

8300 Greensboro Dr.
Suite 1200
McLean, VA 22102
WWW.FCCLAW.COM

Robert S. Koppel
(703) 584-8669
bkoppel@fcclaw.com
NOT ADMITTED IN VA

LNGS | LUKAS,
NACE,
GUTIERREZ
& SACHS, LLP

July 1, 2015

VIA HAND DELIVERY

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW-A306
Washington, D.C. 20554

**Re: FCC Form 481 – Carrier Annual Report for Calendar Year 2014
WC Docket No. 14-58**

Dear Secretary Dortch:

On behalf of Northeast Telephone Company (“NTC”), SAC 330938 in Wisconsin, enclosed is a confidential version of NTC’s FCC Form 481 Carrier Annual Report submitted pursuant to Section 54.313 of the Commission’s Rules (“Form 481 Report”). The enclosed confidential version of the Form 481 Report has been marked “**CONFIDENTIAL – NOT FOR PUBLIC INSPECTION.**”

An additional copy of this filing has been provided, which you are requested to date-stamp and return in the envelope provided.

NTC is also submitting, via an electronic filing, a redacted public copy of the Form 481 Report. The redacted public copy has been marked “**REDACTED – FOR PUBLIC INSPECTION.**”

NTC respectfully requests confidential treatment of certain information provided in its Form 481 Report because this information is competitively sensitive and its disclosure would have a negative competitive impact on NTC were it made publicly available. Such information would not ordinarily be made available to the public, and should be afforded confidential treatment under 47 C.F.R. §§ 0.457 and 0.459.

47.C.F.R. § 0.457

Specific information in the Form 481 Report is confidential and proprietary to NTC as “trade secrets and commercial or financial information” under 47 C.F.R. § 0.457(d). Disclosure of such information to the public would risk revealing company-sensitive proprietary information in connection with NTC’s ongoing business and operations.

47 C.F.R. § 0.459

Specific information in the Form 481 Report is also subject to protection under 47 C.F.R. § 0.459, as demonstrated below.

Information for which confidential treatment is sought

NTC requests that its five year plan (Line 112) and the financial information on page 12 and in the attachment for Line 3017 filed with Form 481 be treated on a confidential basis under Exemption 4 of the Freedom of Information Act. The descriptive document relating to the financial information is marked “**CONFIDENTIAL – NOT FOR PUBLIC INSPECTION.**”

Information relating to non-public planning and financial information is competitively sensitive information that NTC maintains as confidential and is not normally made available to the public. Release of the information would have a substantial negative impact on NTC since it would provide competitors with commercially sensitive information.

Commission proceedings in which the information was submitted

The information is being submitted in NTC’s Form 481 Report, WC Docket No. 14-58.

Degree to which the information in question is commercial or financial, or contains a trade secret or is privileged

The information in question is competitively sensitive information which is not normally released to the public as such release would have a substantial negative competitive impact on NTC.

Degree to which the information concerns a service that is subject to competition and manner in which disclosure of the information could result in substantial harm

The release of this confidential and proprietary information would cause NTC competitive harm by allowing its competitors to become aware of sensitive proprietary information regarding the operation of NTC’s business at a level of detail not currently available to the public.

Measures taken by NTC to prevent unauthorized disclosure and availability of the information to the public and extent of any previous disclosures of the information to third parties

NTC has treated and continues to treat the non-public information disclosed in this Form 481 Report as confidential and has protected it from public disclosure to parties outside of the company.

Justification of the period during which NTC asserts that the material should not be available for public disclosure

NTC cannot determine at this time any date on which this information should not be considered confidential.

Other information NTC believes may be useful in assessing whether its request for confidentiality should be granted

Under applicable Commission decisions, the information in question should be withheld from public disclosure.

Please contact the undersigned if any questions arise concerning the above-referenced enclosures or if you require any additional information.

