

Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information	
Name:	JoAnn Hanson
Title:	Vice President, Regulatory Affairs
Phone Number:	612.663.5989
Address:	200 South 5 th Street, Room 2200; Minneapolis, MN 55402
Email:	Joann.hanson@centurylink.com

Primary Tribal Representative's Contact Information – Minnesota Chippewa Tribes	
Name:	
Title:	
Phone Number:	
Address:	
Email:	

Additional Tribal Representative's Contact Information (If needed)	
Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Proposed Dates for Face-to-Face Meeting(s)	
When:	
Where:	
Alternative Dates:	

Tentative Agenda/Topics for Discussion for Proposed Meeting

Please Return This Completed Form To:
<p>JoAnn Hanson Vice President, Regulatory Affairs CenturyLink 200 South 5th Street, Room 2200; Minneapolis, MN 55402 Fax: 612.672.8911 Joann.hanson@centurylink.com</p>

Tribal Outreach Checklist

Tribal Contact Information	
Tribe/Pueblo Name:	Minnesota Chippewa Tribe including the Fond du Lac Band, Leech Lake Band, White Earth Band, Mille Lac Band, Grand Portage
Contact Name:	Norman Deschampe
Contact Position:	President
Contact Phone No.:	218.335.8581
Date Initial Contact:	

Response to Outreach Requests	
Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow-up if any:	

Meeting Attendance	
Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions	
Services currently offered	
Deployment plans on Tribal land	
Timeline for provision of services on Tribal lands	
Opportunities to partner with Tribal Authorities	

Feasibility and Sustainability Planning	
Coordinate logistics of providing communications services on Tribal lands	
Address economics, remoteness, and deployment priorities	

Marketing Solutions	
Coordination ensuring services are marketed in manner relating directly to community stimulating adoption of services on Tribal lands	
Developing materials, separately or jointly, specific to the Tribal community.	
Identify Issues of importance to Tribal government and CenturyLink	
Determine departments that need to be engaged (customer service, technical assistance, commercial business)	
Other marketing service discussion	

Compliance with Tribal Business and Licensing Requirements	
Tribal and business licensing requirements	
Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental Reviews	
Cultural Preservations Reviews	

Follow up Items

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

CenturyLink, Inc. has over 100 local exchange carriers (LECs) that serve as eligible telecommunications carriers (ETCs) providing Lifeline discounts on local telephone service for qualifying low-income customers in thirty-seven states. Each LEC's tariff or local terms of service contain the terms and conditions of voice telephony service plans generally available to CenturyLink residential customers. Lifeline provides discounts on CenturyLink residential service plans that include voice telephony service. Lifeline discounts provided to qualified recipients include the \$9.25 per month federal discount plus state discounts, if available. Tribal Lifeline recipients receive an additional federal Lifeline discount of up to \$25 per month. Eligible residents residing on Tribal lands in areas where CenturyLink receives universal service high-cost support can also receive a Tribal Link Up credit of not more than \$100 against one customary service initiation fee at a primary residence.

CenturyLink's flat-rated residential service plans provide unlimited local calling. Lifeline discounts also may be applied to local residential service plans that include a certain amount of local minutes or calls at a flat-rate and then have additional charges for minutes or calls beyond those included in the plan. Lifeline discounts may be applied to bundled service packages that include voice telephony services, such as bundles with internet service and/or video service. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

Toll service is available to customers receiving Lifeline discounts in the same manner that it is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge.

Information concerning CenturyLink's Lifeline program can be found on our Lifeline web page at <http://www.centurylink.com/Pages/Support/LifeLine/>

A link to the CenturyLink tariff or local terms of service that includes the terms and conditions of this ETC's Lifeline offering is included in response to line 1220.

