FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	502278
<015>	Study Area Name	EMERY TELEPHONE
<020>	Program Year	2016
<030>	Contact Name: Person USAC should contact with questions about this data	JAKE FRANDSEN
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4357482223 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	jfrandsen@emerytelcom.com

ANNUAL REPORTING FOR ALL CARRIERS

			54.313 Completion Required	54.422 Completion Required
			(check box when complete)	
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210>	✓ <-- check box if no outages to report		✓	
<300>	Unfulfilled Service Requests (voice)	0		
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)	0	✓	
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed	[redacted]	✓	✓
<420>	Mobile			
<430>	Number of Complaints per 1,000 customers (broadband)		✓	
<440>	Fixed	[redacted]		
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510>	502278UT510.pdf	(attached descriptive document)	✓	✓
<600>	Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610>	502278UT610.pdf	(attached descriptive document)	✓	✓
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900>	Tribal Land Offerings (Y/N)? ○ ●	(if yes, complete attached worksheet)	✓	
<1000>	Voice Services Rate Comparability Certification	Yes	✓	
<1010>	502278UT1010.pdf	(attach descriptive document)	✓	
<1100>	Certify whether terrestrial backhaul options exist (Yes or No) ● ○	(if not, check to indicate certification)	✓	
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)		
<2005>		(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		(check to indicate certification)	✓	
<3005>		(complete attached worksheet)	✓	

(100) Service Quality Improvement Reporting
Data Collection Form

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July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	JAKE FRANDSEN
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

502278UT112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JAKE FRANDSEN
<035>	Contact Telephone Number - Number of person identified in data line <030>	4357482223 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	4357482223 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<015>	Study Area Name	EMERY TELEPHONE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JAKE FRANDSEN
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	JAKE FRANDSEN
<035>	Contact Telephone Number - Number of person identified in data line <030>	4357482223 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<810>	Reporting Carrier	EMERY TELEPHONE
<811>	Holding Company	EMERY TELCOM HC, INC.
<812>	Operating Company	EMERY TELCOM

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JAKE FRANDSEN
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

502278UT1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP http://www.emerytelcom.com/residential-services/residential-phone.html

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✓

<1222> Details on the number of minutes provided as part of the plan, ✓

<1223> Additional charges for toll calls, and rates for each such plan. ✓

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}

<2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}

<2011b> Attachment {47 CFR § 54.313(b)(1)ii}

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}

<2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}

<2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}

<2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification

<2018> 5th year Broadband Service Certification

<2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached document(s), on line 2021,contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification {47 CFR § 54.313(f)(1)(i)}

502278UT3010.docx

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ✓

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

502278UT3012.docx

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No) ● ○

(3014) If yes, does your company file the RUS annual report (Yes/No) ○ ●

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No) ● ○

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ✓

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ✓

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit ✓

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

502278UT3026.pdf

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

[redacted]

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: EMERY TELEPHONE

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/24/2015

Printed name of Authorized Officer: Darren Woolsey

Title or position of Authorized Officer: Chief Financial Officer

Telephone number of Authorized Officer: 4356360090 ext.

Study Area Code of Reporting Carrier: 502278 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
UT	CASTLE DALE SWC		FR	15.0	0.0	0.17	2.0	17.17

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
UT	CASTLE DALE SWC	21.95	0.0	21.95	1.0	0.512	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	39.95	0.0	39.95	5.0	0.512	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	42.95	0.0	42.95	5.0	1.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	49.95	0.0	49.95	10.0	1.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	59.95	0.0	59.95	10.0	5.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	59.95	0.0	59.95	20.0	2.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	52.45	0.0	52.45	5.0	0.512	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	67.45	0.0	67.45	20.0	5.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	69.95	0.0	69.95	20.0	10.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	55.45	0.0	55.45	5.0	1.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	69.95	0.0	69.95	40.0	4.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	71.95	0.0	71.95	40.0	5.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	79.95	0.0	79.95	40.0	10.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	107.45	0.0	107.45	50.0	10.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	62.45	0.0	62.45	10.0	1.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	72.45	0.0	72.45	20.0	2.0	999999.0	Other, NO LIMIT
UT	CASTLE DALE SWC	82.45	0.0	82.45	40.0	4.0	999999.0	Other, NO LIMIT

