FCC Form 481 - Carrier Annual Reporting Data Collection Form

REDACTED – FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150084
<015>	Study Area Name	TACONIC TEL CORP
<020>	Program Year	2016
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo@fairpoint.com

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200> Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210> [redacted] <-- check box if no outages to report		✓	
<300> Unfulfilled Service Requests (voice) [redacted]			
<310> Detail on Attempts (voice) [redacted]	(attach descriptive document)	✓	
<320> Unfulfilled Service Requests (broadband) [redacted]		✓	
<330> Detail on Attempts (broadband) [redacted]	(attach descriptive document)	✓	
<400> Number of Complaints per 1,000			
<410> Fixed [redacted]		✓	✓
<420> Mobile 0.0			
<430> Number of Complaints per 1,000		✓	
<440> Fixed [redacted]			
<450> Mobile 0.0			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510> 150084NY510.pdf	(attached descriptive document)	✓	✓
<600> Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610> 150084NY610.pdf	(attached descriptive document)	✓	✓
<700> Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800> Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900> Tribal Land Offerings (Y/N)? ○ ●	(if yes, complete attached worksheet)	✓	
<1000> Voice Services Rate Comparability Certification	Yes		
<1010> 1010 Voice Service Rate Comparability.pdf	(attach descriptive document)		
<1100> Certify whether terrestrial backhaul options exist (Yes or No) ● ○	(if not, check to indicate certification)	✓	
<1110>	(complete attached worksheet)		
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	✓	
<2005>	(complete attached worksheet)	✓	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)		
<3005>	(complete attached worksheet)		

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

112 Service Quality Improvement Reporting 2015.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Not Applicable
<114>	Report how much universal service (USF) support was received	Not Applicable
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Not Applicable
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Not Applicable
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Not Applicable
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
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July 2013

<010>	Study Area Code	150084
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<701> Residential Local Service Charge Effective Date 1/1/2015

<702> Single State-wide Residential Local Service Charge [redacted]

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

-- See attached worksheet --

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
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July 2013

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<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<010>	Study Area Code	150084
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Taconic Telephone Corp.
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Taconic Telephone Corp.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
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July 2013

<010>	Study Area Code	150084
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<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

150084NY1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP www.tariffs.net/fairpoint/tier.asp?cid+1644

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)i}	Not Applicable
<2011a>	3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012>	2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}	
<2013>	2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}	
<2014>	2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}	Yes
<2015>	2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}	

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016>	Certification Support Used to Build Broadband	Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021,contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document(s) Listing Required Information

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(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

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July 2013

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CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification {47 CFR § 54.313(f)(1)(i)}

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

REDACTED – FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	150084
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: TACONIC TEL CORP

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/23/2015

Printed name of Authorized Officer: Mike Skrivan

Title or position of Authorized Officer: Vice President Regulatory

Telephone number of Authorized Officer: 2075354150 ext.

Study Area Code of Reporting Carrier: 150084 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier **Data Collection Form**	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings including Voice Rate Data
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<701> Residential Local Service Charge Effective Date 1/1/2015

<702> Single State-wide Residential Local Service Charge [redacted]

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
NY	Berlin (VIII)		FR	18.3	[redacted]			
NY	Canaan (III)		FR	15.48				
NY	Chatham (Vlll)		FR	18.3				
NY	Copake (III)		FR	15.48				
MA	Hancock, MA		FR	17.5				
NY	Hillsdale (III)		FR	15.48				
NY	Millerton (III)		FR	15.48				
NY	Nassau (IX)		FR	18.3				
NY	Pineplains (III)		FR	15.48				
NY	Stephenton (VIII)		FR	18.3				
NY	W Lebanon (VII)		FR	18.3				
NY	Berlin (VIII)		MS	10.63				
NY	Canaan (III)		MS	10.63				
NY	Chatham (Vlll)		MS	10.63				
NY	Copake (III)		MS	10.63				
NY	Hillsdale (III)		MS	10.63				
NY	Millerton (III)		MS	10.63				
NY	Nassau (IX)		MS	10.63				
NY	Pineplains (III)		MS	10.63				
NY	Stephenton (VIII)		MS	10.63				
NY	W Lebanon (VII)		MS	10.63				