Sincerely,



Robert S. Koppel

Counsel to:
Northeast Telephone Company

Enclosure

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	330938
<015> Study Area Name	NORTHEAST TEL CO
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	Jim Paulos
<035> Contact Telephone Number: Number of the person identified in data line <030>	9206177085 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	jim.paulos@nsight.com

ANNUAL REPORTING FOR ALL CARRIERS	54,313 Completion Required	54,422 Completion Required
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			(check box when complete)	
<100>	Service Quality Improvement Reporting (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<200>	Outage Reporting (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<300>	Unfulfilled Service Requests (voice) <input style="width: 50px;" type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<310>	Detail on Attempts (voice) <div style="border: 1px solid black; height: 40px; width: 100%; margin-top: 5px;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<320>	Unfulfilled Service Requests (broadband) <input style="width: 50px;" type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<330>	Detail on Attempts (broadband) <div style="border: 1px solid black; height: 40px; width: 100%; margin-top: 5px;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed <input style="width: 50px;" type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<420>	Mobile <input style="width: 50px;" type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<430>	Number of Complaints per 1,000 customers (broadband)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<440>	Fixed <input style="width: 50px;" type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<450>	Mobile <input style="width: 50px;" type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<500>	Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<510>	<div style="border: 1px solid black; height: 40px; width: 100%; margin-top: 5px;">330938WI510Northeast.pdf</div> (attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<600>	Functionality in Emergency Situations (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<610>	<div style="border: 1px solid black; height: 40px; width: 100%; margin-top: 5px;">330938WI610Northeast.pdf</div> (attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<700>	Company Price Offerings (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<710>	Company Price Offerings (broadband) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<800>	Operating Companies and Affiliates (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<900>	Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/> (if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1000>	Voice Services Rate Comparability Certification <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1010>	<div style="border: 1px solid black; height: 40px; width: 100%; margin-top: 5px;">330938WI1010Northeast.pdf</div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1100>	Certify whether terrestrial backhaul options exist (Yes or No) <input checked="" type="radio"/> <input type="radio"/> (if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<1200>	Terms and Condition for Lifeline Customers (complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet		
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		
<2000>	(check to indicate certification)	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet		
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

**(100) Service Quality Improvement Reporting
 Data Collection Form**

<010> Study Area Code 330938
 <015> Study Area Name NORTHEAST TEL CO
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Jim Paulos
 <035> Contact Telephone Number - Number of person identified in data line <030> 9206177085 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jim.paulos@nsight.com

<110> Has your company received its ETC certification from the FCC? (yes / no) (yes / no)
 if your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no) (yes / no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.



Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	Yes
<114> Report how much universal service (USF) support was received	Yes
<115> How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 330938
 <015> Study Area Name NORTHEAST TEL CO
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Jim Paulos
 <035> Contact Telephone Number - Number of person identified in data line <030> 9256177085 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jim.paulos@nsight.com

<910> Tribal Land(s) on which ETC Serves
 Oneida Tribe of Indians of Wisconsin Reservation is partly covered by the Northeast Telephone Company Oneida Exchange.

<920> Tribal Government Engagement Obligation
 330938WI920Northeast.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning.
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330938
<015>	Study Area Name	NORTHEAST TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jim Paulos
<035>	Contact Telephone Number - Number of person identified in data line <030>	9206177085 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jim.paulos@nsight.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 330938
 <015> Study Area Name NORTHEAST TEL CO
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data jim paulie
 <035> Contact Telephone Number - Number of person identified in data line <030> 9206177085 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jim.paulie@insight.com



Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

**(2000) Price Cap Carrier Additional Documentation
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<010> Study Area Code 330538
 <015> Study Area Name NORTHWEST TEL CO
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data JIM PAULSON
 <035> Contact Telephone Number - Number of person identified in data line <030> 9206177083 WA..
 <099> Contact Email Address - Email Address of person identified in data line <030> jhp.paulson@bright.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting
 2nd Year Certification (47 CFR § 54.313(b)(1)i)
 3rd Year Certification (47 CFR § 54.313(b)(1)ii)
 Attachment (47 CFR § 54.313(b)(1)iii)

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))
 <2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))
 <2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))
 <2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband
 <2017> 3rd year Broadband Service Certification
 <2018> 5th year Broadband Service Certification
 <2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

**(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form**

<01D> Study Area Code 330938
 <01S> Study Area Name NORTHEAST TEL CO
 <02D> Program Year 2016
 <03D> Contact Name - Person USAC should contact regarding this data Jim Paulos
 <03S> Contact Telephone Number - Number of person identified in data line <03D> 9206177085 ext.
 <039> Contact Email Address - Email Address of person identified in data line <03D> jim.paulos@nighthouse.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))
 Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
 Name of Attached Document Listing Required Information