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	502278
<015>	Study Area Name	EMERY TELEPHONE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JAKE FRANDSEN
<035>	Contact Telephone Number - Number of person identified in data line <030>	4357482223 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jfrandsen@emerytelcom.com

<810>	Reporting Carrier	EMERY TELEPHONE
<811>	Holding Company	EMERY TELCOM HC, INC.
<812>	Operating Company	EMERY TELCOM

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
EMERY TELCOM HC, INC.		
CARBON/EMERY TELCOM	502278	
HANKSVILLE TELCOM	502278	
EMERY TELECOMMUNICATIONS & VIDEO, INC.		
EMERY TELCOM VIDEO, LLC		
EMERY TELCOM LONG DISTANCE		

Response Line 510
Emery Telcom
SAC 502278

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Emery Telcom is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. Emery Telcom has designated a CPNI Compliance Officer responsible for training and ensuring compliance with CPNI. Emery Telcom provides CPNI training to all new employees and annual training to all existing employees. Emery Telcom also provides CPNI information to customers through an annual bill insert notification which contains CPNI information, rules and regulations, and the opportunity to "opt out". Emery Telcom also provides similar information on its website and updates the information as necessary. Emery Telcom also trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to the adherence of applicable rules.

Emery Telcom also outlines its rates, terms, and conditions under which Emery Telcom offers service in its Local Exchange Tariff. The tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Emery Telcom keeps its tariffs available for public inspection at its business offices. Select portions of the tariffs including privacy, directory listings, and terms & conditions of use are also available on the Emery Telcom web site.

Response Line 610
Emery Telcom
SAC 502278

Functionality in Emergency Situations:

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Emery Telcom ("Emery") meets the requirements to remain functional in emergency situations and has the following capabilities:

Back-up power is provided to Emery's central offices by use of fixed generators in most locations and batteries that provide back-up power. Each location has been designed to also accept the connection of a mobile generator which can be moved as a redundant power source or back-up generator for extended or multiple outages.

Emery remotes, nodes, and field electronics have 2 to 8 hours of back-up power by use of batteries with additional support provided by mobile generators which can be deployed as needed.

Emery is operating on a 10GB IP Core. The technology deployed in its core fiber optic network is self-healing and will automatically reroute traffic should a fiber cut occur. Emery has physical redundancy through leased and owned fiber paths to its LATA Tandem (UFN tandem in Salt Lake City, UT) as well as secondary connectivity at the Century Link Tandem in Provo, UT. In addition to physical redundancy, core redundancy, and multiple tandems, Emery uses carrier grade equipment for important network elements such as switching and access gear with built in redundancy. Emery also has spare equipment for network elements that might affect reliability.

Lastly, Emery is prepared and capable of managing traffic spikes resulting from emergency situations and has developed procedures for employees to follow during emergency situations.

Response Line 1010
Emery Telcom
SAC 502278

Voice Services Rate Comparability:

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Emery Telcom ("Emery") meets the requirement to provide voice services at rates no more than two standard deviations above the national average urban rate for voice service.

The local urban rate floor as of this filing is believed to be $21.22 and two standard deviations above the national average urban rate is believed to be $47.48. Emery provides fixed voice service at a combined rate of $17.17.

FCC form 481 - FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN
SAC 502278 - Emery Telcom (one of three ILECs serving this SAC)

The accompanying text, spreadsheet summary and spreadsheet detail embody the 2015 *5* year improvement plan section of FCC 481 Annual Report for Emery Telcom, one of three ILECs serving SAC 502278, in compliance with §54.313(a)(1) adopted in the FCC' s USF/ICC Transformation Order (11-161). This document also incorporates further clarifications identified in subsequent Reconsideration Orders, as applicable, in effect prior to the filing of the Annual Report.