(710) Broadband Price Offerings
Data Collection Form

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<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**		**Broadband Service - Download Speed (Mbps)**	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	
[redacted]								

(800) Operating Companies
Data Collection Form

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<810>	Reporting Carrier	Taconic Telephone Corp.
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Taconic Telephone Corp.

<813>	<a1>	<a2>	<a3>
	Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
	Bentleyville Communications Corporation	170145	dba FairPoint Communications Inc.
	Berkshire Cable Corp.		dba FairPoint Long Distance
	Berkshire Cellular, Inc.		
	Berkshire New York Access, Inc.		
	Berkshire Telephone Corporation	150073	dba FairPoint Communications Inc.
	Big Sandy Telecom, Inc.	462192	dba FairPoint Communications Inc.
	Bluestem Telephone Company	411835	dba FairPoint Communications Inc.
	Chautauqua & Erie Communications, Ltd		
	Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
	Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications Inc.
	China Telephone Company	100004	dba FairPoint Communications Inc.
	Chouteau Telephone Company	431981	dba FairPoint Communications Inc.
	Columbine Telecom Company	462204	dba FairPoint Communications Inc.
	Columbus Grove Telephone Co.	300604	dba FairPoint Communications Inc.
	COM Networks, Inc.		
	Comerco, Inc.		dba FairPoint Long Distance
	Community Service Telephone Co	100015	dba FairPoint Communications Inc.
	C-R Communications, Inc.		
	C-R Long Distance, Inc.		dba FairPoint Long Distance
	C-R Telephone Company	341009	dba FairPoint Communications Inc.
	El Paso Long Distance Company		dba FairPoint Long Distance
	El Paso Telephone Company	341004	dba FairPoint Communications Inc.
	Ellensburg Telephone Company	522412	dba FairPoint Communications Inc.

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150084
<015>	Study Area Name	TACONIC TEL CORP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Taconic Telephone Corp.
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Taconic Telephone Corp.

<813>	<a1>	<a2>	<a3>
	Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
	Elltel Long Distance Corp.		dba FairPoint Long Distance
	Enhanced Communications of Northern New England Inc.		
	ExOp of Missouri Inc.		
	FairPoint Broadband, Inc.		
	FairPoint Business Services LLC		
	FairPoint Carrier Services, Inc.		
	FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications Inc.
	FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
	FairPoint Vermont, Inc. (TG)	143331	dba FairPoint Communications Inc.
	Germantown Independent Telephone Company	300618	dba FairPoint Communications Inc.
	Germantown Long Distance Company		dba FairPoint Long Distance
	GTC, Inc.	210291	(Florala) dba FairPoint Communications Inc.
	GTC, Inc.	210329	(Perry) dba FairPoint Communications Inc.
	Maine Telephone Company, INC	100025	dba FairPoint Communications Inc.
	Marianna Scenery Hill Telephone Company	170185	dba FairPoint Communications Inc.
	Marianna Tel., Inc.		
	MJD Services Corp.		
	MJD Ventures, Inc.		
	Northern New England Telephone Operations LLC (NNE)	125113	dba FairPoint Communications Inc.
	Northern New England Telephone Operations LLC (NNE)	105111	dba FairPoint Communications Inc.
	Northland Telephone Company of Maine, Inc.	103313	dba FairPoint Communications Inc.
	Odin Telephone Exchange, Inc	341065	dba FairPoint Communications Inc.
	Orwell Communications, Inc.		dba FairPoint Long Distance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150084
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<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

<810>	Reporting Carrier	Taconic Telephone Corp.
<811>	Holding Company	FairPoint Communications, Inc.
<812>	Operating Company	Taconic Telephone Corp.

