communication platform in order increase our speed and reach of communications during an event.

Redundancy Mapping

The process of redundancy mapping reviews operations within the FairPoint organization to identify alternate facilities and work locations that can be used in the event a primary location is not accessible. Given the geographic spread of FairPoint's Northern New England footprint, capabilities exist to relocate operations from event impacted areas. Through the mapping process, FairPoint is able to identify single points of failure and develop alternative work processes.

Department Recovery Plans

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements, along with E-911 needs, have a high level of consideration in addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations. The recovery plans are built around a 24hour to 72hours response plan. This methodology

FairPoint Communications
1 Davis Farm Road
Portland, ME 04103

focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan
Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

FairPoint communications
www.fairpoint.com
1 Davis Farm Road
Portland ME 04103

December 30, 2014

[redacted]

Please feel free to contact me at 207-535-4248 or via email at rtulk@fairpoint.com if you have any questions or concerns, or if you would like to arrange a date for a meeting or call. I look forward to meeting and working with you.

Sincerely,

RoJean D. Tulk

RoJean D. Tulk
Director/Government Relations - Maine

FairPoint communications
www.fairpoint.com
1 Davis Farm Road
Portland ME 04103

December 30, 2014

[redacted]

Please feel free to contact me at 207-535-4248 or via email at rtulk@fairpoint.com if you have any questions or concerns, or if you would like to arrange a date for a meeting or call. I look forward to meeting and working with you.

Sincerely,

RoJean D. Tulk
Director/Government Relations - Maine

FairPoint communications

www.fairpoint.com
1 Davis Farm Road
Portland ME 04103

December 30, 2014

[redacted]

[redacted]

[redacted]

Please feel free to contact me at 207-535-4248 or via email at rtulk@fairpoint.com if you have any questions or concerns, or if you would like to arrange a date for a meeting or call. I look forward to meeting and working with you.

Sincerely,

RoJean D. Tulk
Director/Government Relations - Maine

FairPoint communications
www.fairpoint.com
1 Davis Farm Road
Portland ME 04103

December 30, 2014

[redacted]

[redacted]

[redacted]

Please feel free to contact me at 207-535-4248 or via email at rtulk@fairpoint.com if you have any questions or concerns, or if you would like to arrange a date for a meeting or call. I look forward to meeting and working with you.

Sincerely,

Rojean D. Tulk
Director/Government Relations - Maine

Tulk, RoJean [Portland, ME.]

From: Tulk, RoJean [Portland, ME.]
Sent: Friday, December 12, 2014 11:51 AM
To: [redacted]
Cc:
Subject:
Attachments:

[redacted]

Best regards,
RoJean

RoJean Tulk - *Director of Legislative Relations, Maine*
FairPoint Communications | One Davis Farm Road; Portland, ME 04103 | rtulk@fairpoint.com
207.535.4248 office | 207.233.9375 cell | 207.797-1221 fax

Please consider the environment before printing this email.

FairPoint communications
www.fairpoint.com
1 Davis Farm Road
Portland ME 04103

December 12, 2014

[redacted]

[redacted]

[redacted]

[1] For this Program, tribal lands include any federally recognized Indian tribe's reservation, pueblo, or colony, Indian allotments and any land designated by the Federal Communications Commission for purposes of the Lifeline Program.

FairPoint communications
www.fairpoint.com
1 Davis Farm Road
Portland ME 04103

[redacted]

RoJean D. Tulk
Director of Government Relations/Maine

FairPoint communications

Native American Lifeline Program Application

In Maine, FairPoint Communications participates in the Native American Lifeline Program which provides federal and state government assistance to qualified residential customers to reduce monthly telephone service charges. To enroll in the Lifeline Program, you must meet all qualifications, complete all sections of this application and provide all documentation requested. FairPoint will confirm your eligibility for the Lifeline Program.

