RT Communications- Wyoming
5 Year Service Quality Improvement Plan
2015 Update & Progress Report

Introduction

RT Communications, Inc. is an ETC sharing a single study area (512251), with Range Telephone Cooperative-Wyoming. The RT portion of the study area is 9,890 square miles in eastern & central Wyoming served by 15 wire centers with 11,131 current access lines. RT has the following wire centers:

Wire Center	Sq. Miles	Access Lines
Albin	410	194
Burns	256	407
Carpenter	172	179
Gas Hills	321	5
Hulett	1,172	610
Jeffery City	566	67
Kaycee	979	366
Midwest	723	267
Moorcroft	480	680
Newcastle	1,784	2,481
Pine Bluffs	201	614
Shoshoni	979	346
Thermopolis	562	1,587
Upton	669	587
Worland	616	2,741
Total	9,890	11,131

Current USAC Information

Per the Universal Service Administrative Company (USAC), RT Communications received a total of $2,688,711 in USF support funds year to date 05.31.2015. The breakdown of the funding to time of filing is:

High Cost Loop	$ 1,043,006
ICLS	$ 1,373,500
CAF ICC	$ 272,205
	$ 2,688,711

These Universal Service Funds (USF) are used to maintain, upgrade and improve the RT Communications network and to cover operating expenses and debt commitments as necessary to continue offering affordable voice and broadband services within its authorized serving areas.

USF will continue to be included in RT Communications current revenue accounts and forward-looking projections. Total Revenues are used for both capital expenditures as well as covering operating expenses and

fixed costs incurred in obtaining capital from lenders. RT Communications does not segregate USF separately for purposes of capital and operating expenditures. USF is expended in the same proportion as all other revenues.

The proportionate share of USF expenditures year to date 2015 allocated for CAPEX is estimated to be $1,290,377 or 48%, and for OPEX is estimated to be $1,398,334 or 52%.

(Note: A greater share of USF is spent on CAPEX during the 2nd half of a given year when RT Communications traditional construction season begins in mid-May and ends by November)

This 5 year improvement plan is a section of the Company's 2015 Annual Report. It is in compliance with # 54.313(a)(1) adopted in the FCC USF/ICC Transformation Order (11-161).

RT has developed its improvement plan, concentrating on the delivery and continuation of a robust network which will provide, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule.

RT advises that this improvement plan has been carefully crafted, matching measured network deployment, improvement and quality service levels with known financial implications of the Transformation Order upon the Company's cash flows. This would include the Company's ability to borrow needed funds. The uncertainty of such cash flows being received in the outer years as a result of current and potential regulatory action on rate of return carriers has resulted in the Company taking a balanced yet realistic approach.

RT will reevaluate this plan on an annual basis. Action, however, may also be taken abruptly on the presented plan for both current and outer years in the event of evolving regulatory conditions, changes in technology or vendor support, or available financing. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

5 Year Service Quality Improvement Plan by Year

For the next 5 years RT Communications will deploy Broadband Loop Carrier (BLC) equipment to support increased bandwidth to its end users and to collapse its legacy circuit switched voice network into its next generation packet switched voice network. The majority of this Plan entails replacing traditional copper T-carrier facilities with Fiber to The Node (FTTN) infrastructure in support of the new BLC being deployed. In an effort to minimize retained copper loop lengths, additional BLC nodes will be designed for installation either during initial placement of the FTTN facilities or in a subsequent Plan year. Fiber to The Premise (FTTP) will be deployed in more densely populated areas, and fixed wireless will be considered where such technology may be more economically feasible to meet the same objective. As this Plan is implemented all subscribers falling within the definition of 'reasonable request' will have access to broadband service at speeds defined by the FCC.

Exchange maps have been included with this filing detailing those geographic areas that will be impacted by each project defined herein.