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Orwell Telephone Company	300649	dba FairPoint Communications Inc.
Peoples Mutual Long Distance		
Peoples Mutual Telephone Co	190244	dba FairPoint Communications Inc.
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications Inc.
ST Enterprises, Ltd.		
ST Long Distance, Inc.		dba FairPoint Long Distance (Kansas, Colorado, Oklahoma)
St. Joe Communications, Inc.	210339	dba FairPoint Communications Inc.
Standish Telephone Company, INC	100025	dba FairPoint Communications Inc.
Sunflower Telephone Co	461835	dba FairPoint Communications Inc.
Taconic Technology Corp.		
Taconic TelCom Corp.		dba FairPoint Long Distance
Taconic Telephone Corp.	150084	dba FairPoint Communications Inc.
Telephone Operating Company of Vermont LLC (NNE)	145115	dba FairPoint Communications Inc.
UI Long Distance, Inc.		dba FairPoint Long Distance
Utilities, Inc.		dba FairPoint Communications Inc.
YCOM Networks, Inc.	522453	dba FairPoint Communications Inc.

FCC Form 481

Line 112- Service Quality Improvement Reporting
{47 CFR 54.313(a)(1)}

1. In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. The bureau stated that "until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest" to require price cap ETCs to file five-year plans.[1]

[1] *Connect America Fund et al.* WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (*ETC Reporting Requirements Order*).

Taconic Telephone Corp
150084

For the period January 1, 2014 through December 31, 2014, Taconic Telephone Corp , (SAC #150084) had [redacted]

150084NY320.pdf

Taconic Telephone Corp
150084

For the period January 1, 2014 through December 31, 2014, Taconic Telephone Corp , (SAC #150084) had [redacted]

150084NY330.pdf

Taconic Telephone Corp.
New York
150084
Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Taconic Telephone Corp., hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The New York Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."[2] The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."[3]

Berkshire Telephone Corporation d/b/a FairPoint Communications, Chautauqua & Erie Telephone Corporation d/b/a FairPoint Communications, and Taconic Telephone Corporation d/b/a FairPoint Communications, are all under Service Quality Reporting under 603.4 (Reporting Requirements). The rule states that Service Providers with 500,000 or fewer access lines in service shall only report on Customer Trouble Report Rate. Each of the above New York companies report monthly on the Customer Trouble Report Rate (CTRR). The rule goes on to state that for Customer Trouble Report Rate, a service provider shall automatically submit to the Commission staff a Service Inquiry Report whenever an individual central office entity experiences 5.5 reports per 100 lines or greater for the current month and any two of the previous four months. The FairPoint New York Companies are below the report rate, and therefore, no Service Inquiry Reports are necessary.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

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[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").
[2] *Id.* at para. 28.

FairPoint Communications
1 Davis Farm Road
Portland, ME 04103

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan ("BCP") is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope
- BCP Components
- Plan Maintenance

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- Customer Interfacing – It is recognized that a "business impact" only occurs when an *external-interfacing* element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity – Without critical infrastructure systems, the ability for all other FairPoint business operations (back / front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff and equipment, service utilities, telecommunications and data network, IT network, and related infrastructure based items.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- Information Technology ("IT")
- Administrative and Support Operations
- Inside and Outside Plant Operations
- Network Operations Center ("NOC")
- Enhanced 9-1-1 ("E-911")
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents. All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.

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Portland, ME 04103

BCP Components

The BCP consists of several components:

- Operational Preparedness for Expected Events (i.e. weather related events)
- Event / Crisis Communication Plan
- Redundancy Mapping
- Department Recovery Plans
- Information Technology Continuity Plan

The following is a brief summary of the plan components.