CUSTOMER INFORMATION

Name _____ (first) _____ (last)

Last 4 Digits of Your Social Security Number: ___ ___ ___ ___ OR Your Tribal Identification Number: _____ (If no Social Security Number)

Telephone Number: _____ Date of Birth (mm/dd/yyyy): _____ / _____ / _____ (must be 18 or older)

Service Address of Principal Residence (No Post Office Box):

Street: _____ Apt. _____

City: _____ State: _____ Zip Code _____

Billing Address, if different from service address (may include Post Office Box):

Street: _____ Apt. _____

City: _____ State: _____ Zip Code _____

Is this a temporary address? Yes ☐

LIFELINE PROGRAM REQUIREMENTS

1. You must meet the "One-per-Household" Requirement.
   - Only one person in a household can qualify to receive Lifeline Program benefits.
   - A "household" is any individual or group of individuals who live together at the same address and share income and expenses.
   - Only one residential telephone service in a household can receive Lifeline Program support.
   - A household may not receive Lifeline benefits from multiple service providers.

   _____ My initials here certify that I meet the one-per-household requirement. I understand that falsely certifying eligibility is a violation of the rules of the Federal Communications Commission and will result in my removal from the Lifeline Program and could result in criminal prosecution by the United States government.

   Do you live at an address at which there are multiple households? Yes ☐

   If yes, you must complete a supplemental form from FairPoint to determine your eligibility.

2. You must meet program participation requirements *or* meet household income requirements.
   I (or my dependent or other member of my household) receive(s) benefits from at least one of the programs listed below OR my household meets the income requirement below:
   (Check the box for each category which applies.)

   - ☐ Medicaid / MaineCare
   - ☐ Supplemental Security Income
   - ☐ Low Income Home Energy Assistance Program
   - ☐ National School Lunch/Free Lunch Program (NSL)
   - ☐ Bureau of Indian Affairs Assistance Program
   - ☐ Food Distribution Programs on Indian Reservations
   - ☐ Supplemental Nutrition Assistance Program (SNAP)
   - ☐ Federal Public Housing (Section 8)
   - ☐ Tribally Administered Temporary Assistance for Needy Families (TANF)
   - ☐ Temporary Assistance for Needy Families (TANF)
   - ☐ Head Start (if income qualifying standard met)
   - ☐ HOUSEHOLD Income at or below 135% of Federal Poverty Level
     There are _____ people in my household.

   ☐ I *do not* receive benefits from a program listed above. The full name of my dependent or other member of my household who *does* receive benefits from a program listed above is _____.

   To complete your application:
   - You must send proof of participation in *one* program you checked above, OR
   - If you are eligible because of your household income, you must send proof of your qualifying household income.

   See attached *Questions and Answers* to determine what documentation can be accepted.

(continued on back)

3. You must acknowledge these critical notification obligations.
You have obligations if you receive Lifeline Program benefits. You must *initial* the statements below to acknowledge you understand your obligations:

_____ I will notify FairPoint within 30 days if I (or my dependent or other household member) no longer participate(s) in the federal programs identified in my application or if my household income exceeds to 135% of the Federal Poverty Guidelines.

_____ I will notify FairPoint within 30 days if I or my household begins to receive more than one Lifeline Program benefit.

_____ I will notify FairPoint within 30 days if I no longer qualify for Lifeline support for any reason.

_____ I understand these notification obligations and that I may be subject to penalties if I fail to provide this notice.

4. You must certify the following statements. (You must read and *initial* all certifications below.)

I hereby certify under penalty of perjury that:

_____ I (or my dependent or other member of my household) currently receive(s) benefits from the program(s) identified above or my annual household income is at or below 135% of the Federal Poverty Guidelines.

_____ I acknowledge that my household can only receive one Lifeline Program benefit and to the best of my knowledge my household does not now receive Lifeline Program benefits.

_____ My household is not receiving a Lifeline Program benefit from more than one landline or wireless service provider.

_____ I agree not to transfer my Lifeline Program benefits to another person.

_____ I certify I am an eligible resident of Tribal lands.
For this certification, Tribal lands include any federally recognized Indian tribe's reservation, pueblo, or colony, Indian allotments and any land designated by the Federal Communications Commission for purposes of the Lifeline Program.

_____ I acknowledge that I may be required to recertify my continued eligibility at any time and failure to recertify my eligibility for the Lifeline Program as required will result in my removal from the Lifeline Program.

