

June 19, 2015

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T  
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC  
Docket No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am the current office administrator with Krekeler Strother law offices located in Wisconsin and it is my job to compare and recommend vendors for our business including operational hardware such as computer and telephone operating systems.

We rely heavily on the high quality phone and Internet services TDS Metrocom (TDS) offers our company to enable us to provide first class treatment to our own customers and to remain competitive with our legal peers. Without reliable access to the TDS products, our business would not survive. Regularly, we review our contract and choose the provider that offers not only a competitive rate, but also the most reliable, high quality service. I often tell others who attempt to gain our business that my feet are cemented into and with TDS. I have a great team of respected and highly educated professionals at TDS!!

For years, we have chosen TDS to provide services that meet and exceed our needs. They are a competitive provider offering the individualized services and customer support our company desires.

I had previously been with a large national competitor and it was the worst contract I have ever signed in my 20+ years of employment with Krekeler Strother. We are one of the small "fish" businesses in the large pond of law firms in Wisconsin and TDS goes way beyond the call of duty to make sure that our business is well attended to and not swallowed by a large national conglomerate that merely looks at us as only a contract that renews every so often and charges us a very large sum of money, but yet provides little service or attention to our needs. Our law firm is not a "one size fits all" business and our vendors should not be either. TDS is tailored to meet our own business needs.

We strongly urge the FCC to continue to render decisions that provide customers with more choice when it comes to selecting a Telecommunications carrier who provides high-speed Internet and phone services.

As technology continues to evolve, and more services become IP-based, having access to more choices including with companies like TDS will be critical to our business' success. I could not imagine the difficulties I would be faced with again if I was not able to have TDS as my provider!

Sincerely,  
KREKELER STROTHER, S.C.

Kathy A Kelm  
Office Administrator

KAK

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Jonathan Sallet  
Matthew DelNero  
Howard Symons  
Matthew Loch