Operational Preparedness for Expected Events

Weather events such snow, ice and wind can negatively impact power and communications infrastructure. While this threat cannot be eliminated, FairPoint takes steps to mitigate a storm's impact through preparedness and response. Steps include:

- Pre-event planning based on information provided by National Oceanic and Atmospheric Administration **("**NOAA"**)**
- Coordinate planning and recovery efforts through state emergency management groups
- Engage supply chain vendors to delivery additional stock prior to the expected event
- Inspect, test and fuel emergency generators in anticipation of a power outage
- Reallocate / relocate staff in order to respond to the pending event

Event / Crisis Communication Plan

Communications is a key element to respond and recover business operations. Event / Crisis Communications are facilitated by FairPoint's Risk Management Team who assume the role of incident command from the onset of the event until normal operations are resumed.

FairPoint uses a dual level communication strategy as part the Event Communication Plan. The primary level is the workgroup comprised of both employees and vendors that are directly involved in the recovery work. The secondary level consists of internal interested parties made up of our Strategic Leadership Team. The role of the secondary level is to facilitate communications both internally and externally regarding the event and our path to response and recovery. For 2014, FairPoint has partnered with SunGard and will be deploying a hosted event communication platform in order increase our speed and reach of communications during an event.

Redundancy Mapping

The process of redundancy mapping reviews operations within the FairPoint organization to identify alternate facilities and work locations that can be used in the event a primary location is not accessible. Given the geographic spread of FairPoint's Northern New England footprint, capabilities exist to relocate operations from event impacted areas. Through the mapping process, FairPoint is able to identify single points of failure and develop alternative work processes.

Department Recovery Plans

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements, along with E-911 needs, have a high level of consideration in addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations. The recovery plans are built around a 24hour to 72hours response plan. This methodology

FairPoint Communications
1 Davis Farm Road
Portland, ME 04103

focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan
Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

FCC FORM 481

Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp ("Taconic") provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline offering in Taconic Telephone Corp. in New York, including the pages of the New York Telecommunications Association, Inc. Tariff P.S.C. No. 2 with which Taconic concurs, are attached. The terms and conditions of residential local service can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 1 – CONCURRENCE & EXCEPTIONS

The Taconic Telephone Corp. d/b/a FairPoint Communications concurs in the rules and regulations contained in the New York State Telecommunications Association's tariff PSC No. 2 – Telephone. The following exceptions apply:

Section	Page Number	Description of Exception	
1	N/A	No Exceptions	
2	N/A	No Exceptions	(T)
3	N/A	No Exceptions	
4	N/A	No Exceptions	
5	N/A	No Exceptions	
6	N/A	No Exceptions	
7	28	Personal/Family Mailbox service is available to business customers as "The Big Box" service.	
8	N/A	No Exceptions	
9	N/A	No Exceptions	
10	N/A	No Exceptions	
11	1	There is a maximum charge equal to two times the single line rate for any one directory listing.	

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services)

3.6.1 Rate Group I

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$13.00	*	$14.75	(I)
Two-Party Line **	*	$12.79	*	$12.39	(I)
Four-Party Line**	N/A	$ 8.84	*	$10.84	
Centrex Service Port	N/A	N/A	*	$ 6.46	
Centrex Service Link	N/A	N/A	*	$10.23	
Trunk Service Port	N/A	N/A	*	$ 7.57	
Trunk Service Link	N/A	N/A	*	$11.25	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.2 Rate Group II

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$13.22	*	$15.36	(I)
Two-Party Line **	*	$13.01	*	$12.79	(I)
Four-Party Line**	*	$ 9.06	*	$11.05	
Centrex Service Port	*	N/A	*	$ 6.46	
Centrex Service Link	*	N/A	*	$10.13	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$11.69	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4..

