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June 22, 2015

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T  
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket  
No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am the Divisional Director of Technology and Support Services at Family Services. Family Services is a non-profit organization that Protects, Heals, and Cares for the children and families in Northeast Wisconsin. For over 100 years we have offered comprehensive programs that support the people in our communities during challenges and transitions in their lives. We assist more than 18,000 children and families each year throughout Northeast Wisconsin.

We rely heavily on the high quality phone and Internet services TDS Metrocom (TDS) offers our Company to enable us to provide first class treatment to our the children and families we serve. Without reliable access to the TDS products, our business may not survive. Regularly, we review our contract and choose the provider that offers not only a competitive rate, but also the most reliable, high quality service.

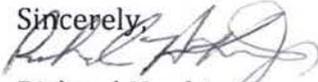
For years, we have chosen TDS to provide services that meet and exceed our needs. They are a competitive provider offering the individualized services and customer support our company desires.

Much of our funding comes from county and state human service agencies, which in recent years has been reduced by state budget cuts. We utilize broadband services from TDS to connect our various office locations and to connect with the county and state agencies. This enables us to maximize our ability to help as many children and families as possible.

We strongly urge the FCC to continue to render decisions that provide customers with more choice when it comes to selecting a Telecommunications carrier who provides high-speed Internet and phone services.

As technology continues to evolve, and more services become IP-based, having access to more choices including with companies like TDS will be critical to our business' success.

Sincerely,



Richard Hunkins Jr.  
Divisional Director  
Family Services of Northeast Wisconsin

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Jonathan Sallet  
Matthew DelNero  
Howard Symons  
Matthew Loch