Emery Telcom has carefully developed an improvement plan, concentrating on the delivery and continuation of a robust network which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule as well as state carrier of last resort and Eligible Telecommunications Carrier requirements. Capital expenditures in 2014 and the projected years from 2015 to 2020 are focused on the expansion of an optical fiber distribution network and fiber to the premise construction as well as increasing the core network capacity to meet the anticipated broadband demand of existing and future customers.

Emery Telcom asserts that this improvement plan has been carefully crafted, balancing the need for continued network deployment and improvement to meet current and future quality service levels within the bounds of known financial implications of the Transformation Order upon the company's support cash-flows. The operating and regulatory environment in which Emery Telcom operates remains dynamic creating a level of cash flow uncertainty and risk. As a result, Emery Telcom reserves the right to modify its improvement plan in response to further regulatory decisions as they are adopted, and their implication upon the company's financial viability and ability to provide the required services becomes known.

OVERVIEW

Emery Telcom, as an Eligible Telecommunications Carrier (ETC) designated by the State of Utah, provides Universal Service supported services a population of 10,631 in 1 serving wire center covering approximately 5,020 square miles within its exchange area boundary.

Consistent with Commission requirements, this Service Quality Improvement Plan addresses only Emery Telcom’s regulated eligible telecommunications carrier operations but it should be noted that the cost study area – 502278 is served by three related party ILEC’s – Carbon/Emery Telcom; Emery Telephone (dba Emery Telcom); and Hanksville Telcom.

A detailed description of Emery Telcom's plans for the provision of the supported services for 2015 and in the five-year period from 2016 to 2020 is provided herein. Per the Universal Service Administrative Company (USAC), during the calendar year 2014, Emery Telcom Company receive[redacted] in USF support funds. This does not include support received for low income, schools and libraries, or rural health care programs. The breakdown of the funding for 2013 was:

[redacted]

2014 USF funding was targeted toward fiber builds throughout our networks. All funds were used in 2014 to 1) maintain, upgrade, and improve the Company's network and, 2) cover its operating expenses to

permit it to offer a high level of service for both voice and broadband throughout its service area. Fiber expansion in the SAC boundaries alone exceeded the level of USF support received and this improvement directly improved the coverage, capacity and quality of the network[redacted]

IMPROVEMENT PLANS BY YEAR (2014-2020 inclusive)
Summary descriptions of network operating expenditures and capital improvements planned for the next five years in accordance with Part 54.202(a)(l)(ii) and Part 54.313(a)(I) by year and wire center are presented on the accompanying pages.

- Network improvement expenditures identify the cost to provide those services supported by the universal service funding mechanisms. When a project involves expenditures for both regulated and non-regulated services, the non-regulated investment costs have been removed. The Company estimates non-regulated costs using the appropriate allocation rules. Details of those costs are retained by the Company and are available for inspection.
- Costs are reported only for those service areas in which the Company is authorized to receive USF funding.

FCC Form 481 - Five Year Service Quality Improvement Plan
Projected Operating and Capital Expenditures
SAC 502278 - Emery Telcom (one of three ILECs serving this SAC)

Operating Expenditures

Emery Telcom	Projected 2014	Actual 2014	2015	2016	2017	2018	2019	2020
Plant Specific								
Plant Nonspecific								
Depreciation								
Customer Operations								
Corporate Operations								
Total Operating Expenses								

Capital Expenditures

Emery Telcom	Projected 2014	Actual 2014	2015	2016	2017	2018	2019	2020
2116 Other Work Equipment								
2121 Buildings								
2122 Office Furniture and Equipment								
2124 General Purpose computers								
2212 Digital Electronic Switching								
2230 Interexchange Circuit Equipment								
2232 Subscriber Circuit Equipment								
2232 Subscriber Circuit Equipment-packet								
2421 Aerial Cable								
2423 Buried Cable								
2441 Conduit Systems								
Unexpected								