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.3 Rate Group III

	Residential Min	Residential Max	Business Min	Business Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$13.48	*	$15.85	(I)
Two-Party Line **	*	$13.29	*	$13.33	(I)
Four-Party Line**	N/A	$ 9.34	*	$11.65	
Centrex Service Port	N/A	N/A	*	$ 6.46	
Centrex Service Link	N/A	N/A	*	$10.13	
Trunk Service Port	N/A	N/A	*	$ 8.34	
Trunk Service Link	N/A	N/A	*	$12.03	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
	*				
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.4 Rate Group IV

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$14.22	*	$18.51	(I)
Two-Party Line **	*	$13.61	*	$15.75	(I)
Four-Party Line**	N/A	$ 9.66	*	$12.11	
Centrex Service Port	N/A	N/A	*	$ 6.46	
Centrex Service Link	N/A	N/A	*	$10.13	
Trunk Service Port	N/A	N/A	*	$10.18	
Trunk Service Link	N/A	N/A	*	$13.92	
Local Measured Service Access Line Rate***					(T)
Individual Lin	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Four-Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.5 Rate Group V

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$14.97	*	$22.25	(I)
Two-Party Line **	*	$13.91	*	$18.47	(I)
Four-Party Line**	N/A	$10.06	*	$12.73	
Centrex Service Port	N/A	N/A	*	$ 7.46	
Centrex Service Link	N/A	N/A	*	$11.58	
Trunk Service Port	N/A	N/A	*	$12.77	
Trunk Service Link	N/A	N/A	*	$16.55	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.6 Rate Group VI

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$15.57	*	$26.30	(I)
Two-Party Line **	*	$14.12	*	$21.50	(I)
Four-Party Line**	N/A	$10.47	*	$13.40	
Centrex Service Port	N/A	N/A	*	$9.98	
Centrex Service Link	N/A	N/A	*	$13.88	
Trunk Service Port	N/A	N/A	*	$15.58	
Trunk Service Link	N/A	N/A	*	$19.42	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.7 Rate Group VII

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$16.30	*	$30.35	(I)
Two-Party Line **	*	$14.34	*	$24.52	(I)
Four-Party Line**	N/A	$10.87	*	$14.06	
Centrex Service Port	N/A	N/A	*	$11.81	
Centrex Service Link	N/A	N/A	*	$15.78	
Trunk Service Port	N/A	N/A	*	$18.39	
Trunk Service Link	N/A	N/A	*	$22.26	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
				*	
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.8 Rate Group VIII

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$17.13	*	$34.92	(I)
Two-Party Line **	*	$14.54	*	$27.57	(I)
Four-Party Line**	N/A	$11.29	*	$14.89	
Centrex Service Port	N/A	N/A	*	$13.87	
Centrex Service Link	N/A	N/A	*	$17.93	
Trunk Service Port	N/A	N/A	*	$21.55	
Trunk Service Link	N/A	N/A	*	$25.50	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.
Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.9 Rate Group IX

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$18.13	*	$39.69	(I)
Two-Party Line **	*	$14.74	*	$30.81	(I)
Four-Party Line**	N/A	$11.89	*	$15.90	
Centrex Service Port	N/A	N/A	*	$16.10	
Centrex Service Link	N/A	N/A	*	$18.27	
Trunk Service Port	N/A	N/A	*	$25.69	
Trunk Service Link	N/A	N/A	*	$26.14	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$ 6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.
Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.10 Rate Group X

	Residential		Business		
	Min	Max	Min	Max	
Flat Rate Exchange Service (Basic Service)					
Individual Line	*	$19.47	*	$44.77	(I)
Two-Party Line **	*	$16.76	*	$34.35	(I)
Four-Party Line**	N/A	$12.81	*	$17.23	
Centrex Service Port	N/A	N/A	*	$18.60	
Centrex Service Link	N/A	N/A	*	$18.66	
Trunk Service Port	N/A	N/A	*	$30.09	
Trunk Service Link	N/A	N/A	*	$26.82	
Local Measured Service Access Line Rate***					(T)
Individual Line	*	$ 8.60	*	$14.04	(I)
Centrex Service Port	*	N/A	*	$6.50	
Centrex Service Link	*	N/A	*	$10.04	
Trunk Service Port	*	N/A	*	$ 8.00	
Trunk Service Link	*	N/A	*	$12.29	
Lifeline	*	$ 1.00	*	N/A	