_____ I agree that FairPoint may transmit to the Administrator of the National Lifeline Accountability Database my full name, my full residential address, my date of birth, and the last four digits of my Social Security Number or Tribal Identification number, the telephone number to be associated with Lifeline Program benefits, the date on which Lifeline service is begun, the date on which Lifeline Program benefits end, the amount of support sought by FairPoint and the means through which I qualify for Lifeline Program benefits. I understand that transmission of this information is required to ensure the proper administration of the Lifeline Program. I also understand that if I refuse to have this information transmitted to the Administrator, I will be denied Lifeline Program benefits.

_____ FairPoint may continue to monitor my participation in the identified program(s) for continued eligibility for Lifeline Program benefits.

_____ I agree to allow FairPoint to exchange any necessary information with the appropriate state or federal agency to verify my eligibility to participate in the Lifeline Program.

_____ All of my responses and acknowledgements provided on this application are true and correct to the best of my knowledge.

_____ I acknowledge that willingly making false statements or providing false or fraudulent information to obtain Lifeline Program benefits is punishable by law and can result in fines, imprisonment, de-enrollment or being barred from the program.

Signature_____ Date _____

Mail your completed application and supporting documentation to:

FairPoint Communications
Consumer Service Response Center
PO Box 11560
Portland, ME 04104

Questions and Answers

Q. What documents can I provide to FairPoint to prove I (or my dependent or other member of my household) receive benefits from a listed federal program?

A. DO NOT SEND ORIGINAL DOCUMENTS. Copies of documents which FairPoint can accept as evidence of participation in a listed federal program are:

1. A current or prior year statement of benefits from a listed program
2. Notice letter of participation in a listed program
3. Program participation document (for example, a copy of a SNAP electronic benefit transfer card or Medicaid participation card)
4. Other official document demonstrating that you, your dependent or your household receives benefits under a listed federal program

Q. What documents can I provide to FairPoint to prove my household income is equal to or less than 135% of Federal Poverty Guidelines?

A. DO NOT SEND ORIGINAL DOCUMENTS. To establish that you qualify for the Lifeline program because your household income is at or below 135% less of the Federal Poverty Level, you must submit the one of the documents listed below:

1. A prior year's state or federal tax return
2. A current income statement from employer or paycheck stub
3. A Social Security statement of benefits
4. A Veteran's Administration Statement of Benefits
5. A retirement/pension statement of benefits
6. A federal notice of participation in General Assistance
7. A divorce decree
8. A child support award, or
9. Other official document containing income information.

If the documentation of your household income does not cover a full year, you must provide the same type of documentation covering three consecutive months within the previous twelve months.

You must provide proof of *all* household income (both taxable and non taxable) for you and anyone in your household that is not a dependent.

Q. What are the Federal Poverty Guidelines?

A. The applicable 2014 Federal Poverty Income Guidelines are:

Persons in Household	2014 Federal Poverty Levels	135% of Federal Poverty Levels
1	$11,670	$15,754.50
2	$15,730	$21,235.50
3	$19,790	$26,716.59
4	$23,850	$32,197.50
5	$27,910	$37,678.50
6	$31,970	$48,159.50
7	$36,030	$48,640.50
8	$40,090	$54,121.50
	$4,060/each add'l person	$5,481/each add'l person

This information is regularly updated by the Federal Government.

Q. How do I transfer my Lifeline Program benefit to my qualified FairPoint telephone service if the discount is now applied to telephone service I have with another telephone provider?

A. If you currently have your Lifeline Program benefit associated with telephone service provided by another landline or wireless service provider and you wish to transfer that benefit to your FairPoint telephone service, please call 1.866.984.2001 for additional information.