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))
 Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
(3014) If yes, does your company file the RUS annual report
 (Yes/No)
 (Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation
 Name of Attached Document Listing Required Information (Yes/No)

(3018) If the response is no on line 3014, is your company audited?
If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains
 (Yes/No)
 (Yes/No)

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:
(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information
 Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<01> Study Area Code 330938
 <015> Study Area Name NORTHEAST TEL CO
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Jim Paulson
 <035> Contact Telephone Number - Number of person identified in data line <030> 920.617.7085 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jim.paulson@nslight.com



Financial Data Summary

- (3027) Revenue
- (3028) Operating Expenses
- (3029) Net Income
- (3030) Telephone Plant In Service(TPIS)
- (3031) Total Assets
- (3032) Total Debt
- (3033) Total Equity
- (3034) Dividends

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	330938
<015> Study Area Name	NORTHEAST TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Jim Paulos
<035> Contact Telephone Number - Number of person identified in data line <030>	9206177085 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jim.paulos@nsight.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	NORTHEAST TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/29/2015
Printed name of Authorized Officer:	Mark Naze
Title or position of Authorized Officer:	Treasurer
Telephone number of Authorized Officer:	9206177000 ext.
Study Area Code of Reporting Carrier:	330938 Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	330938
<015> Study Area Name	NORTHEAST TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Jim Paulos
<035> Contact Telephone Number - Number of person identified in data line <030>	9206177085 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jim.paulos@nsight.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<p>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</p>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<p>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</p>	

Attachments

FCC FORM 481 – LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

NORTHEAST TELEPHONE COMPANY

SAC 330938

ATTACHMENT REDACTED IN ITS ENTIRETY

SAC: 330938
 State: Wisconsin
 Northeast Telephone Company
 Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

As required by the Wisconsin Public Service Commission (PSC) Chapter 165 Rules, the local services provided by Northeast Telephone Company are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable State of Wisconsin orders and rules including:

**Wisconsin State Statute 100.207 & 100.208
 REGULATION OF TELECOMMUNICATIONS SERVICES**

100.207(2) Advertising.	100.207(4) Collection Practices.
100.207(3) Sales.	100.208 Unfair Trade Practices.

**WI Chapter PSC 165
 STANDARD FOR TELECOMMUNICATIONS SERVICE**

165.010 General.	165.033 Exchange area boundaries.
165.020 Definitions.	165.065 Emergency operation.
165.032 Schedules to be filed with the commission.	

**Wisconsin State Legislative Department of Agriculture, Trade & Consumer Protection
 (ATCP) 123 & 127 BILLING PRACTICES AND DIRECT MARKETING**

123.02 Disclosure to subscriber.	123.08 Automatic renewal or extension.
123.04 Subscription charges.	123.10 Prohibited practices.
123.06 Negative Option Billing	123.12 Activities regulated by PSC.

Subchapter II – Telephone Solicitations

127.02 Definitions.	127.12 Credit card laundering.
127.04 Opening disclosures.	127.14 Misrepresentations.
127.06 Disclosure prior to sale.	127.16 Prohibited practices.
127.08 Prize promotions.	127.18 Recordkeeping.
127.10 Unauthorized payment.	127.20 Assisting violations.

Subchapter III – Mail Solicitations

127.30 Definitions.	127.42 Credit card laundering.
127.32 Opening disclosures.	127.44 Misrepresentations.
127.34 Disclosure prior to sale.	127.46 Prohibited practices.
127.36 Prize promotions.	127.48 Recordkeeping.
127.38 Unauthorized payment.	127.50 Assisting violations.
127.40 Delivering ordered goods.	