Plan Year 2015

~~**WORLAND, WYOMING EXCHANGE**~~
~~**CENTRAL OFFICE DC-AC POWER INVERTER UPGRADE**~~
~~This project includes installation of a new DC-AC power inverter system. The new installed inverter system will replace and upgrade our current inverters that are less than adequate for future needs. Special concerns in this project include keeping our local area network operating and keeping our on-site servers and data switches operating on inverted AC power. Funding for the project is planned to be from general funds at this time. Expected completion of this project is within this calendar year. 2015 Progress Report:~~ **2015 Update: This project has been moved to Plan Year 2016 due to priority changes.**

~~**WORLAND, WYOMING EXCHANGE**~~
~~**CENTRAL OFFICE MAIN DC POWER BOARD AND BATTERY REPLACEMENT**~~
~~This project includes installation of a new DC power board and dual battery strings. The new installed DC power system will replace and upgrade our current system that has reached its life expectancy and is less than adequate for future needs. Special concerns in this project include keeping reliable Central Office DC Power to maintain operation of all local transport and access services including 911 and EMS service. Funding for the project is planned to be from general funds. Expected completion of this project is within this calendar year.~~ **2015 Update: This project has been moved out to Plan Year 2016 due to priority changes.**

WORLAND, WYOMING EXCHANGE
CENTRAL OFFICE SERVER REPLACEMENT (WRLD)
In 2015 RT Communications plans to replace our current file system server and network management server. The servers that our LAN management and Access Carrier management systems currently operate on have been recommended for replacement by manufacture and vendor representatives. We plan to purchase two new servers and a Software Asset Management package. This purchase will allow us to virtualize server function for several current systems and replace functions of multiple servers. Once functions are moved we would be able to retire several additional servers with no need to replace them. **2015 Update: Planning for this project is underway.**

WORLAND, WYOMING EXCHANGE
BIG HORN REMOTE ACCESS CARRIER SITE (BHRN)
The planned method of investment for this project is fiber optic transport to the existing node (FTTN) and equipment upgrade of the node electronics. Current copper cable service delivery to the subscribers will be retained. The project includes new placement of approximately 2.3 route miles of fiber optic cable. Both aerial and buried cable placement methods are planned on this project. Other investment methods considered for this project include wireless Point-to-Point transport. Peak and valley type terrain eliminated the use of wireless Point-to-Point and proved fiber optic placement the best investment. Special concerns for new placement in this project include crossing a main BNSF Railroad line and a river crossing of the Big Horn River. Project planned

coverage area includes an estimated 5 square mile serving area. Voice switching for this site is currently done using our packet voice switch and voice service will remain using that after project completion. As part of this project the current access electronics at the site will be replaced and upgraded to offer VDSL2 broadband and VoIP service. This project area is included in our current RUS loan design. Funding for the project is planned to be from general funds. Expected construction completion and service cut over of this project is within calendar year 2015. **2015 Update: This project has been delayed due to road construction planning by Wyoming Department of Transportation. Start date is unknown at this time and project may have to be moved out to subsequent plan year.**

THERMOPOLIS, WYOMING EXCHANGE
FREMONT AND SUNSET SERVING AREAS CONSTRUCTION (FRMT & SNST)

This project is fiber optic to the home/business (FTTH). This is phase four of fiber to the home construction in this exchange with phase one having been constructed in 2009. Current copper cables will not be retained after project completion and service cut over. The project includes new placement of approximately 36 route miles of fiber optic cable. Buried and underground cable placement methods are planned on this project. Other investment methods considered for this project include wireless Point-to-Multi Point service to the home. Existing fiber to the home investment in this area makes continued fiber to the home the best investment. Special concerns for new placement in this project include some difficult construction areas with rock excavation possible. Project planned coverage area includes an estimated 2.5 square mile serving area. Voice switching for this area is currently done using our packet voice switch and voice service will remain using that after project completion. The current access electronics system serving these subscribers is in the Central Office and will be replaced and upgraded as part of this project. Current anchor institutions in the planned serving area interfaces are the Wyoming Highway Department Maintenance Shop and Regional Engineering Office. This project area is included in our current RUS loan design. Funding for the project is planned to be from the current RUS loan. Expected construction completion of this project is within this calendar year but could be extended to 2016 if conditions require. Service cut over of this project is expected to be completed in calendar year 2016.
2015 Update: Construction will commence on this project in July.

NEWCASTLE, WYOMING EXCHANGE
NEWCASTLE BASE RATE ELECTRONICS UPGRADE (NWCS)

The planned method of investment is Central Office access electronics upgrade. Current copper cables will be retained in project design. The project will include purchase and installation of all new access electronics to provide voice and broadband service in the base rate area. Project planned coverage area includes an estimated 4 square mile serving area. Requirement of design decision is that when complete all subscribers will have a current maximum available broadband service speed of 20MB download with 5MB upload. Voice switching for this site is currently done using our circuit voice switch and will move to our packet voice switch after project completion. Current anchor institutions in the planned serving area interface are the Weston County Courthouse and Newcastle City Police Department. This project area is in our current RUS loan design. Funding for the project is planned to be from general funds. Expected construction completion and service cut over of this project is within this calendar year.
2015 Update: Construction on this project is in progress.