* Minimum price will not be set below incremental cost.
** Party Line Service is grandfathered to existing customers.
*** Local Usage is additional after the $1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

6.15 LifeLine Telephone Service

6.15.1 Description

The Company Concurs in the New York State Telecommunications Association, INC. PSC Tariff No. 2 - Telephone with respect to Lifeline services. (D)

6.15.2 Terms and Conditions (D)

A. These services are restricted to low income residential end users. To qualify for lifeline service an end user must be a recipient of benefits as outlined in New York State Telecommunications Association, Inc. P.S.C No. 1 - Telephone tariff Section 9.A.

B. Customers must provide proof to Taconic that their Lifeline end users are receiving, or have received during the past year, one or more of the above benefits. Lifeline rate treatment will not begin until proof of eligibility is provided to Taconic.

The Lifeline discount is effective upon receipt of a company form of eligibility. If the form is not returned, no further action is taken by Taconic to establish eligibility.

C. Taconic may make periodic verification of the end user's eligibility status with the New York State Department of Social Services. Customers must provide, at Taconic's request, name, address, social security number, Department of Social Services case number and telephone number of all Lifeline end users currently in service. If, after verification, an end user is identified as being ineligible, the Customer will be notified that, unless the information is shown to be in error, Lifeline rate treatment will be discontinued.

If Taconic finds that a Customer has improperly resold significant quantities of wholesale Lifeline services on an intentional or systematic basis, it may propose a remedial action to the Director of Communications Division of the New York State Department of Public Service. Remedial actions are subject to the approval of the Public Service Commission.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

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Effective Date: 07/01/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9
Second Revised Page 3
Superseding First Revised Page 3

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

1. Lifeline Telephone Service Options

a. Description

1. Lifeline Discounted Service

+

This service provides a flat rate federal discount of $9.25, consisting of a $6.50 reduction of the Federal Subscriber Line Charge and a $2.75 reduction in the monthly rate for local exchange telephone service for residential customers. Qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. (C)

+

1 A. Additional Lifeline Discount

This service provides the discount as outlined in A.1.a.1 above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up to $2.00 per year for 2 years. The discount can be found on Addendum 1 of the individual Company tariff for those companies offering the Additional Lifeline Discount.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

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New York State Telecommunications Association, Inc.

Section 9
First Revised Page 3.1
Superseding Original Page 3.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

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(D)

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Form 481 Line 1210- Terms & Conditions for Lifeline Customers

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New York State Telecommunications Association, Inc.

Section 9
First Revised Page 4
Superseding Original Page 4

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Lifeline Telephone Service Options (cont'd)

b. General

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Qualified customers may choose to apply the federal Lifeline credit to any of the company's local service offerings, including any local bundled service offering, basic local service, or message rate service. Message rate Lifeline service is available only where central office facilities permit. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up program.

(C)

Service connection charges do not apply to change existing service from:

1. Message or flat rate services to Lifeline service.

2. Lifeline service to non-Lifeline services.

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Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

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New York State Telecommunications Association, Inc.

Section 9
First Revised Page 4.1
Superseding Original Page 4.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations

a. These services are restricted to low income residential customers. To qualify for Lifeline service a customer must certify and provide documentation as income eligible. For a consumer to be eligible under the income requirements, the consumer's household income as defined in § 54.400(f) of the FCC Rules must be at or below 135% of the Federal Poverty Guidelines for a household of that size or a recipient of benefits from any one of the following Entitlement Programs: (C)

(C)

1. Medicaid;
2. Supplemental Nutrition Assistance Program (SNAP) F/K/A Food stamps;
3. Supplemental Security Income;
4. Federal Public Housing Assistance (Section 8);
5. Low-Income Home Energy Assistance Program (LIHEAP);
6. National School Lunch Program's free lunch program;
7. Temporary Assistance for Needy Families/SafetyNet; (C)
8. Veterans Disability Pension
9. Veterans Surviving Spouse Pension

