REDACTED - FOR PUBLIC INSPECTION

FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name: Person USAC should contact with questions about this data	Stephanie Cassioppi
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

ANNUAL REPORTING FOR ALL CARRIERS

(check box when complete)

			54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210>	<-- check box if no outages to report		✓	
<300>	Unfulfilled Service Requests (voice)	[redacted]		
<310>	Detail on Attempts (voice)	[redacted] (attach descriptive document)	✓	
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed	0.0	✓	✓
<420>	Mobile	0.104		
<430>	Number of Complaints per 1,000 customers (broadband)			
<440>	Fixed			
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510>	129002NH510.pdf	(attached descriptive document)	✓	✓
<600>	Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610>	129002NH610.pdf	(attached descriptive document)	✓	✓
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)		
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900>	Tribal Land Offerings (Y/N)? ○ ●	(if yes, complete attached worksheet)	✓	
<1000>	Voice Services Rate Comparability Certification	Not Applicable	✓	
<1010>		(attach descriptive document)	✓	
<1100>	Certify whether terrestrial backhaul options exist (Yes or No) ● ○	(if not, check to indicate certification)	✓	
<1110>		(complete attached worksheet)	✓	
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	
<2005>	(complete attached worksheet)	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	
<3005>	(complete attached worksheet)	

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(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ● ○
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ● ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

[redacted]

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

-- See attached worksheet --

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(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

REDACTED - FOR PUBLIC INSPECTION

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<810>	Reporting Carrier	United States Cellular Corporation
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NH#1 Rural Cellular, Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

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(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

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(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP http://www.uscellular.com/plans/lifeline/index.html

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✓

<1222> Details on the number of minutes provided as part of the plan, ✓

<1223> Additional charges for toll calls, and rates for each such plan. ✓

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(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}

<2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}

<2011b> Attachment {47 CFR § 54.313(b)(1)ii}

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}

<2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}

<2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}

<2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification

<2018> 5th year Broadband Service Certification

<2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached document(s), on line 2021,contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

REDACTED - FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification {47 CFR § 54.313(f)(1)(i)}

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: UNITED STATES CELLULAR CORPORATION

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/24/2015

Printed name of Authorized Officer: John Gockley

Title or position of Authorized Officer: VP - Legal and Regulatory Affairs

Telephone number of Authorized Officer: 7738643167 ext.

Study Area Code of Reporting Carrier: 129002 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Certification - Agent / Carrier
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
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<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

REDACTED - FOR PUBLIC INSPECTION

Attachments

REDACTED - FOR PUBLIC INSPECTION

LINE 100

Service Quality Improvement Reporting

[This attachment is withheld in its entirety pursuant to the company's request for confidential treatment.]

REDACTED - FOR PUBLIC INSPECTION

LINE 200

SERVICE OUTAGE REPORTING (VOICE)

[This attachment is withheld in its entirety pursuant to the company's request for confidential treatment.]

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United States Cellular (U.S. Cellular) Unfulfilled Voice and Broadband Telephony Service Requests Resolution
FCC Form 481 Line 310/330

If a request comes from a customer residing in any area where U.S. Cellular does not provide service, U.S. Cellular follows a series of steps to provide service:

* First, it determines whether the customer's equipment can be modified or replaced to provide acceptable service;
* Second, it determines whether a roof-mounted antenna or other network equipment can be deployed at the premises to provide service;
* Third, it determines whether adjustments at the nearest cell site can be made to provide service;
* Fourth, it determines whether there are any other adjustments to network or customer facilities which can be made to provide service;
* Fifth, it explores the possibility of offering the resold service of carriers that have facilities available to that location; and
* Sixth, U.S. Cellular determines whether an additional cell site, a cell-extender, or repeater can be employed or constructed to provide service, and evaluates the costs and benefits of using scarce high-cost support to serve the number of customers requesting service.