SAC: 330938

State: Wisconsin

Northeast Telephone Company

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

Subchapter IV – Face-to-Face Solicitations

- | | | | |
|--------|---------------------------|--------|-------------------------|
| 127.60 | Definitions. | 127.70 | Credit card laundering. |
| 127.62 | Opening disclosures. | 127.72 | Misrepresentations. |
| 127.64 | Disclosure prior to sale. | 127.74 | Prohibited practices. |
| 127.66 | Prize promotions. | 127.76 | Recordkeeping. |
| 127.68 | Unauthorized payment. | 127.78 | Assisting violations. |

Subchapter V – Telephone Solicitations; State Do-Not-Call Registry

- | | | | |
|--------|-------------------------------------|--------|-----------------------------------|
| 127.80 | Definitions. | 127.83 | Telephone solicitation practices. |
| 127.81 | Telephone solicitors; registration. | 127.84 | Recordkeeping. |
| 127.82 | Do-Not-Call Registry. | | |

Northeast Telephone Company certifies it has complied with these requirements and those of the FCC including Lifeline Requirements, and Customer Proprietary Network Information (CPNI) rules.

SAC: 330938

State: Wisconsin

Northeast Telephone Company

Form 481 Line No: 610 Description of Functionality in Emergency Situations

Northeast Telephone Company pursuant to Wisconsin Public Service Commission rule "165.065 Emergency Operation" has:

- Established reasonable provisions to meet emergencies resulting from national security requirements, failures of lighting or power service, sudden and prolonged increases in traffic, illness or personnel, or from fire, storm, or similar emergencies. These provisions meet or exceed the rule requirement to provide:
 - Back up battery service in each central office.
 - Mobile power units that can be delivered on short notice and can be readily connected in offices without installed emergency power facilities.
- Informed employees as to procedures to be followed in the event of an emergency in order to prevent or mitigate interruption or impairment of telecommunications service, including rerouting of traffic around damaged facilities and the deployment of emergency power.

Line 920 – Tribal Government Engagement Obligation

Pursuant to the Federal Communications Commission's rules¹, in calendar year 2014, Northeast Telephone Company (Nsight) initiated discussions with the Tribal governments for Tribal entities whose boundaries are within Nsight's study area. Those engagement efforts addressed the following information:

- (a) Assessing communications needs, including the needs of key community anchor institutions;
- (b) Assessing the feasibility and sustainability of network investments;
- (c) Marketing services in an appropriate and effective manner;
- (d) Obtaining rights of way, land use permitting, facilities siting and obtaining environmental and cultural preservation assessments and approvals; and
- (e) Complying with local business and licensing requirements.

Nsight did not receive a response during calendar year 2014.

This certification should not be interpreted as Nsight making any representations, express or implied, regarding compliance with any Tribal laws or regulations. That is outside the scope of this filing and this certification.

¹ *Connect America Fund*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 10-90, FCC 11-161, ¶ 604 (rel. Nov. 18, 2011) (“*Order*”).

LINE 1010 – VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$47.48, which includes the federal subscriber line charge ("SLC").

In the exchanges served by the Northeast Telephone Company the single-line residential local rate, including any mandatory extended area service charge, federal SLC (\$6.50) and other state fees are included, the rates range from \$20.74 and \$21.24. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$47.48.

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- Northeast Telephone Company offers Lifeline Service credit according to basic service requirements listed in Wisconsin Administrative Code 160.03 and 160.04:

PSC 160.03 Essential telecommunications services.

- 1) Each local exchange service provider shall make available to all its customers at affordable prices all essential telecommunications services.
- 2) "Essential telecommunications services" means all the following:
 - (a) Single-party voice-grade service with:
 1. Line quality capable of facsimile transmission.
 2. Line quality capable of data transmission as specified in s.PSC 160.031.
 3. Dual-tone multi-frequency touch tone and rotary pulse dialing operability.
 4. Access to emergency services numbers and 9-1-1 operability where requested by local authorities.
 5. Equal access to interlata interexchange carriers subject to federal communications commission orders and rules.
 6. Equal access to intralata interexchange carriers pursuant to schedules, terms and conditions imposed by commission orders and rules.
 7. Single party revertive calling, if 2 or more pieces of customer premises equipment can be simultaneously active on the line or channel being used by the customer.
 8. A reasonably adequate number of calls within a reasonably adequate local calling area as defined by the commission.
 9. Connectivity with all public toll, local, wireline and wireless networks, and with various internet service providers.
 10. Telecommunications relay service to facilitate communication between teletypewriter users and non-teletypewriter users.
 11. Access to operator service.
 12. Access to directory assistance.
 13. Toll blocking, 900 and 976 number blocking and extended community calling blocking options as specified in s.PSC 160.04.
 14. Intercept and announcements for vacant, changed, suspended and disconnected numbers in oral and TTY-readable formats.
 15. A directory listing with the option for non-listed and non-published service.
 - (b) Annual distribution of a local telephone directory in accordance with s.PSC 165,955.
 - (c) Timely repair.