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Date Issued: May 30, 2012
Issued by: Robert R. Puckett, President
NYSTA, Inc., 20 Corporate Woods Boulevard, Albany 12211

Date Effective: July 1, 2012

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

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P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9
First Revised Page 5
Superseding Original Page 5

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

b. The Lifeline discount is effective upon receipt of a completed form of eligibility. If the form is not returned, no further action is taken by the Company to establish eligibility. +

c. The Company, in coordination with appropriate agencies and the Lifeline Customer, will require Lifeline customers to be re-certified, on an annual basis. Lifeline customers will need to certify that they continue to be eligible to receive these Lifeline benefits and that they are not receiving benefits from another company. If, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proven to be ineligible for the service. (C)

3. Locality Charge Waiver +
Customers receiving Lifeline Telephone Service will have applicable locality charges waived each month while they are receiving the Lifeline Assistance.

4. Voluntary Toll Blocking (Restriction)
Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction), third number billing/collect call restriction without a monthly charge. There will be no record order charge to add these types of restrictions (blocking).

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline offering in Taconic Telephone Corp. in Massachusetts are attached. The terms and conditions of residential local service can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATE TABLES AND THEIR APPLICATION, (CONT'D.)

3.15 Lifeline Service

3.15.1 General

A monthly discount for local telephone service is available to qualified low income residential customers. Only one such discount is available to any qualified residence household. For this offering, a household is defined as any individual or group of individuals who are living together at the same address as one economic unit.

This reduction may be applied to the monthly rate of the following residential services:

Individual Access Line Service
2-Party Access Line Service
4-Party Access Line Service

To qualify for Lifeline service, a customer must either be a recipient of benefits from any one of the following programs:

Medicaid or MassHealth
Supplemental Security Income (SSI)
Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps) (T)
Emergency Aid to the Elderly, Disabled and Children (EAEDC)
Federal Public Housing Assistance*
Low Income Home Energy Assistance Program (LIHEAP)
National School Lunch Program (free meals program only)*
Temporary Assistance for Needy Families (TANF)*
Transitional Aid to Families with Dependent Children (TAFDC)

*Qualifying participation in these programs or income levels is effective June 1, 2012.

Or beginning June 1, 2012, must have a household income at or below 135% of the Federal Poverty Guidelines.

Applicants must provide proof of eligibility. The Company will make annual verification of the customer's eligibility status. If after verification, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proved to be ineligible for the service.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

SECTION 3 - RATE TABLES AND THEIR APPLICATION, (Cont'd.) (T)

3.15 Lifeline Service (Cont'd.) (T)

3.15.2 Rates and Charges

Lifeline service provides for a reduction in the rate for local exchange service, not to exceed the rate charged for such service. (C)

	Federal	State	Total
Local Rate Reduction	$9.25	$6.00	$15.25

(C)

3.16 Link-Up America (T)

3.16.1 General

The Link-Up America program was eliminated on April 1, 2012, by order of the Federal Communications Commission in Docket No. 11-12, 03-109, 96-45, and 12-23. (T)

Taconic Telephone Corp.
150084NY- Line 2010

Census Block Listing Pursuant to 54.313(b)(2)(ii)

CAF Phase 1 Incremental Round 2

Capital Funding Expended

[redacted]

CB2010	SAC CODE	COMPANY NAME
[redacted]	150084	Taconic Telephone Corp.
	150084	Taconic Telephone Corp.

In accordance with 54.313(b)(2) I certify that I am an officer of the reporting carrier; my responsibilities include certifying, as a recipient of Phase I support pursuant to §54.312(c), that, to the best of my knowledge, the locations provided in the attached listing are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1 Mbps;

Michael T Skrivan — June 23, 2015

Michael T. Skrivan — Date

Vice President of Regulatory