FCC Form 481 - Five Year Service Quality Improvement Plan
SAC 502278

Company	Year	Description	GL Account	Serving WC	NPA NXX Served	Population Served	Est Cost	Progress Report
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
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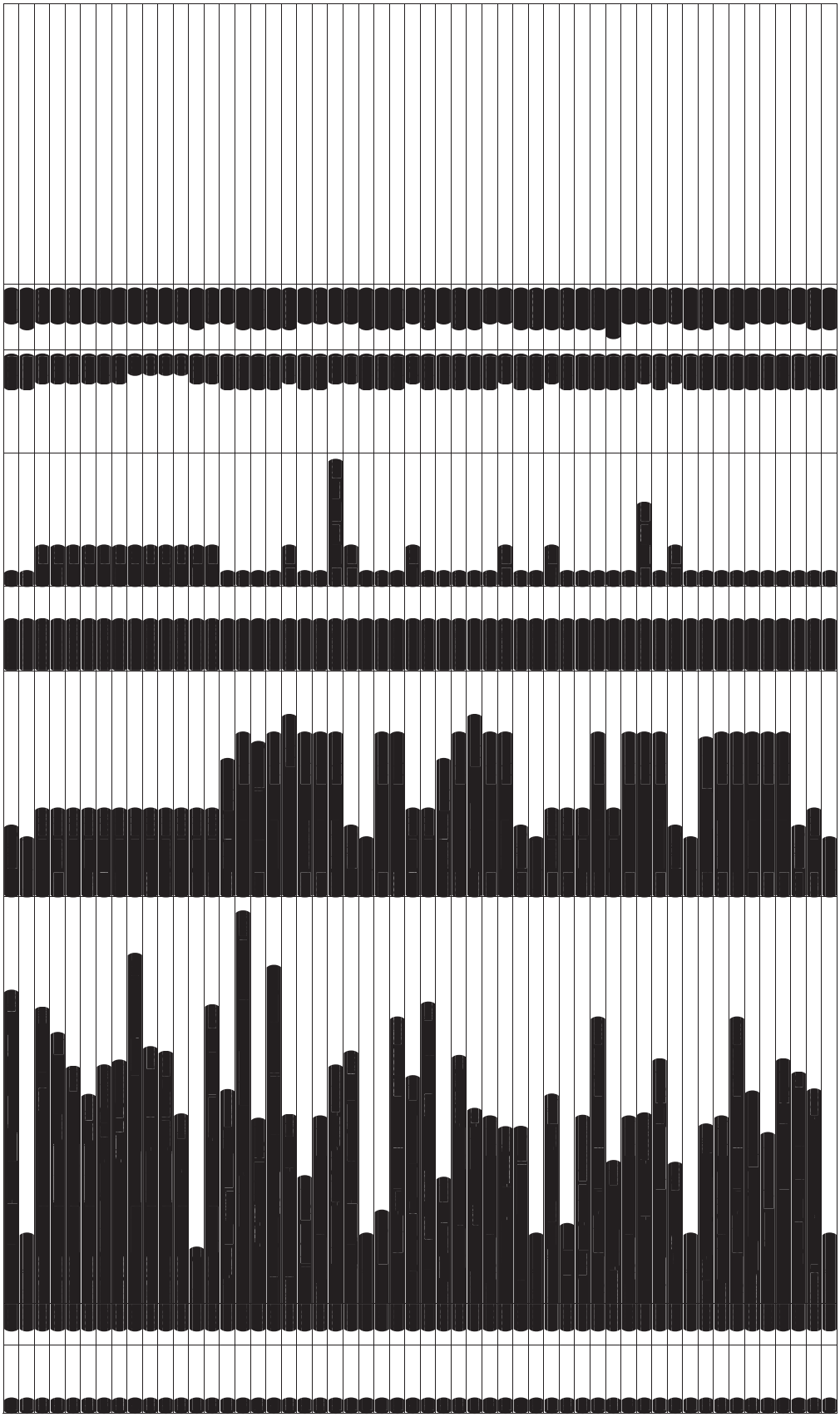

Reduced Cost Telephone Service

From EMERY TELCOM and Universal Service Programs

The Federal Communications Commission, State of Utah, and Emery Telcom are committed to the goal of Universal Service for the residents of Emery County. Universal Service is the promotion of quality telecommunication services at just, reasonable and affordable rates. Emery Telcom offers all Residential Consumers, within their serving area, extended area basic local service for a price of $17.00*. Basic service includes:

- Residential phone line providing voice access to the public switched telephone network for purposes of making local, national, and international calls
- Unlimited calling in local area providing no per minute charges in all of Carbon and Emery Counties
- Access to emergency 911 services
- Independent power supply providing phone service in cases of both short and long-term power outages
- Access to directory assistance (additional charges may apply)
- Toll limitation for qualifying low-income customers

Customers may be eligible for reduced cost telephone service through State & Federal Lifeline and Link-Up programs. Lifeline Assistance provides eligible customers with monthly ongoing **savings up to $13.50** and free optional toll limitation on their phone bills. Link-Up helps eligible customers **receive a 50% discount on installation** of telephone service in their homes. Lifeline and Link-up are public programs implemented by Emery Telcom for all qualifying customers in their service areas.

You may qualify for discount service if your household income is no more than 135% of the federal poverty income guidelines or if you participate in any of the following programs:

- Temporary Assistance to Needy Families (TANF)
- Food Stamps
- Low-Income Home Energy Assistance Program (HEAT)
- Medicaid
- Bureau of Indian Affairs Program (Tribal TANF, Head Start Subsidy, or NSL)
- Refugee Assistance
- Supplemental Security Income
- Federal Public Housing Assistance (including Sec 8)
- National School Lunch - Free Lunch Program
- Head Start Program (Income qualifying standard only)

*Price does not include Government mandated taxes and surcharges.

Response Line 3010
Emery Telcom
SAC 502278

Pursuant to 47 C.F.R. § 54.313(f)(1)(i) Emery Telcom certifies that it has taken reasonable steps to provide to customers broadband service at actual speeds of 4 Mbps downstream and 1 Mbps upstream with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to similar offerings in urban areas. Emery Telcom certifies that reasonable service requests are met within a reasonable amount of time. To review specific steps taken to provide this level of service, see Emery Telcom's Five-year Plan.

Response Line 3012
Emery Telcom
SAC 502278

Pursuant to 47 C.F.R. § 54.313(f)(1)(ii) Emery Telcom deployed new or upgraded broadband to the following anchor institutions in 2014:

New/Upgraded Connections	Name	Address
[redacted]	[redacted]	[redacted]

MOSS-ADAMS LLP
Certified Public Accountants | Business Consultants

REPORT OF INDEPENDENT AUDITORS

To the Board of Directors
Emery Telcom

Report on the Financial Statements

We have audited the accompanying consolidated financial statements of Emery Telcom and its subsidiaries, which comprise the consolidated balance sheets as of December 31, 2014 and 2013, and the related consolidated statements of income and comprehensive income, members' equity, and cash flows for the years then ended, and the related notes to the consolidated financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate for the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the notes to the consolidated financial statements.

Praxity MEMBER
GLOBAL ALLIANCE OF INDEPENDENT FIRMS

REPORT OF INDEPENDENT AUDITORS (continued)

Auditor's Responsibility (*continued*)

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Emery Telcom and its subsidiaries as of December 31, 2014 and 2013, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Moss Adams LLP

Overland Park, Kansas
April 10, 2015

Communication With Those Charged With Corporate Governance Under U.S. Auditing Standards (AU-C Sections 260 and 265)

Our responsibility under U.S. generally accepted auditing standards

Our responsibility, as described by professional standards, is to express an opinion about whether the financial statements prepared by management with your oversight are fairly presented, in all material respects, in conformity with U.S. generally accepted accounting principles. Our audit of the financial statements does not relieve you or management of your responsibilities.

Sensitive accounting estimates

- Interstate revenue requirements and NECA pool over-earnings liability
- Part 64 adjustments and intercompany cost allocations
- Depreciation
- Estimates for indefinite-life intangible asset impairment testing
- Estimates for postretirement benefit plan obligations

Difficulties in performing the audit

None

Corrected and uncorrected misstatements

See attached lists

Disagreements with management

None

Management representations

We have requested certain representations from management that are included in the management representation letter dated as of the report date.

Management consultations with other independent accountants

None

Other findings

We noted no other findings that require communication under professional standards.