NEWCASTLE, WYOMING EXCHANGE
DEWEY ROAD AND CUSTER HIGHLANDS ACCESS CARRIER SITES (CSTR)

The planned method of investment for this project is fiber optic transport to the existing node (FTTN) and equipment upgrade of the node electronics. Current copper cable service delivery to the subscribers will be retained. The project includes new placement of approximately 7.7 route miles of fiber optic cable. There are 2.3 route miles needed to connect to a new access carrier site on Dewey Road and an additional 2.9 route miles to the current Custer Highlands access carrier site. In addition, another 2.5 route miles of fiber optic cable will be constructed to a new access carrier site to provide service to the US Forest Service TEE PEE Camp Site. Buried cable placement methods are planned on this project. Other investment methods considered for this project include wireless Point-to-Point transport. Peak and valley type terrain eliminated the use of wireless Point-to-Point and proved fiber optic placement the best investment. Special concerns for new placement in this project include some difficult construction areas with rock excavation likely. Currently there is no broadband capability or service offering in these access carrier areas. Voice switching for this site is currently done using our circuit voice switch and will move to our packet voice switch after project completion. As part of this project all access electronics in the project area will be upgraded to offer VDSL2 broadband and VoIP service. Current anchor institutions in the serving areas are Elk Mountain School (South Dakota) and US Forest Service TEE PEE Camp Site. This project area is included in our current RUS loan design. Funding for the project is planned to be from the current RUS loan. Expected construction completion and service cut over of this project is within this calendar year.
2015 Update: Final engineering and design are in progress.

NEWCASTLE, WYOMING EXCHANGE
SALEM AND SALT CREEK SERVING AREAS CONSTRUCTION (PHASE I) (SALM & SCRD)

The planned method of investment for this project is fiber optic to the home/business (FTTH) and fiber optic to the node (FTTN). Current copper cables will be retained in the Morissey Road, 3rd Street, and 5th Street remote areas. Copper cables in the Salem and Salt Creek Road areas will not be retained after project completion and service cut over. The Salem & Salt Creek fiber to the home project includes new placement of approximately 46 route miles of fiber optic cable. Buried and underground cable placement methods are planned on this project. Existing fiber to the home investment in this area makes continued fiber to the home the best investment. Special concerns for new placement in this project include some difficult construction areas with rock excavation possible. Project planned coverage area includes an estimated 2.5 square mile serving area. These serving area interfaces have a total of 295 subscriber locations with estimated 215 current broadband customers included in that number. Current broadband capabilities in these areas offer maximum service speed of 15MB download with 1MB upload. When complete most subscribers will have a current maximum available broadband service speed of 50MB download with 20MB upload. Voice switching for this area is currently done using our packet voice switch and voice service will remain using that after project completion. The current access electronics system serving these subscribers is in the Central Office and will be replaced and upgraded as part of this project. This project area is included in our current RUS loan design. Funding for the project is planned to be from the current RUS loan at this time. Expected construction completion of this project is within this calendar year but could be extended to 2016 if conditions require it and current RUS loan funding is extended. Service cut over of this project is expected to be completed in calendar year 2016 and is outlined in a line item under the 2016 listings of this document.

2015 Update: This project went to bid in 2014 but right-of-way delays have pushed it into the 2015 modernization plan year. This project is in progress but will not be cutover until Phase II scheduled for plan year 2016.

NEWCASTLE, WYOMING EXCHANGE
CENTRAL OFFICE BUILDING REAR ENTRANCE REPAIR (NWCS)

The Newcastle West Entrance project includes repair or replacement of the entire alley facing entrance and parking area of the Central Office. The new entrance and parking area will replace and upgrade our currently deteriorating entrance and parking area. Special concerns in this project include keeping safe access and parking for our personnel. Funding for the project is planned to be from general funds at this time. Expected completion of this project is within this calendar year. **2015 Update: This project was added due to priority change.**

MOORCROFT, WYOMING EXCHANGE
MOORCROFT BASE RATE ELECTRONICS UPGRADE (MRCR)