PSC 160.04 Toll blocking.

- (1) BLOCKING OBLIGATIONS. Every local exchange service provider in the state shall offer the capability to block all long distance calls and, separately, the capability to block 900 and 976 number calls and the capability to block extended community calling unless a timely waiver has been granted to the local exchange service provider by the commission.

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(2) CHARGES. Blocking shall be without monthly or nonrecurring charge to low-income customers and at no charge other than for second and subsequent service activation orders for other residential and standard business line customers.

(3) EMERGENCY SERVICE. Blocking shall not prevent the customer from reaching the emergency service numbers appropriate for the customer's location.

- Northeast Telephone Company's Lifeline service offerings are listed in their Local Service Tariff Section 4, Sheet 3-5, Section 6, Sheet 3 (attached).
 - The Local Service Tariff is on file with the Wisconsin Public Service Commission.
 - All Lifeline subscribers must meet the terms and conditions of Federal Lifeline Eligibility Rules.
-

Northeast Telephone Company does adhere to all Federal Lifeline eligibility rules and regulations as well as Wisconsin Administrative Code "Chapter PSC 160" which states:

PSC 160.02 Definitions.

- 8)** "Low-income" means a household that receives benefits from one or more of the following programs:
- (a)** Wisconsin Works
 - (b)** Medical Assistance
 - (c)** Supplemental security income
 - (d)** Food stamps
 - (e)** The low income household energy assistance program
 - (f)** The Wisconsin homestead tax credit
 - (g)** Badger care
 - (h)** As approved by the commission, other state or federally administered programs for households with income levels equal to or less than 200% of the poverty line.

PSC 160.06 Eligibility for low-income programs.

(1) LOW-INCOME ASSISTANCE ELIGIBILITY. Local exchange service providers shall verify an applicant's eligibility for low-income assistance programs by making timely queries of the applicable databases of the Wisconsin department of workforce development, the Wisconsin department of revenue, or other state agencies. Applicant eligibility shall be verified by finding the applicant to be any of the following:

- (a)** An active client of at least one of the programs listed in s. PSC 160.02(8).
- (b)** A member of the active client's household whose low income qualifies the client for benefits under at least one of the programs listed in s. PSC 160.02(8).
- (c)** A recipient of the Wisconsin homestead tax credit for the most recently completed tax year. If the applicant's tax filing for the most recently completed tax year has not been posted to the records of the Wisconsin department of revenue and if application for low-income assistance is made on or before June 30th, then the tax year prior to the most recently completed tax year may be used to determine eligibility.

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- (2) **ELIGIBILITY RECONFIRMATION.** Eligibility shall be reconfirmed on at least an annual basis for all customers receiving lifeline assistance.
- (3) **ELIGIBILITY INQUIRY.** Local exchange service providers shall inquire of the customer regarding eligibility of that customer for low-income programs on each order for initial or moved residential service and, orally or in writing, in the first contact with a customer during a year concerning disconnection or payment arrangements.
- (4) **QUERY AUTHORIZATION.** Local exchange service providers shall comply with client authorization requirements of the Wisconsin department of workforce development, the Wisconsin department of revenue, or other state agencies for database queries necessary for eligibility verification. Customers shall complete and remit any reasonably required query authorization forms or forfeit eligibility.
- (5) **EXCEPTIONS.** Lifeline and Link-Up programs are not available to customers who are dependents for federal income tax purposes as defined in 26 USC 152 (1986), unless the customer is more than 60 years of age.

PSC 160.062 Lifeline program.