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3005b IncomeStatement	0
3005c Cashflow	0

Mandatory fields that are blank			
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3005a BalanceSheet	Study Area Name	<015>	OK
3005a BalanceSheet	Program Year	<020>	OK
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3005a BalanceSheet	Contact Telephone Number - Number of person identified in data line <030>	<035>	OK
3005a BalanceSheet	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	OK
3005c Cashflow	Explanation for cell C20	5	OK
3005c Cashflow	Explanation for cell C39	22	OK
3005c Cashflow	Explanation for cell C45	27	OK

Totals that can not be zero			
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3005a BalanceSheet	Total Liabilities and Equity	59	OK
3005b IncomeStatement	Input items for prior year		OK
3005b IncomeStatement	Input items for current year		OK

(3005a) Operating Report for Privately-Held Rate of Return Carriers				FCC Form 481			
Balance Sheet - Data Collection Form				OMB Control No. 3060-0986			
Page 1 of 3				July 2013			
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<035>	Contact Telephone Number - Number of person identified in data line <030>			<035>	**435-748-2223**		
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>			<039>	JFRANDSEN@EMERYTELCOM.COM		
	☐ Files as reviewed single company				☐ Filed as audited single company		
	☐ Filed as reviewed consolidated company				☐ Filed as audited consolidated company		
	☐ Filed as subsidiary of reviewed consolidated company				☑ Filed as subsidiary of audited consolidated company		

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

	Signature		Date

PART A. BALANCE SHEET

	ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD		LIABILTIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS				**CURRENT LIABILITIES**			
1.	Cash and Equivalents			25.	Accounts Payable		
2.	Cash-RUS Construction Fund			26.	Notes Payable		
3.	Affiliates:			27.	Advance Billings and Payments		
	a. Telecom, Accounts Receivable			28.	Customer Deposits		
	b. Other Accounts Receivable			29.	Current Mat. L/T Debt		
	c. Notes Receivable			30.	Current Mat. L/T Debt-Rur. Dev.		
4.	Non-Affiliates:			31.	Current Mat.-Capital Leases		
	a. Telecom, Accounts Receivable			32.	Income Taxes Accrued		
	b. Other Accounts Receivable			33.	Other Taxes Accrued		
	c. Notes Receivable			34.	Other Current Liabilities		
5.	Interest and Dividends Receivable			35.	Total Current Liabilities (25 thru 34)		
6.	Material-Regulated			**LONG-TERM DEBT**			
7.	Material-Nonregulated			36.	Funded Debt-RUS Notes		
8.	Prepayments			37.	Funded Debt-RTB Notes		
9.	Other Current Assets			38.	Funded Debt-FFB Notes		
10.	Total Current Assets (1 Thru 9)			39.	Funded Debt-Other		
				40.	Funded Debt-Rural Develop. Loan		
NONCURRENT ASSETS				41.	Premium (Discount) on L/T Debt		
11.	Investment in Affiliated Companies			42.	Reacquired Debt		
	a. Rural Development			43.	Obligations Under Capital Lease		
	b. Nonrural Development			44.	Adv. From Affiliated Companies		
12.	Other Investments			45.	Other Long-Term Debt		
	a. Rural Development			46.	Total Long-Term Debt (36 thru 45)		
	b. Nonrural Development			**OTHER LIAB. & DEF. CREDITS**			
13.	Nonregulated Investments			47.	Other Long-Term Liabilities		
14.	Other Noncurrent Assets			48.	Other Deferred Credits		
15.	Deferred Charges			49.	Other Jurisdictional Differences		
16.	Jurisdictional Differences			50.	Total Other Liabilities and Deferred Credits (47 thru 49)		
17.	Total Noncurrent Assets (11 thru 16)			**EQUITY**			
				51.	Cap. Stock Outstanding & Subscribed		
PLANT, PROPERTY, AND EQUIPMENT				52.	Additional Paid-in-Capital		
18.	Telecom, Plant-in-Service			53.	Treasury Stock		
19.	Property Held for Future Use			54.	Membership and Cap. Certificates		
20.	Plant Under Construction			55.	Other Capital		
21.	Plant Adj., Nonop. Plant & Goodwill			56.	Patronage Capital Credits		
22.	Less Accumulated Depreciation			57.	Retained Earnings or Margins		
23.	Net Plant (18 thru 21 less 22)			58.	Total Equity (51 thru 57)		
24.	**TOTAL ASSETS (10+17+23)**			**59.**	**TOTAL LIABILITIES AND EQUITY (35+46+50+58)**		