The planned method of investment is Central Office access electronics upgrade. Current copper cables will be retained in project design. The project will include purchase and installation of all new access electronics to provide voice and broadband service in the base rate area. Project planned coverage area includes an estimated 4 square mile serving area. This area has an estimated total of 867 subscriber locations with estimated 222 current broadband customers included in that number. Voice switching for this site is currently done using our circuit voice switch and will move to our packet voice switch after project completion. Current anchor institutions in the planned serving area interface are the Moorcroft Medical Clinic and Moorcroft City Police Department. This project area is in our current RUS loan design. Funding for the project is planned to be from general funds. Expected construction completion and service cut over of this project is within this calendar year. **2015 Update: Final engineering and design are in progress.**

~~ALBIN, WYOMING EXCHANGE~~
~~KIRKBRIDE RANCH AREA~~

~~The planned method of investment for this project is wireless Point-to-Point transport and the establishment of new access carrier sites for broadband service delivery. Current copper cable service delivery to the subscribers will be retained and reinforced where needed. The project includes new placement of approximately 6 new wireless transport sites and 1 route mile of copper cable. Buried cable placement methods are planned on this project. Other investment methods considered for this project include fiber to the home (FTTH) and fiber to the node (FTTN) designs. Distance between subscriber locations and cost of placement proved wireless transport and copper to the home service delivery to be the best investment. Special concerns for new placement in this project include securing new property easement for new wireless site locations. Project planned coverage area includes an estimated 54 square mile serving area. This serving area has 13 subscribers with 0 current broadband customers included in that number. Currently there is no broadband capability or service offering in this area. Voice switching for this area is currently done using our packet voice switch and voice service will remain using that after project completion. As part of this project all access electronics in the project area will be upgraded to offer VDSL2 broadband and VoIP voice service. This project area is not included in~~

~~our current RUS loan design. Funding for the project is planned to be from general funds at this time. Expected construction completion and service cut over of this project is within this calendar year.~~

2015 Update: This project has been moved out to plan year 2016 due to priority changes.

~~GAS HILLS, WYOMING EXCHANGE~~

~~CENTRAL OFFICE RETIREMENT~~

~~The planned method of investment for this project is the establishment of a new access carrier site to provide service to all subscribers in this exchange and allow us to retire our current central office building. Current copper cable service delivery to the subscribers will be retained. The project includes placement of a new electronics site and local power service. Other investment methods considered for this project include wireless Point-to-Multi Point service delivery to the home. Peak and valley type terrain eliminated the use of wireless Point-to-Multi Point and proved utilizing current fiber optic cable for transport to a new local access carrier site to be the best investment. Project planned coverage area includes an estimated 15 square mile serving area. This serving area interface currently has 5 subscribers with 1 current broadband customers included in that number. Voice switching for this site is currently done using our packet voice switch and voice service will remain using that after project completion. As part of this project the new access electronics site will be placed to offer VDSL2 broadband and VoIP voice service. This project area is not included in our current RUS loan design. Funding for the project is planned to be from general funds. Expected construction completion and service cut over of this project is within this calendar year.~~

2015 Update: This project has eliminated due to priority changes.

UPTON, WYOMING EXCHANGE

UPTON BASE RATE ELECTRONICS UPGRADE (UPTN)

The planned method of investment is Central Office access electronics upgrade. Current copper cables will be retained in project design. The project will include purchase and installation of all new access electronics to provide voice and broadband service in the base rate area. Project planned coverage area includes an estimated 2 square mile serving area. Requirement of design decision is that when complete all subscribers will have a current maximum available broadband service speed of 20MB download with 5MB upload. Voice switching for this site is currently done using our circuit voice switch and will move to our packet voice switch after project completion. Current anchor institutions in the planned serving area interface are the Upton Medical Clinic and Upton City Police Department. This project area is in our current RUS loan design. Funding for the project is planned to be from general funds. Expected construction completion and service cut over of this project is within this calendar year.

2015 Update: Final engineering and design are in progress.

HULETT, WYOMING EXCHANGE

HULETT BASE RATE ELECTRONICS UPGRADE (HLTT)

The planned method of investment is Central Office access electronics upgrade. Current copper cables will be retained in project design. The project will include purchase and installation of all new access electronics to provide voice and broadband service in the base rate area. Project planned coverage area includes an estimated 2 square mile serving area. Requirement of design decision is that when complete all subscribers will have a current maximum available broadband service speed of 20MB download with 5MB upload. Voice switching for this site is currently done using our circuit voice switch and will move to our packet voice switch after project completion. Current anchor institution in the planned serving area interface is the Hulett Wyoming Highway Department Office. This project area is not in our current RUS loan design. Funding for the project is planned to be from general funds. Expected construction completion and service cut over of this project is within this calendar year.