If there is no possibility of providing service short of these measures, U.S. Cellular will notify the customer and notify the Commission as to the number of requests for service that could not be filled in its next annual report filed pursuant to Section 54.313 of the Commission's Rules.

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Compliance with Service Quality Standards and Consumer Protection FCC Form 481 Line 510

United States Cellular Corporation hereby certifies that it has reviewed its service quality and consumer protection practices, which it follows in connection with its provision of voice and broadband services, and that these practices ensure that United States Cellular Corporation:

(1) Discloses rates and terms of its voice and broadband services to customers.

(2) Makes available maps showing where voice and broadband services are generally available.

(3) Provides contract terms to customers and confirms changes in voice or broadband service.

(4) Allows a trial period for new voice or broadband service.

(5) Provides specific disclosures in advertising.

(6) Separately identifies carrier charges from taxes on billing statements.

(7) Provides customers the right to terminate voice or broadband service for changes to contract terms.

(8) Provides ready access to customer service.

(9) Promptly responds to consumer inquiries and complaints received from government agencies.

(10) Abides by policies for protection of consumer privacy.

(11) Provides consumers with free notifications for voice, data and messaging usage, and international roaming.

REDACTED - FOR PUBLIC INSPECTION

(12) Abides by standards regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets that are locked by or at the direction of United States Cellular Corporation.

These service quality and consumer protection practice categories are the same as those included in the CTIA–The Wireless Association® ("CTIA") Consumer Code for Wireless Service ("CTIA Code" or "Code") as currently in effect.

In connection with its review of its service quality and consumer protection practices, United States Cellular Corporation has gathered various documentation demonstrating that these practices meet or exceed the requirements of Section 54.313(a)(5) of the Commission's Rules, and the Commission's orders, in each of the practice categories enumerated above. United States Cellular Corporation will make this documentation available to the Commission upon request.

REDACTED - FOR PUBLIC INSPECTION

Functionality in Emergency Situations
FCC Form 481 Line 610

Section 54.313(a)(6) requires ETCs to certify that they are "able to function in emergency situations as set forth in §54.202(a)(2)"[1] in connection with their provision of voice and broad- band services. Although the Commission's Rules do not require an ETC to describe how it is capable of handling emergencies, Section 54.202(a)(2) of the Commission's Rules requires that each eligible telecommunications carrier ("ETC") *applicant* must "[d]emonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re- route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."[2] Although United States Cellular Corporation is not an applicant, it will rely on Section 54.202(a)(2) to describe its network's emergency functionality for purposes of Section 54.313(a)(6) as follows:

United States Cellular Corporation 1) deploys generators, batteries, and microwave facilities to ensure that a reasonable amount of back-up power is be available to ensure functionality without an external power source; 2) employs a state-of-the art National Network Operations Center ("NNOC") and redundant NNOC to reroute voice and broadband traffic around damaged facilities; and (3) United States Cellular Corporation uses a combination of technologies to manage spikes in voice and broadband traffic resulting from emergency situations.

[1] 47 C.F.R. § 54.313(a)(6).

[2] 47 C.F.R. § 54.202(a).

REDACTED - FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
NH			FR	19.99	0.0	0.0	0.0	19.99
NH			FR	29.99	0.0	0.0	0.0	29.99
NH			FR	39.99	0.0	0.0	0.0	39.99

REDACTED - FOR PUBLIC INSPECTION

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	129002
<015>	Study Area Name	UNITED STATES CELLULAR CORPORATION
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Cassioppi
<035>	Contact Telephone Number - Number of person identified in data line <030>	6302013501 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Stephanie.Cassioppi@USCellular.com

<810>	Reporting Carrier	United States Cellular Corporation
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NH#1 Rural Cellular, Inc.

