

July 8, 2015

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Electronic cc: Maria Kirby and Karen Peltz Strauss

Re: Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123; Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51; *Notice of Ex parte Meeting*

Dear Ms. Dortch:

On July 8, 2015, Everett Puckett (CEO of Communication Access Ability Group (“CAAG”)) and Jeremy Jack (Vice President of CAAG VRS (“CAAGVRS”)) participated in a meeting by phone with Federal Communications Commission (“FCC” “Commission”) attendees Maria Kirby (Legal Advisor to Chairman Tom Wheeler) and Karen Peltz Strauss (Chief, Consumer and Government Affairs Bureau (“CGB”)) to discuss concerns regarding recent scheduled rate changes to Video Relay Service (“VRS”) and the detrimental impact to CAAG’s VRS division. CAAG proposed a resolution whereby CAAG was awarded additional compensation through the use of Skills Based Routing for its Video Relay Service for the Deaf-Blind (“VRSdb”) calls.

CAAG explained that VRSdb is a unique service wherein a Deaf-Blind individual who uses American Sign Language (“ASL”) is able to call into CAAG’s service on video to a VRS Interpreter who is proficient in typing and place calls to a hearing individual and the VRS Interpreter voices everything the Deaf-Blind individual signs and types everything that the hearing person speaks to the Deaf-Blind individual who receives this information via modified text or a refreshable braille display. This service is unique to CAAG in the industry at the time of this meeting.

Additionally CAAG briefly discussed advantages of the Video Access Technology Reference Platform (“VATRP”) to the VRS industry.

Respectfully submitted,

/s/ _____
Jeremy M. Jack
Vice President of CAAG VRS