2015 Update: Final engineering and design are in progress.

~~OSAGE, WYOMING EXCHANGE~~

~~CENTRAL OFFICE RETIREMENT~~

~~The planned method of investment for this project is the establishment of a new access carrier site to provide service to all subscribers in this exchange and allow us to retire our current central office building. Current copper cable service delivery to the subscribers will be retained. The project includes placement of a new electronics cabinet at the current Central Office Site. Other investment methods considered for this project include wireless Point-to-Multi Point service delivery to the home. Existing copper cable investment and capacity proved utilizing current fiber optic cable for transport to a new local access carrier site to be the best investment. Project planned coverage area includes an estimated 7 square mile serving area. When complete subscribers will have a current maximum available broadband service speed of 20MB download with 5MB upload. Voice switching for this site is currently done using our circuit voice switch and will move to our packet voice switch after project completion. As part of this project the new access electronics site will be placed to offer VDSL2 broadband and VoIP voice service. This project area is not included in our~~

~~current RUS loan design. Funding for the project is planned to be from general funds at this time. Expected construction completion and service cut over of this project is within this calendar year.~~

2015 Update: This project has been moved out to plan year 2016 due to priority changes.

RT COMMUNICATIONS-ALL EXCHANGES
TECHNICIAN SERVICE TRUCK VEHICLES

In 2015 RT Communications plans to replace two ¾ ton gasoline engine service trucks. We currently have several high mileage service trucks and will decide on specific unit numbers for replacement as needed in the year. Due to RT Communications service area being very large the mileage put on each service truck yearly is very high. To ensure the safety of employees as well as ensuring serviceable vehicles, the company must regularly replace service trucks.

2015 Update: Complete

MULTIPLE EXCHANGES AS NOTED BELOW
UPGRADE AFC ACCESS CARRIER SITES TO BROADBAND LOOP CARRIER

The planned method of investment for this project is equipment upgrade of the current access carrier electronics and multiple sites. Current copper cable service delivery to the subscribers will be retained. The project includes placement of new electronics equipment in existing access carrier sites. Other investment methods considered for this project include wireless Point-to-Multi Point and fiber optic service delivery to the home. Peak and valley type terrain eliminated the use of wireless Point-to-Multi Point and distance between subscribers proved fiber to the node (FTTN) the best investment. When complete subscribers will have a current maximum available broadband service speed of 20MB download with 5MB upload. As part of this project the current access electronics at the site will be replaced and upgraded to offer VDSL2 broadband and VoIP voice service. These project areas are included in our current RUS loan design. Funding for the project is planned to be from general funds at this time. Expected construction completion and service cut over of this project is within this calendar year.

Carrier Cabinet Upgrades		Area Impacted	Population Impacted
BRNS	Hillsdale North	28 Sq. Miles	17 Subscribers
PNBL	Fornstram	26 Sq. Miles	20 Subscribers
MRCR	Cabin Creek	20 Sq. Miles	69 Subscribers
WRLD	Hanover	15 Sq. Miles	54 Subscribers
WRLD	Rattlesnake Ridge	9 Sq. Miles	19 Subscribers
KAYC	Sussex	58 Sq. Miles	77 Subscribers

2015 Update: These projects added to the modernization plan.

Plan Year 2016

~~**WORLAND, WYOMING EXCHANGE**~~
~~**UPGRADE AFC ACCESS CARRIER SITES**~~

~~The planned method of investment for this project is equipment upgrade of the current access carrier electronics and multiple sites. Current copper cable service delivery to the subscribers will be retained. The project includes placement of new electronics equipment in existing access carrier sites. Other investment methods considered for this project include wireless Point-to-Multi Point and fiber optic service delivery to the home. Peak and valley type terrain eliminated the use of wireless Point-to-Multi Point and distance between subscribers proved fiber to the node (FTTN) the best investment. Project planned coverage area includes an estimated 45 square mile serving area. When complete subscribers will have a current maximum available broadband service speed of 20MB download with 5MB upload. Voice switching for this site is currently done using our packet voice switch and voice service will remain using that after project completion. As part of this project the current access electronics at the site will be replaced and upgraded to offer VDSL2 broadband and VoIP service. This project area is included in our current RUS loan design. Funding for the project is planned to be from general funds. Expected construction completion and service cut over of this project is within this calendar year.~~ 2015 Update: Projects detailing the upgrade of AFC Digital Loop Carrier (DLC) sites to next generation Broadband Loop Carrier (BLC) have been reclassified and are now included at the end of this project year narrative by CLLI Code.