NOTES:

1. (112) – (118) The Federal Communications Commission in FCC DA 14-591 adopted May 1, 2014 and in Connect America Fund et al. WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (ETC Reporting Requirements Order) waived the requirement that price cap recipients of frozen support or incremental support file five-year plans stating, “until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest.” Since the Connect America Phase II program has not been fully implemented at this time, the five year plan is not required.
2. (220) Outages are reported using the criteria provided in 47 C.F.R. §54.313, which differs from the criteria in 47 C.F.R. §4.5 which is the basis for reporting outages to the Federal Communications Commission. Therefore, some outages may not have NORS numbers.
3. (220) CenturyLink experienced an unprecedented outage of 911 services in Washington, Minnesota, and North Carolina in April 2014 which ultimately resulted in CenturyLink implementing additional proactive risk management processes designed to reduce the likelihood of any future 911 system failures.
4. (300) – (310) CenturyLink is reporting any outstanding requests for voice service from 2014 that are unfulfilled at the time of this filing.
5. (320) – (330) CenturyLink is reporting any outstanding requests for broadband service from 2014 that are unfulfilled at the time of this filing.
6. (410) – (420) Complaints per 1,000 voice access lines are reported as complaints to any federal and/or state agencies.
7. (440) – (450) Complaints per 1,000 broadband customers are reported as complaints to any federal and/or state agencies.
8. (711) CenturyLink is reporting a-la-cart and data only broadband rates that meet or exceed both the required download speeds of four mega bits per second and upload speeds of one mega bit per second. Widely used upload speeds of 768K or below are not included in this report.
9. (800), (810)-(813), (1200), and (1210)-(1223) CenturyLink is a designated eligible telecommunications carrier that receives Universal Service Support for High Cost Areas under 47 C.F.R. 54 subpart D. Therefore, CenturyLink is only subject to subpart (a) of 47 C.F.R. §54.422 as it applies to this filing.
10. (810) – (813) Per FCC DA 13-1707 released August 6, 2013, CenturyLink is reporting holding company, operating companies, and affiliates (as defined under section 3 of the Communications Act of 1934, as amended, 47 U.S.C. § 153(2)) that are designated as eligible telecommunications carriers and/or that provide retail broadband internet access to end-user customers.

11. (921) – (929) To the extent the carrier serves federally recognized tribal lands, the attached narrative, in response to line 920, should be relied on to describe tribal outreach and interaction. If the carrier at least offered to discuss the points listed in 47 C.F.R. §54.313(a)(9) to the federally recognized tribes served in a study area, lines 921-929 were marked with a “yes” response.

12. (1000) – (1010) Carriers must certify that their local rates are at or below two standard deviations of the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau. Qwest Corporation d/b/a CenturyLink (Wyoming) and United Telephone Company of the West d/b/a CenturyLink (Wyoming) have certain exchanges with explicit cost based local rates above this standard. Customers in such exchanges receive a Federal Universal Service credit and/or a State Universal Service credit explicitly on their bill. This results in a net charge that is lower than two standard deviations of the applicable national average urban rate for voice service.

13. (2000), (2005), (2010), (2014), and (2016) Per FCC DA 13-2101 released October 30, 2013, CenturyLink is certifying at a holding company level.

14. (2010) The Connect America Fund Incremental Support program (Round 1) requires participating carriers to deploy broadband services at certain speeds to locations within certain timeframes. The FCC recognized in DA 12-1155 released on July 18, 2012, that carriers may run into practical obstacles that would make it difficult to deploy broadband to the locations that were in the carrier’s original deployment plan, and therefore may deploy to eligible locations not identified in the deployment plan. CenturyLink companies participating in the Connect America Fund Incremental Support program (Round 1) experienced the practical obstacles the FCC anticipated, and therefore deployed broadband to a substantial number of locations that are not listed in the notice of acceptance filed with the FCC on July 24, 2012. CenturyLink will identify locations where deployment has occurred in a separate and/or subsequent filing.

15. (3000)-(3034) These questions are not applicable. This company is considered to be a Federal Price Cap Carrier or an affiliate associated with a Federal Price Cap Carrier for the purposes of this filing.