Q. If I have questions, what FairPoint office should I contact?

A. Please call 1.866.984.2001.

FCC FORM 481

Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Northern New England Telephone Company Operations LLC, provides a Lifeline Program discount in Maine for residence service for eligible low income customers and for eligible customers who are residents of Tribal lands. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The Catalog pages outlining the terms of the Lifeline Program in Northern New England Telephone Company Operations LLC, are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tler.asp?cid=1644.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

1. Schedule Information and General Regulations

1.6 Customer Assistance Programs

1.6.1	Lifeline and Native American Lifeline	
A.	The Company shall provide Lifeline service as defined in 47 C.F.R § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42, et.al) and any subsequent clarifying orders.	(N) (N)

Michael T. Skrivan
Michael T. Skrivan
Vice President - Regulatory

1. Exchange and Network Services

1.1 Schedule Information and General Regulations

1.1.1 Monthly SQI Rebate – 2012-2013 SQI Year

ID	Service Category	Rate Element	Rate	USOC
	Monthly Credit	Per Maine Telephone Exchange Line, trunk Line, Public Telephone Service Line, Announcement Line, Foreign Exchange Line and Centrex Main Station Line	0.26	

1.1.2 Reserved for Future Use

ID	Service Category	Rate Element	Rate	USOC

1.1.3 Payment of Bills

ID	Service Category	Rate Element	Rate	USOC
	Returned Check or Draft	Per Check or Draft	5.00	
	Interexchange Carrier Charge	Per Customer Toll Statement Processed	.33	

1.1.4 Customer Assistance Programs

ID	Service Category	Rate Element	Rate	USOC	
	Lifeline	Recurring Reduction - Applied to basic exchange monthly rate as well as to packages that include basic exchange service	8.85		(R)
	Native American Lifeline	Recurring Reduction – Applied to monthly rate for basic exchange service including packages with basic exchange service	*See note Part A, Sec 1.6.2.B		
	Native American Lifeline	Additional Reduction Applied to the Basic Monthly Service Rate – Per month, per primary residential connection - Note: The Native American lifeline reduction is that amount combined with the lifeline reduction so as to arrive at a basic monthly service rate of $1.00.	See Note		

Northern New England Telephone - Maine
105111ME Line 2010
Census Block Listing Pursuant to 54.313(b)(2)(ii)

CAF Phase 1 Incremental Round 2

Capital Funding Expended

[redacted]

CB2010	SAC CODE	COMPANY NAME
[redacted]	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine

Northern New England Telephone - Maine
105111ME Line 2010
Census Block Listing Pursuant to 54.313(b)(2)(ii)

CAF Phase 1 Incremental Round 2

Capital Funding Expended

2013	$ 50,410.00
2014	$ 642,174.00

CB2010	SAC CODE	COMPANY NAME
[redacted]	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine
	105111	Northern New England Telephone - Maine

In accordance with 54.313(b)(2) I certify that I am an officer of the reporting carrier; my responsibilities include certifying, as a recipient of Phase I support pursuant to §54.312(c), that, to the best of my knowledge, the locations provided in the attached listing are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1 Mbps;

Michael T Skrivan — June 23, 2015

Michael T. Skrivan — Date

Vice President of Regulatory

RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	105111
2	Carrier Study Area Name	alpha characters	Northern New England Telephone Operations LLC (ME)
3	Service Provider Identification Number	9 numeric digits	143032501
4	**Residential Local Service Charge Effective Date**	mm/dd/yyyy	6/1/2015
5	Contact Name	alpha characters	Barbara Galardo
6	Contact Telephone Number (include area code)	9 numeric digits	2075354126
7	Sheet number	numeric digit(s)	1
8	Total Number of Sheets	numeric digit(s)	1

Block 2 - Residential Local Service Rates, Fees, and Line Counts

	Column 1 Residential Local Service Charge	**Column 2** State Subscriber Line Charge	**Column 3** State Universal Service Fee	**Column 4** Mandatory Extended Area Service Charge	**Column 5** Loops
9	$ 18.99				
10	$ 16.69				
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					

Rate Floor

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING RATE FLOOR DATA ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported ; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier See Attached Listing					
Signature of authorized officer Michael T. Skrivan				Date June 23, 2015	
Printed name of authorized officer Michael T. Skrivan					
Title or position of authorized officer Vice President of Regulatory					
Telephone number of authorized officer: (207) 535 - 4150					
Study Area Code of Reporting Carrier	See Attached List		Filing Due Date for this form (mm/dd/yyyy)	7/1/2015	