WORLAND, WYOMING EXCHANGE
CENTRAL OFFICE DC-AC POWER INVERTER UPGRADE (WRLD)

This project includes installation of a new DC-AC power inverter system. The new installed inverter system will replace and upgrade our current inverters that are less than adequate for future needs. Special concerns in this project include keeping our local area network operating and keeping our on-site servers and data switches operating on inverted AC power. Funding for the project is planned to be from general funds at this time. Expected completion of this project is within this calendar year. 2015 Progress Report: **2015 Update: This project has been moved to Plan Year 2016 due to priority changes.**

WORLAND, WYOMING EXCHANGE
CENTRAL OFFICE MAIN DC POWER BOARD AND BATTERY REPLACEMENT (WRLD)

This project includes installation of a new DC power board and dual battery strings. The new installed DC power system will replace and upgrade our current system that has reached its life expectancy and is less than adequate for future needs. Special concerns in this project include keeping reliable Central Office DC Power to maintain operation of all local transport and access services including 911 and EMS service. Funding for the project is planned to be from general funds. Expected completion of this project is within this calendar year. **2015 Update: This project has been moved out to Plan Year 2016 due to priority changes.**

WORLAND, WYOMING EXCHANGE
CENTRAL OFFICE AIR HANDLING EQUIPMENT (WRLD)

We have been advised by our current air system maintenance contractor for a couple of years now, as well as outside contractors asked to bid on our maintenance contract, that our Main Business Office and Central Office air handling systems will need to be replaced in the near future. The current pneumatic control system is outdated. It is difficult to find parts for or anyone with the knowledge of how to maintain it. The Worland CO AC Unit is in the closet outside the CO and is insufficient to keep the CO cool and humidified. The air handling systems requirements are constantly changing and we have seen an increase in the burden on this system. Its maintenance cost is higher than our other systems. The backup system is a water fed AC unit in the mailroom. Major maintenance or replacement will require removal of a wall. With the changes in equipment in the CO it would be an optimum time to replace it with a 10 ton unit possibly located on the roof.
2015 Update: This project has been moved from plan year 2015 to plan year 2016 due to priority changes.

THERMOPOLIS, WYOMING EXCHANGE
FREMONT AND SUNSET SERVING AREAS SERVICE CUT OVER (FRMT & SNST)

This line item is service cut over and part two of the construction project of the same name shown in year 2015. This will be phase four of fiber to the home construction in this exchange with phase one having been constructed in 2009. The planned method of investment for this project is fiber optic to the home/business (FTTH). Current copper cables will not be retained after project completion and service cut over. The construction portion of project included new placement of approximately 36 route miles of fiber optic cable and was scheduled to be completed in 2016. Project planned coverage area includes an estimated 2.5 square mile serving area. These serving area interfaces have an estimated total of 400 subscriber locations with estimated 289 current broadband customers included in that number. Voice switching for this area is currently done using our packet voice switch and voice service will remain using that after project completion. The current access electronics system serving these subscribers is in the Central Office and will be replaced and upgraded as part of this project. Current anchor institutions in the planned serving area interfaces are the Wyoming Highway Department Maintenance Shop and Regional Engineering Office. This project area is included in our current RUS loan design. Funding for the project is planned to be from the current RUS loan. Expected service cut over completion of this project is within this calendar year.

THERMOPOLIS, WYOMING EXCHANGE
CENTRAL OFFICE HEATING AND COOLING EQUIPMENT (THRM)

The Thermopolis Central Office cooling unit no longer sufficiently maintains the temperature and humidity in some parts of the office. A new wall was constructed during a remodel to reduce the size of the equipment room and thus reduced the cost of the fire suppression system we were installing. The result of this remodel placed the smaller secondary AC unit into the same zone as the primary system for cooling the equipment. The main system cools the front office and the back office but no longer cools the equipment room sufficiently. This smaller system is running too often and will eventually fail. It has been recommended that we place a 10 Ton system in the Central Office as the primary and let the smaller unit be the backup. The heating units are older Lenox systems that are becoming harder to maintain and support. Replacement has been recommended.