- (1) All local exchange service providers shall offer a lifeline monthly rate to all qualified low-income customers.
- (2)
 - (a) The lifeline monthly rate includes single-party residential service, touch-tone service, any 9-1-1 charges billed on the telephone bill, the federal subscriber line charge and 120 local calls, excluding extended community calling calls.
 - (b) The lifeline monthly rate shall be the total of the residential monthly rates for the items in par. (a) minus \$7 or, if the total of the monthly residential rates for the items in par. (a) is greater than \$22, the lifeline monthly rate shall be \$15.
 - (c) Notwithstanding par. (b), in no case shall the lifeline monthly rate be less than \$3 or more than \$15.
- (3) The lifeline monthly rate may appear as a credit against the full standard tariffed rate on a customer's bill or as a special rate designation. Whenever possible, the lifeline rate shall begin to appear on an eligible customer's bill on the next bill date following the date of application for lifeline assistance. If the rate does not begin to appear on the next bill date, when it does appear back credit will be given. In cases where a customer's eligibility date as found in the records of the Wisconsin department of workforce development, the Wisconsin department of revenue, or other state agencies precedes the last bill date prior to application, credit shall also be given for one month's prior bill.
- (4)
 - (a) Eligibility for lifeline assistance continues until the next bill date following a failure to meet eligibility requirements.
 - (b) When the low income household energy assistance program is one of the customer's qualifying income assistance programs, the eligibility for lifeline assistance shall continue until the bill date in the next December following the close of the heating season. At that time, lack of eligibility shall be re-verified by the local exchange service provider before removing the lifeline assistance from the customer's bill.

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- (c) When the homestead tax credit is one of the customer's qualifying income assistance programs, the eligibility for lifeline assistance continues until the bill date in the next June following the end of the tax year. At that time, lack of eligibility shall be re-verified by the local exchange service provider before removing the lifeline assistance from the customer's bill.
- (5) Local exchange service providers may receive reimbursement from the universal service fund for 100% of that portion of the standard authorized rate for service which is in excess of the amount of the lifeline monthly rate which is eligible for reimbursement from federal lifeline program funds.
- (6) Customers eligible for lifeline or link-up America assistance may not be charged a deposit for service if they voluntarily accept toll blocking, may not be requested to pay in advance for more than one month's local service bill, and may not be disconnected from local service for nonpayment of toll charges billed by the local exchange service provider. Customers that otherwise would be subject to disconnection may be counseled to accept toll blocking.
- (7) A local exchange service provider acting under the limited conditions specified in its commission approved telecommunications customer assistance program under s. PSC 160.08 may impose toll blocking or restriction on lifeline customers.

PSC 160.063 Outreach for low-income assistance programs.

- (1) Funding shall be available to fund collaborative partnerships between community-based organizations and telecommunications providers to increase participation of the eligible populations in the universal service fund low-income support programs.
- (2) Funding from the universal service fund for these collaborative efforts shall not exceed \$250,000 in one year.
- (3) The commission shall annually review and grant funding based on complete responses to a request for proposals. Funding shall be limited to not more than 6 projects with at least one project focused statewide and one project focused on the Milwaukee area, if feasible.
- (4) The commission shall contract for an evaluation of the effectiveness of this program in promoting enrollment in low-income programs and subscribership to telephone service to be completed within 2 years of May 1, 2000. The cost of this evaluation shall not exceed \$25,000. This \$25,000 shall be included as part of the \$250,000 maximum total funding available under this section during the year in which the evaluation occurs.

PSC 160.08 Telecommunications customer assistance program.

The commission may authorize individual telecommunications providers to establish telecommunications customer assistance programs that meet authorized goals and objectives for increasing or stabilizing subscription levels for non-optional, essential telephone service within its service territory or to address avoidance of disconnection or limitation of service to low-income households with payment problems. Such programs may allow a provider to not make available certain essential services, as defined in s. PSC 160.03(2), in order to preserve at least minimal telephone service to certain low-income households with payment problems. The commission shall determine on a case-by-case basis whether or not a telecommunications customer assistance program may receive universal service fund monies.

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Form 481 Line No.: 3010 Milestone Certification

Northeast Telephone Company hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream / 1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream / 1 Mbps upstream broadband service with latency suitable for real-time applications, including Voice over the Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/ 1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream / 1 Mbps upstream.

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Form 481 Line No.: 3012 Community Anchor Institutions

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions to which the ETC newly began providing broadband service.

In 2014 Northeast Telephone Company did not add any new anchor institutions.

FCC FORM 481 – LINE 3017

NORTHEAST TELEPHONE COMPANY

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ATTACHMENT REDACTED IN ITS ENTIRETY