(3005b) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	<010>	**502278**
<015>	Study Area Name	<015>	**EMERY TELCOM**
<020>	Program Year	<020>	**2016**
<030>	Contact Name - Person USAC should contact regarding this data	<030>	**JAKE FRANDSEN**
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	**435-748-2223**
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	**JFRANDSEN@EMERYTELCOM.COM**

PART B. STATEMENTS OF INCOME AND RETAINED EARINGS OR MARGINS

	ITEM	PRIOR YEAR	THIS YEAR
1.	Local Network Services Revenues		
2.	Network Access Services Revenues		
3.	Long Distance Network Services Revenues		
4.	Carrier Billing and Collection Revenues		
5.	Miscellaneous Revenues		
6.	Uncollectible Revenues		
7.	**Net Operating Revenues (1 thru 5 less 6)**		
8.	Plant Specific Operations Expense		
9.	Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10.	Depreciation Expense		
11.	Amortization Expense		
12.	Customer Operations Expense		
13.	Corporate Operations Expense		
14.	**Total Operating Expenses (8 thru 13)**		
15.	Operating Income or Margins (7 less 14)		
16.	Other Operating Income and Expenses		
17.	State and Local Taxes		
18.	Federal Income Taxes		
19.	Other Taxes		
20.	Total Operating Taxes (17+18+19)		
21.	Net Operating Income or Margins (15+16-20)		
22.	Interest on Funded Debt		
23.	Interest Expense - Capital Leases		
24.	Other Interest Expense		
25.	Allowance for Funds Used During Construction		
26.	Total Fixed Charges (22+23+24-25)		
27.	Nonoperating Net Income		
28.	Extraordinary Items		
29.	Jurisdictional Differences		
30.	Nonregulated Net Income		
31.	Total Net Income or margins (21+27+28+29+30-26)		
32.	Total Taxes Based on Income		
33.	Retained Earnings or Margins Beginning-of-Year		
34.	Miscellaneous Credits Year-to-Date		
35.	Dividends Declared (Common)		
36.	Dividends Declared (Preferred)		
37.	Other Debits Year-to-Date		
38.	Transfers to Patronage Capital		
39.	Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]		
40.	Patronage Capital Beginning-of-Year		
41.	Transfers to Patronage Capital		
42.	Patronage Capital Credits Retired		
43.	Patronage Capital End-of-Year (40+41-42)		
44.	Annual Debt Service Payments		
45.	Cash Ratio [(14+20-10-11)/7]		
46.	Operating Accrual Ratio [(14+20+26)/7]		
47.	TIER [(31+26)/26]		
48.	DSCR [(31+26+10+11)/44]		

(3005c) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	<010>	**502278**
<015>	Study Area Name	<015>	**EMERY TELCOM**
<020>	Program Year	<020>	**2016**
<030>	Contact Name - Person USAC should contact regarding this data	<030>	**JAKE FRANDSEN**
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	**435-748-2223**
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	**JFRANDSEN@EMERYTELCOM.COM**

PART C. STATEMENTS OF CASH FLOWS

1.	**Beginning Cash (Cash and Equivalents plus RUS Construction Fund)**	
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	**Net Income**	
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	
4.	Add: Amortization	
5.	Other (Explain)	
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Decrease) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	**Net Cash Provided/(Used) by Operations**	
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	
15.	Increase/(Decrease) in Notes Payable	
16.	Increase/(Decrease) in Customer Deposits	
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.	Less: Patronage Capital Credits Retired	
22.	Other (Explain)	
23.	**Net Cash Provided/(Used) by Financing Activities**	
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
27.	Other (Explain)	
28.	**Net Cash Provided/(Used) by Investing Activities**	
29.	**Net Increase/(Decrease) in Cash**	
30.	**Ending Cash**	