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
USCOC of Greater Missouri, LLC	349007	U.S. Cellular?; United States Cellular
United States Cellular Operating Company of Chicago, LLC	349007	U.S. Cellular?; United States Cellular
Cedar Rapids Cellular Telephone, L.P.	359016	U.S. Cellular?; United States Cellular
USCOC of Greater Iowa, LLC	359016	U.S. Cellular?; United States Cellular
Dubuque Cellular Telephone, L.P.	359016	U.S. Cellular?; United States Cellular
Farmers Cellular Telephone Company, Inc.	359016	U.S. Cellular?; United States Cellular
Iowa RSA No. 9 Limited Partnership	359016	U.S. Cellular?; United States Cellular
Iowa RSA No. 12 Limited Partnership	359016	U.S. Cellular?; United States Cellular
USCOC of Greater Iowa, LLC	359016	U.S. Cellular?; United States Cellular
USCOC of Greater Iowa, LLC	379019	U.S. Cellular?; United States Cellular
USCOC Nebraska/Kansas LLC	379019	U.S. Cellular?; United States Cellular
USCOC Nebraska/Kansas LLC	419012	U.S. Cellular?; United States Cellular
USCOC of Greater Missouri, LLC	429007	U.S. Cellular?; United States Cellular
USCOC of Greater Oklahoma, LLC	439004	U.S. Cellular?; United States Cellular
Texahoma Cellular LP	439004	U.S. Cellular?; United States Cellular
Yakima MSA Limited Partnership	529001	U.S. Cellular?; United States Cellular
USCOC of Richland, Inc.	529001	U.S. Cellular?; United States Cellular
McDaniel Cellular Telephone Company	529001	U.S. Cellular?; United States Cellular
USCOC of Washington 4, Inc.	529001	U.S. Cellular?; United States Cellular
Western Sub-RSA Limited Partnership	529001	U.S. Cellular?; United States Cellular
Oregon RSA #2, Inc.	529001	U.S. Cellular?; United States Cellular
Oregon RSA #2, Inc.	539002	U.S. Cellular?; United States Cellular
United States Cellular Operating Company of Medford	539002	U.S. Cellular?; United States Cellular

REDACTED - FOR PUBLIC INSPECTION

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<010>	Study Area Code	129002
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<810>	Reporting Carrier	United States Cellular Corporation
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NH#1 Rural Cellular, Inc.

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
USCOC of Oregon RSA #5, Inc.	539002	U.S. Cellular?; United States Cellular
USCOC of Greater Iowa, LLC	349007	U.S. Cellular?; United States Cellular
PCS Wisconsin LLC	339007	U.S. Cellular?; United States Cellular
Bangor Cellular Telephone, L.P.	109002	U.S. Cellular?; United States Cellular
Maine RSA #1, Inc.	109002	U.S. Cellular?; United States Cellular
Maine RSA #4, Inc.	109002	U.S. Cellular?; United States Cellular
NH #1, Rural Cellular, Inc.	129002	U.S. Cellular?; United States Cellular
USCOC of Virginia RSA #3, Inc.	199004	U.S. Cellular?; United States Cellular
Hardy Cellular Telephone Company	209005	U.S. Cellular?; United States Cellular
USCOC of Greater North Carolina, LLC	239006	U.S. Cellular?; United States Cellular
Jacksonville Cellular Telephone Company	239006	U.S. Cellular?; United States Cellular
Wilmington Cellular Telephone Company	239006	U.S. Cellular?; United States Cellular
United States Cellular Telephone Company (Greater Knoxville), L.P.	299010	U.S. Cellular?; United States Cellular
United States Cellular Operating Company of Knoxville	299010	U.S. Cellular?; United States Cellular
Tennessee RSA No. 3 Limited Partnership	299010	U.S. Cellular?; United States Cellular
United States Cellular Operating Company, LLC	339007	U.S. Cellular?; United States Cellular
USCOC of LaCrosse, LLC	339007	U.S. Cellular?; United States Cellular
Kenosha Cellular Telephone, L.P.	339007	U.S. Cellular?; United States Cellular
Madison Cellular Telephone Company	339007	U.S. Cellular?; United States Cellular
Racine Cellular Telephone Company	339007	U.S. Cellular?; United States Cellular